## **Oracle® Banking Platform**

Administrator Guide Release 2.9.0.0.0 **F23392-01** 

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Oracle Banking Platform Administrator Guide, Release 2.9.0.0.0

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# **Contents**

F	Preface	21
	Audience	21
	Documentation Accessibility	. 21
	Organization of the Guide	. 21
	Related Documents	. 22
	Conventions	23
1	Users Administration	. 25
	1.1 Creating Users in Oracle Identity Manager (OIM)	. 25
	1.2 Creating Roles in Oracle Identity Manager (OIM)	. 29
	1.3 Assigning Roles to Users in OIM	. 33
	1.4 Locking Users in OIM	37
	1.5 Unlocking Users in OIM	39
	1.6 Resetting User Password in OIM	40
	1.7 User Management Using the Admin Application	44
	1.8 Unlocking Users in Oracle WebLogic Server (OWS) Administration Console	. 51
	1.9 Creation of first time user to access OBP	. 56
2	Approvals Management	. 61
	2.1 Discretionary Pricing Assessment (DPA)	61
	2.1.1 Setup Details	61
	2.1.1.1 Policy Setup in UI	. 62
	2.1.1.2 SOA Composer Rules Setup	67
	2.1.1.3 SMS Setup	78
	2.1.2 Performing the Transaction	81
	2.2 Discretionary Credit Assessment (DCA)	85

2.2.1 Setup Details	86
2.2.1.1 Policy Setup in UI	
2.2.1.2 SOA Composer Rules Setup	
2.2.1.3 SMS Setup	
2.2.2 Performing the Transaction	
2.3 Enabling Worklist Authorization	
2.4 BPM Routing Rules Setup	
3 Defining Task Configuration Rules	
3.1 Important Rule Artifacts	121
3.1.1 Rules Dictionary	121
3.1.2 Decision Function	122
3.1.3 Rulesets	123
3.2 Inputs to Decision Function	123
3.2.1 Custom Input Attributes	124
3.3 Output from Decision Function	125
3.3.1 List of Configurable Attributes in Rule Outcome	126
3.3.2 List of Functions to Set Rule Outcome	128
4 Data Management	133
4.1 Batch Execution	133
4.1.1 Database Backup	133
4.1.2 Navigate to End of Day Page	133
4.1.3 Cutoff Category Execution	134
4.1.4 End of Day (EOD) Category Execution	136
4.1.5 Internal System EOD Category Execution	138
4.1.6 Beginning of Day (BOD) Category Execution	141
4.1.7 Housekeeping Category Execution	143

4.1.8 Alert Generation Category Execution	145
4.2 Batch Exception Recovery	147
5 Setting Up The Bank And Branch	151
5.1 Common Services Day 0 Setup	151
5.1.1 Core Maintenances	151
5.1.1.1 Head Office Setup	152
5.1.2 Currency Maintenances	152
5.1.3 Calendar Maintenances	153
5.2 Accounting Day 0 Setup	153
5.3 Product Manufacturing Day 0 Setup	154
6 Setting Up Sales Offer Handoff	157
6.1 Day Zero Setup (Configuration)	157
6.1.1 Changes to be done in OBP	157
6.1.2 Changes to be done in ODI	158
7 Setting Up Product	175
7.1 Creating New Product	175
8 Setting Up Channels	181
8.1 Channel Setup	181
8.2 Front End Processing Interface (FEPI)	182
8.2.1 Installation	183
8.2.2 ATM And POS Trace Logs	183
8.2.3 module.channel or cz.module.channel enabling of logs	183
8.2.4 Multiple Instances	183
9 Application Monitoring Using Administration Application	185
9.1 Dynamic Monitoring Service (DMS)	185
9.1.1 Usage	185

9.1.2 Monitoring Application using the OPA001 page	186
9.1.2.1 Monitoring Application Performance (Fast path: OPA001)	. 186
9.1.2.1.1 Application Performance Summary	. 186
9.1.2.1.2 Log Level	.187
9.1.2.1.3 Application Performance	.187
9.2 Batch Performance Monitoring	192
9.2.1 Use Cases	. 192
9.2.2 Monitoring Batch Performance Using OPA003 page	.194
9.2.2.1 Monitor Batch Performance (Fast path: OPA003)	194
9.2.3 Histogram of Shell Attribute Comparison	.203
9.3 ODI Batch Handoff Monitoring	.203
10 Application Monitoring Using EM Plugin	207
10.1 Monitoring Application Using EM Plugin	.207
10.1.1 Oracle Enterprise Manager (EM)	.207
10.1.2 UI	.208
10.1.3 Host	.210
10.1.4 SOA	.212
10.1.5 Security Stack (OID and OAM)	. 212
10.1.6 Document Generation Outbound Components (Documaker, BIP, IPM)	.213
10.1.7 ATM and POS (Point Of Sales) Channels	.214
10.1.8 Outbound OFSAA call	.214
10.1.9 Monitoring Views	.214
10.1.9.1 Batch Monitoring	.215
10.1.9.2 Application Monitoring	. 217
10.1.9.2.1 Application Services	.217
10.1.9.2.2 User Interface	.219

10.1.9.2.3 Origination User Interface	221
10.1.9.2.4 Integration	223
11 Configuration Export-Import Operations	227
11.1 Objective	227
11.2 Export	227
11.3 Import	227
11.4 Export All	227
11.5 Import All	229
11.6 Config Compare	230
11.7 Data Store Configuration	231
11.7.1 DB Data Store	231
11.7.2 File Data Store	231
11.7.2.1 Configuration for Export	232
11.7.2.2 Configuration for Import	232
11.8 How to Export Records	232
11.8.1 Exporting Single Record	233
11.8.2 Exporting All Records	239
11.9 How to Import Records	242
11.9.1 Importing Single Record	242
11.9.1.1 Using API Client	242
11.9.2 Importing All Records	244
11.10 Configuration Comparison	246
11.10.1 Compare Business Configuration (Fast Path: OPA005)	246
11.10.2 Usage	247
11.11 Application Configuration	249
11.11.1 Cache Configuration	249

12 Batch Shells in OBP	
12.1 Batch Shells Description	251
12.2 Batch Shells Execution Sequence	276
13 Information Lifecycle Management (ILM)	293
13.1 Configuration	293
13.2 Installation	293
13.2.1 Prepare Scripts	293
13.2.2 Create Tablespace	294
13.2.3 Create Partition Script	294
13.2.4 Run Partition Script	297
13.2.5 Create and Register ADO Policies based on Lifecycle Pattern	297
13.2.6 Verify Registered ADO Policies	298
13.3 Policy Execution	298
14 Transparent Data Encryption (TDE)	299
14.1 Configuration	299
14.2 Installation	299
14.2.1 Prepare Scripts to Encrypt Sensitive Data	300
14.2.2 Create TDE Keystore	300
14.2.3 Edit sqlnet.ora file	301
14.2.4 Run Created Alter Script	301
15 Masking Customer Private Data	303
15.1 Configuration	303
15.2 Installation	304
15.2.1 Prepare Scripts to Encrypt Sensitive Data	304
15.2.2 Create Schema for RO and ERO User	304
15.2.3 Execute Created Scripts through Encryption Tool	305

16 Configure ODI for Inbound Document Upload	307
17 Additional Recommendations	311
17.1 SOA Related	311
17.1.1 Enable Auto Purge Job	311
17.1.2 Enable Lazy Loading	311
17.2 BPM Worklist Related	312
17.2.1 Disable Claim Action from Task Details Page	312
17.2.2 Always Open Human Task Details in External Window	313

# **List of Figures**

Figure 1–1 Creating Users in OIM - Log in	25
Figure 1–2 Creating Users in OIM - Manage Section	26
Figure 1–3 Creating Users in OIM - Click Create	27
Figure 1–4 Creating Users in OIM - Enter User Details	28
Figure 1–5 Enter User Details (Continued)	29
Figure 1–6 Creating Roles in OIM - Manage Section	30
Figure 1–7 Creating Roles in OIM - Click Create	31
Figure 1–8 Creating Roles in OIM - Enter Role Details	32
Figure 1–9 Creating Roles in OIM - Role Created Successfully	33
Figure 1–10 Assigning Roles in OIM - Requesting Roles	34
Figure 1–11 Assigning Roles in OIM - Adding to Cart	35
Figure 1–12 Assigning Roles in OIM - Checkout Cart	36
Figure 1–13 Assigning Roles in OIM - Submit Cart	37
Figure 1–14 Locking Users in OIM	38
Figure 1–15 User Locked Successfully	39
Figure 1–16 Unlocking Users in OIM	40
Figure 1–17 Resetting User Password in OIM	41
Figure 1–18 Resetting User Password in OIM - Manually or Auto-generate	42
Figure 1–19 Resetting User Password in OIM - New Password	43
Figure 1–20 Password Reset Successfully	44
Figure 1–21 Adding a User	45
Figure 1–22 Enter Mandatory Details	46
Figure 1–23 Applying Changes	47
Figure 1–24 Adding User to a Group	48

Figure 1–25 Available and Assigned Roles	49
Figure 1–26 Adding User to Assigned Roles Table	50
Figure 1–27 Save Changes	51
Figure 1–28 OWS Log in	52
Figure 1–29 base_domain	53
Figure 1–30 Security tab	54
Figure 1–31 Unlock User	55
Figure 1–32 User Successfully Unlocked	56
Figure 1–33 Log in Oracle Fusion Middleware Control	57
Figure 1–34 Click Application Roles	58
Figure 1–35 Select Administrators Role	58
Figure 1–36 Add Principal	59
Figure 2–1 Log in to OBP UI to Configure Policies	62
Figure 2–2 Search for SM502 in Fast Path	63
Figure 2–3 Policy Management	64
Figure 2–4 Enter Service for Policy Definition	64
Figure 2–5 Effect of the Policy	65
Figure 2–6 Action of the Policy	66
Figure 2–7 Conditions of the Policy	67
Figure 2–8 Log in to SOA Composer	68
Figure 2–9 Find the Rules for Service	69
Figure 2–10 Filter Rules	70
Figure 2–11 Searching Specific Process	71
Figure 2–12 Creating the Rule	72
Figure 2–13 Selecting Rules File	73
Figure 2–14 Adding Attributes to the Rule File	74

Figure 2–15 Adding Attributes to the Rule File	75
Figure 2–16 Validating Rules File	76
Figure 2–17 Saving Rules File	77
Figure 2–18 Publishing Rules File	78
Figure 2–19 Search for Service Using Entire Service Name	79
Figure 2–20 Select the Service to be Configured	80
Figure 2–21 Severity Tab - Add Severity	81
Figure 2–22 Initiating Transaction	82
Figure 2–23 Fee Negotiation	82
Figure 2–24 Log in to Approval Worklist	83
Figure 2–25 Approve or Reject Work item	84
Figure 2–26 Viewing Status of Work item	85
Figure 2–27 Log in to OBP UI to Configure Policies	87
Figure 2–28 Search for SM502 in Fast Path	88
Figure 2–29 Policy Management	89
Figure 2–30 Enter Service for Policy Definition	90
Figure 2–31 Effect of the Policy	91
Figure 2–32 Action of the Policy	92
Figure 2–33 Conditions of the Policy	93
Figure 2–34 Search for Service Using Entire Service Name	94
Figure 2–35 Select the Service to be Configured	95
Figure 2–36 Approval Checks tab - MATRIX_AUTH	96
Figure 2–37 Initiating Origination Task Flow	97
Figure 2–38 Approving the Task	98
Figure 2–39 Select the Service to be Configured	99
Figure 2–40 Search for Service using TASK CODE + Search text (in case of non Origination)	.100

Figure 2–41 Approval Checks tab - Add Approval Checks	101
Figure 2–42 Dual Control	102
Figure 2–43 Add New Severity	103
Figure 2–44 Save Severity Details	104
Figure 2–45 Update Severity and Save	105
Figure 2–46 Worklist App - Administration Link	106
Figure 2–47 Task Configuration	107
Figure 2–48 Search Task Types	108
Figure 2–49 Task Editing	109
Figure 2–50 Configuring Rules - Edit Icon	110
Figure 2–51 Configuring Rules - Rules tab	111
Figure 2–52 Expand Rule	112
Figure 2–53 Advanced Settings	113
Figure 2–54 Rule Expansion	114
Figure 2–55 Enabling Rule	115
Figure 2–56 Adding New Row of Condition	116
Figure 2–57 Expanding Payload	117
Figure 2–58 Selecting Fact	118
Figure 2–59 Updating Fact Value	119
Figure 2–60 Select Approver Group	120
Figure 3–1 SOA Composer - Open Rules Dictionary Browser	121
Figure 3–2 SOA Composer – Selecting Rules Dictionary	122
Figure 3–3 SOA Composer – Selecting Decision Function	122
Figure 3–4 SOA Composer - Adding Rulesets to Decision Function	123
Figure 3–5 SOA Composer - Viewing a ruleset	123
Figure 3–6 SOA Composer - Viewing inputs to a Decision Function	124

Figure 3–7 SOA Composer – Example Usage of Custom Attributes	125
Figure 3–8 SOA Composer – Viewing Output of a Decision Function	125
Figure 3–9 SOA Composer – Example for adding Stage Participant	127
Figure 3–10 SOA Composer – Example usage of custom attributes	128
Figure 4–1 End of Day (Fast path:EOD10)	134
Figure 4–2 Cutoff Category - Not Started	135
Figure 4–3 Cutoff Category - Start	135
Figure 4–4 Cutoff Category - Complete	136
Figure 4–5 EOD Category - Not Started	137
Figure 4–6 EOD Category - Start	137
Figure 4–7 EOD Category - In Progress	138
Figure 4–8 EOD Category - Complete	138
Figure 4–9 Internal System EOD Category - Not Started	139
Figure 4–10 Internal System EOD Category - Start	140
Figure 4–11 Internal System EOD Category - In Progress	140
Figure 4–12 Internal System EOD Category - Complete	141
Figure 4–13 BOD Category - Not Started	142
Figure 4–14 BOD Category - Started	142
Figure 4–15 BOD Category - In Progress	143
Figure 4–16 BOD Category - Completed	143
Figure 4–17 Housekeeping Category - Not Started	144
Figure 4–18 Housekeeping Category - In Progress	145
Figure 4–19 Housekeeping Category - Completed	145
Figure 4–20 Alert Generation Category - Not Started	146
Figure 4–21 Alert Generation Category - In Progress	147
Figure 4–22 Exception Details	148

Figure 4–23 Exception Record Details	149
Figure 4–24 Exception record in Worklist application	150
Figure 6–1 Repository Connection Information	159
Figure 6–2 Physical Architecture - New Data Server	160
Figure 6–3 Data Server - Definition	161
Figure 6–4 Data Server - JDBC	161
Figure 6–5 Create New Target Data Server	162
Figure 6–6 New Physical Schema	162
Figure 6–7 Physical Schema - Definition	163
Figure 6–8 Physical Schema - Target Data Server	164
Figure 6–9 Physical Schema List	164
Figure 6–10 Logical Architecture - New Logical Schema	
Figure 6–11 Logical Schema - Definition	166
Figure 6–12 Physical Schema - Set Context	166
Figure 6–13 New Model	166
Figure 6–14 OBP_SRC Model - Definition	167
Figure 6–15 OBP_SRC Model - Reverse Engineer	167
Figure 6–16 OBI_DEMO_TARGET Model - Definition	168
Figure 6–17 OBI_DEMO_TARGET Model - Reverse Engineer	168
Figure 6–18 Click Reverse Engineer	169
Figure 6–19 OBP_SRC DB Tables	169
Figure 6–20 OBI_DEMO_TARGET DB Tables	170
Figure 6–21 New Variable	170
Figure 6–22 Variable - Definition	171
Figure 6–23 Variable - Refreshing	171
Figure 6–24 Project Settings	172

Figure 6–25 PKG_PM_SALES_OFFER_STG	173	
Figure 6–26 PKG_PM_SALES_OFFER_STG Properties	174	
Figure 6–27 Export the .csv File	174	
Figure 7–1 Log on to UCM	175	
Figure 7–2 Sitemap	176	
Figure 7–3 Administration - Product	176	
Figure 7–4 Products View	177	
Figure 7–5 Product List	177	
Figure 7–6 Product Activities	178	
Figure 7–7 More Info - Select Category	178	
Figure 7–8 More Info - Select Type		
Figure 8–1 Transaction Message Flows		
Figure 9–1 Developers	185	
Figure 9–2 IT Technical Staff	186	
Figure 9–3 Monitoring Application Performance	186	
Figure 9–4 Application Performance Summary	187	
Figure 9–5 Log Level		
Figure 9–6 Alert State	188	
Figure 9–7 Select Task Code	190	
Figure 9–8 Selection of Desired Transaction	190	
Figure 9–9 Transaction Details	191	
Figure 9–10 Transaction Metrics	191	
Figure 9–11 Alert and Trend Details	191	
Figure 9–12 Failure Events	192	
Figure 9–13 Developers	193	
Figure 9–14 IT Technical Staff	193	

Figure 9–15 IT Technical Staff - Monitor Batch Stats	193	
Figure 9–16 Batch Performance Monitoring	194	
Figure 9–17 Batch Performance Monitoring - Shell Details		
Figure 9–18 Batch Performance Monitoring - Relative Performance Summary .		
Figure 9–19 Shell Details		
Figure 9–20 Shell Details - DDA Standing Instructions	197	
Figure 9–21 View of Batch Run		
Figure 9–22 Stream Based Shells	199	
Figure 9–23 Exception Log	199	
Figure 9–24 Report Based Shells	200	
Figure 9–25 Status of Report Based Shell	201	
Figure 9–26 Exception Report		
Figure 9–27 Sample Report	202	
Figure 9–28 Exception Log Table	202	
Figure 9–29 Graphs	203	
Figure 9–30 Input Parameters for Batch Handoff	204	
Figure 9–31 Execution Unit	205	
Figure 9–32 Abort Statistics	205	
Figure 9–33 Failure Error Description	206	
Figure 10–1 Oracle Enterprise Manager	208	
Figure 10–2 UI Cluster in EM	209	
Figure 10–3 WebLogic Domain for UI	209	
Figure 10–4 Metrics Chart	210	
Figure 10–5 Host Cluster in EM	211	
Figure 10–6 Host Target in EM	211	
Figure 10–7 Metrics Chart	212	

Figure 10–8 Viewing Process List	212
Figure 10–9 OID WebLogic Domain	213
Figure 10–10 Document Generation Status	213
Figure 10–11 BIP Deployment	. 214
Figure 10–12 EM Monitoring	.214
Figure 10–13 Web Monitoring	.214
Figure 10–14 Database Server Info	215
Figure 10–15 Batch Monitoring Status	216
Figure 10–16 Batch Configuration	. 216
Figure 10–17 WebLogic Service Info	217
Figure 10–18 Application Metrics of Application Services for all servers in cluster	.218
Figure 10–19 Application Metrics of Application Services for selected server	. 218
Figure 10–20 Application Metric for all UI servers in cluster	220
Figure 10–21 Application Metrics of UI components for selected server	.220
Figure 10–22 Application Metrics of Origination UI Components for all UI servers in cluster	222
Figure 10–23 Application Metrics of Origination UI components for selected server	222
Figure 10–24 Application Metrics of all outbound services called from all host ser ers in cluster	
Figure 10–25 Application Metrics of all outbound services called from selected server	224
Figure 11–1 File Data Store	.232
Figure 11–2 Exported Data	.241
Figure 11–3 Exported Files	242
Figure 11–4 Importing Data Using SOAP UI - Storing Response	. 246
Figure 11–5 Entity Comparison	.247
Figure 11–6 Entity Comparison Results	247

Figure 11–7 Progress Bar	248
Figure 11–8 Comparison Details	248
Figure 11–9 Attributes Difference	249
Figure 13–1 Partition Script - SQL Statement	296
Figure 13–2 Utility Table Creation Script	297
Figure 13–3 Verify ADO Policies	298
Figure 16–1 Credentials	308
Figure 16–2 Example of premissions	308
Figure 16–3 Connection details	309
Figure 17–1 Auto Purge	311
Figure 17–2 Lazy Loading Settings	312
Figure 17–3 Claim Action	312
Figure 17–4 Enable External Window option	313

# **List of Tables**

Table 2–1 List of Functions for Fee Configuration	61
Table 2–2 List of Functions for UDM Configuration	61
Table 2–3 Facts Required for the MCD Approvals	85
Table 9–1 Alert State	188
Table 9–2 Category Details	195
Table 9–3 Shell Details	196
Table 9–4 Stream Details	198
Table 9–5 Reports Table	200
Table 10–1 Notations in EM	207
Table 10–2 Details of the Application Metrics table of Application Services	218
Table 10–3 Details of the Application Metrics table of UI Components	220
Table 10–4 Details of the Application Metrics table of Origination UI Component	s 222
Table 10–5 Details of the Application Metrics table of all Outbound Services	224
Table 12–1 Batch Shell Descriptions	251
Table 12–2 Shell Execution Sequence	276
Table 13–1 Values for ILM Configuration	293
Table 14–1 TDE Configuration	299
Table 15–1 TDE Configuration	303

### **Preface**

This guide describes how to administer the Oracle Banking Platform applications environment, including user administration, batch execution, DPA approvals, application monitoring, and bank, branch and channels setup.

Oracle recommends that you review its contents before installing, or working with the product.

This preface contains the following topics:

- Audience
- Documentation Accessibility
- Organization of the Guide
- Related Documents
- Conventions

#### **Audience**

This guide is intended for the administrators of Oracle Banking Platform.

### **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/us/corporate/accessibility/index.html

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### **Organization of the Guide**

This document contains:

#### Chapter 1 Users Administration

This chapter describes all user management related activities to be performed by an administrator for Oracle Banking Platform.

#### Chapter 2 Approvals Management

This chapter describes Discretionary Pricing Assessment (DPA) approvals, manual credit decision approvals, worklist authorization related activities, and SOA Composer rules setup to be performed as an administrator.

#### Chapter 3 Defining Task Configuration Rules

This chapter describes various configurations that can be done for human tasks.

#### Chapter 4 Data Management

This chapter describes data related activities to be performed as an administrator.

#### Chapter 5 Setting Up The Bank And Branch

This chapter provides the process of setting up the bank and the branch commonly referred to as the Day 0 setups. It gives the details of the Administration User Interface (UI) offered by Oracle Banking Channels Bank User Experience, which the administrator can use to perform a bank and a branch setup.

#### Chapter 6 Setting Up Sales Offer Handoff

This chapter describes the sales offer handoff related activities to be performed as an administrator.

#### Chapter 7 Setting Up Product

This chapter describes the process of setting up the product. Products need to be configured manually from the Sales Offer Handoff file. The steps for manually adding Product in OCH are explained in this chapter.

#### Chapter 8 Setting Up Channels

This chapter describes the process of setting up the channels.

#### Chapter 9 Application Monitoring Using Administration Application

This chapter provides an overview on the various monitoring operations performed as an administrator using Administration application.

#### Chapter 10 Application Monitoring Using EM Plugin

This chapter provides an overview on the various monitoring operations performed as an administrator, using Enterprise Manger (EM) Plugin.

#### Chapter 11 Configuration Export-Import Operations

This chapter gives an insight to the Configuration Export-Import operations.

#### Chapter 12 Batch Shells in OBP

This chapter describes the batch shells used in Oracle Banking Platform and their execution sequence.

#### Chapter 13 Information Lifecycle Management (ILM)

This chapter describes the configuration, installation, and policy setup of Information Lifecycle Management (ILM).

#### Chapter 14 Transparent Data Encryption (TDE)

This chapter describes the configuration, installation, and policy setup of Transparent Data Encryption (TDE).

#### Chapter 15 Masking Customer Private Data

This chapter describes the configuration, installation, and policy setup to mask customer private data categories as sensitive or Personally Identifiable Information (PII).

#### Chapter 16 Configure ODI for Inbound Document Upload

This chapter provides the steps to configure ODI for Inbound Document Upload

#### Chapter 17 Additional Recommendations

This chapter provides specific recommendations to be considered for implementation:

#### **Related Documents**

For more information, see the following documentation:

- For installation and configuration information, see the Oracle Banking Platform Localization Installation Guide Silent Installation guide.
- For a comprehensive overview of security for Oracle Banking, see the Oracle Banking Platform Security Guide.
- For the complete list of Oracle Banking licensed products and the Third Party licenses included with the license, see the Oracle Banking Platform Licensing Guide.
- For information related to customization and extension of Oracle Banking, see the Oracle Banking Platform Extensibility Guide for Host, SOA, and UI.
- For information on the functionality and features of the Oracle Banking product licenses, see the respective Oracle Banking Platform Functional Overview documents.
- For recommendations of secure usage of extensible components, see the Oracle Banking Platform Secure Development Guide.

### **Conventions**

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.



## 1 Users Administration

This chapter describes all user management related activities to be performed by an administrator for the application.

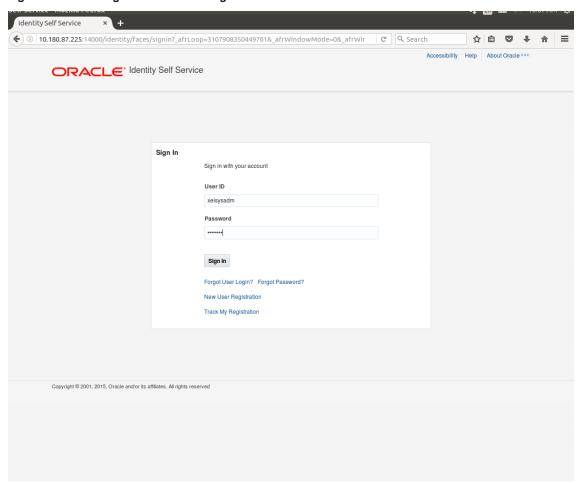
## 1.1 Creating Users in Oracle Identity Manager (OIM)

This section explains the procedure to create users in Oracle Identity Manager (OIM).

#### To create users in OIM:

1. Log in to OIM with the User ID as **xelsysadm** and the relevant <Password>.

Figure 1-1 Creating Users in OIM - Log in



2. Click Users under the Manage section.

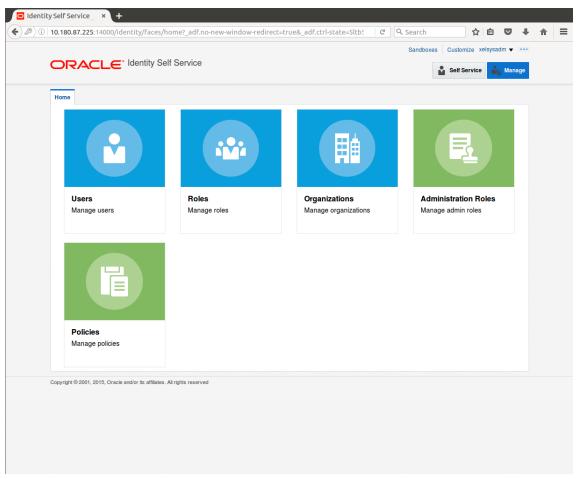


Figure 1-2 Creating Users in OIM - Manage Section

- 3. In the **Search Users** page, search for existing users. The Search Results appear.
- 4. Click Create in the Search Results section to create a new user.

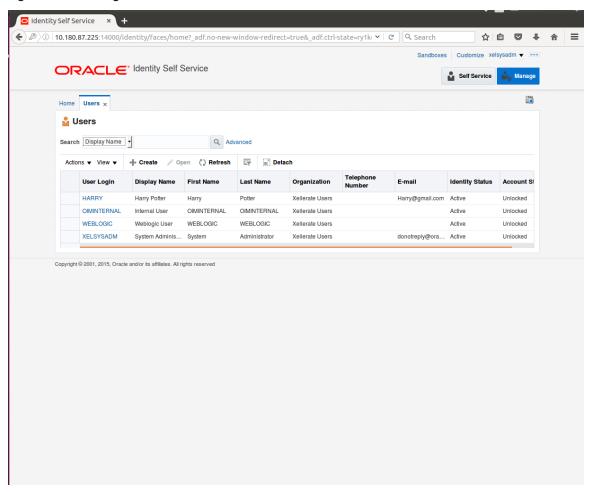


Figure 1-3 Creating Users in OIM - Click Create

5. In the Create User page, enter the required user details.

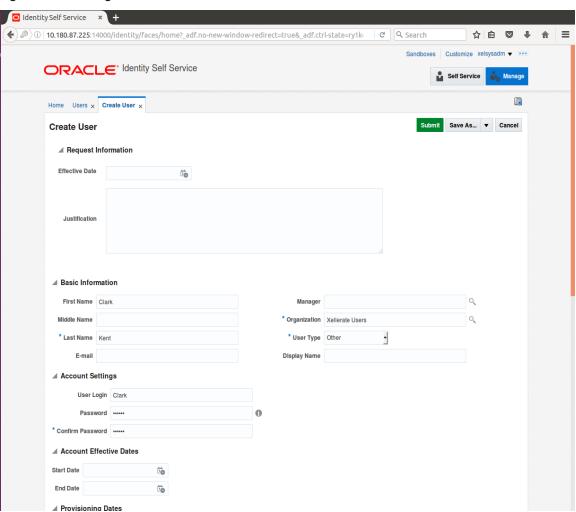


Figure 1-4 Creating Users in OIM - Enter User Details

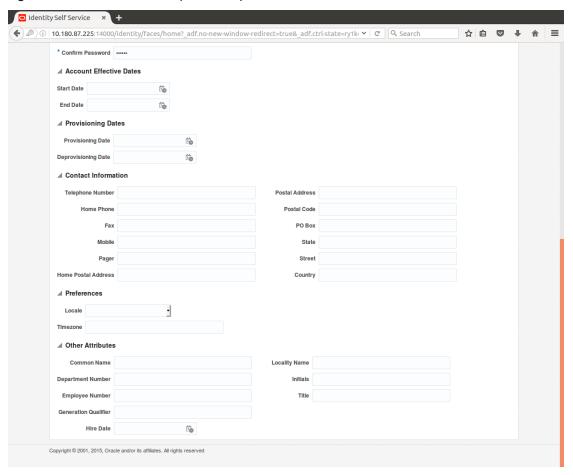


Figure 1–5 Enter User Details (Continued)

#### 6. Click Submit.

On completion of this procedure the user gets created in OIM, and gets synced in OID.

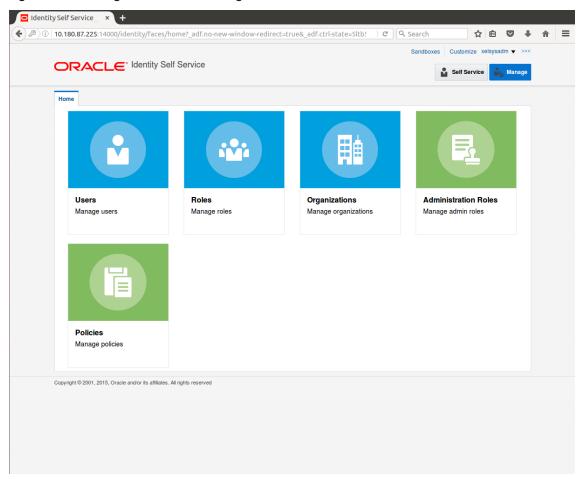
# 1.2 Creating Roles in Oracle Identity Manager (OIM)

This section explains the procedure to create roles in Oracle Identity Manager (OIM).

To create roles in OIM:

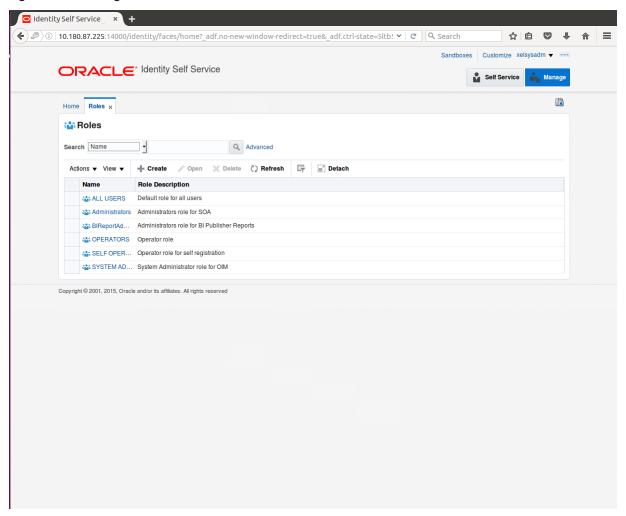
1. Click Roles under the Manage section.

Figure 1-6 Creating Roles in OIM - Manage Section



- 2. In the **Search Roles** page, search for existing roles. The Search Results appear.
- 3. Click Create in the Search Results section to create a new Role.

Figure 1-7 Creating Roles in OIM - Click Create



4. Fill the role details.

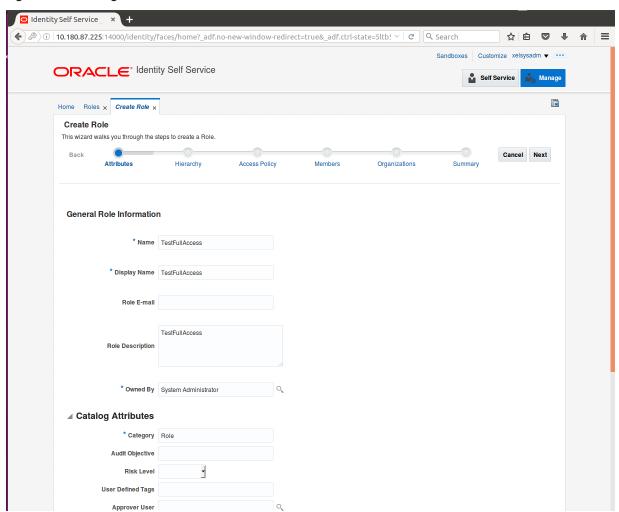


Figure 1-8 Creating Roles in OIM - Enter Role Details

5. Click **Finish.** The role is created successfully.

This role creates a group in OID.

While running the PIT (Policy Import tool), the Enterprise role (OIM role or OID group in this scenario) is mapped to the Application Role in OES.

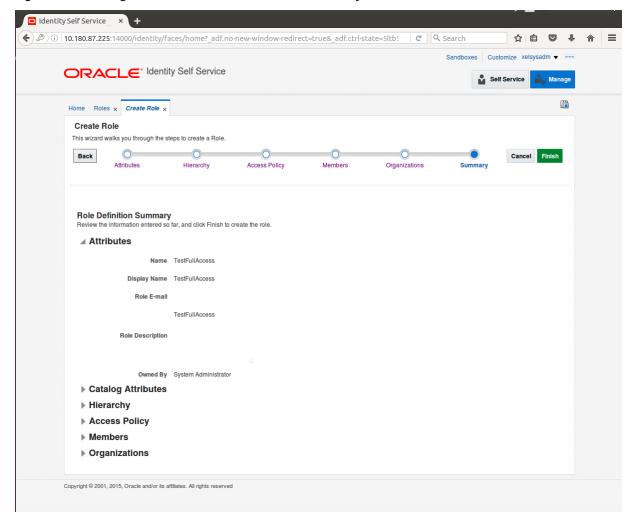


Figure 1-9 Creating Roles in OIM - Role Created Successfully

### 1.3 Assigning Roles to Users in OIM

This section explains how to assign roles to the user in OIM.

#### To assign a role to a user:

- 1. Log in to OIM.
- 2. Navigate to the Roles Tab under the User.
- 3. Click Request Roles.

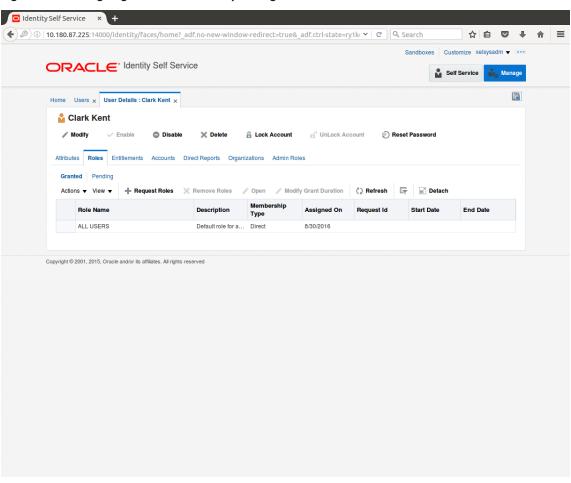


Figure 1–10 Assigning Roles in OIM - Requesting Roles

4. In the Catalog page, select the required role and click Add to Cart. The item gets added to the cart.

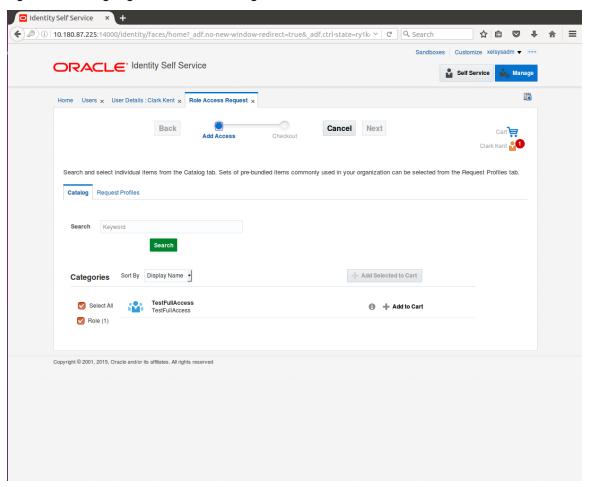


Figure 1–11 Assigning Roles in OIM - Adding to Cart

5. Click Checkout.

☐ Identity Self Service × + (4) 🖉 🛈 | 10.180.87.225:14000/identity/faces/home?\_adf.no-new-window-redirect=true&\_adf.ctrl-state=ry1k; 🗸 | 🔾 | Search ☆ 自 ♥ ↓ ORACLE\* Identity Self Service Home Users x User Details : Clark Kent x Role Access Request x Back Cancel Next Search and select individual items from the Catalog tab. Sets of pre-bundled items commonly used in your organization can be selected from the Request Profiles tab. Catalog Request Profiles Search Keyword Categories Sort By Display Name - Add Selected to Cart f) in Cart Role (1) Copyright @ 2001, 2015, Oracle and/or its affiliates. All rights reserved

Figure 1–12 Assigning Roles in OIM - Checkout Cart

6. In the Cart Details page, click Submit.

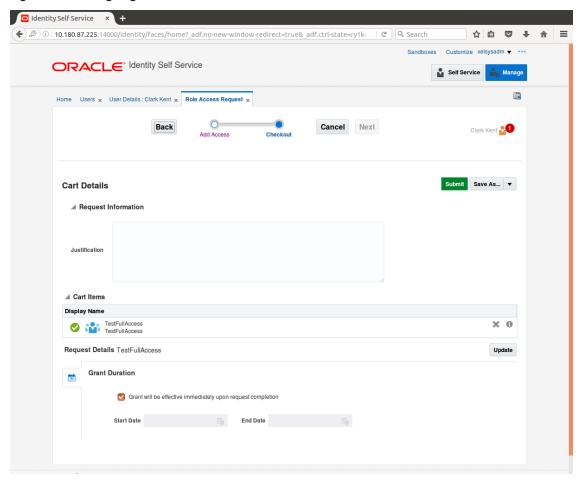


Figure 1–13 Assigning Roles in OIM - Submit Cart

On completion of this procedure the role gets assigned to the user in OIM.

## 1.4 Locking Users in OIM

This section explains how to lock the user in OIM.

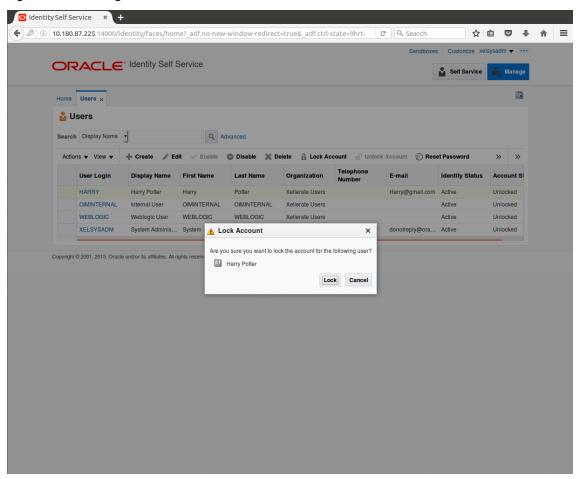
### To lock a user:

- 1. Log in to OIM.
- 2. Click Lock Account to lock a user.

A message appears, Are you sure you want to lock the account for the following user?

3. Click Lock.

Figure 1-14 Locking Users in OIM



The user is locked successfully.

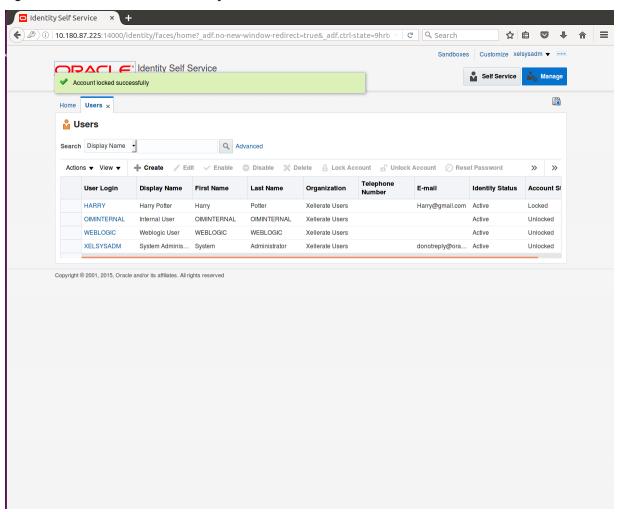


Figure 1-15 User Locked Successfully

# 1.5 Unlocking Users in OIM

This section explains how to unlock the user in OIM.

### To unlock a user:

- 1. Log in to OIM.
- 2. Click Unlock Account to unlock a user.

A message appears, Are you sure you want to Unlock these users?

3. Click Unlock.

o Identity Self Service × + ( ) Downward | 10.180.87.225:14000/identity/faces/home?\_adf.no-new-window-redirect=true&\_adf.ctrl-state=9hrb v | C | Q Search CI C' Identity Self Service Self Service Manage Account unlocked successfully Home Users x **Users** Search Display Name Actions ▼ View ▼ 📲 Create 🥒 Edit ✓ Enable 🔘 Disable 💥 Delete 🔒 Lock Account 🖞 Unlock Account 🖞 Reset Password Organization HARRY Potter Harry@gmail.com Active OIMINTERNAL Internal User OIMINTERNAL OIMINTERNAL Xellerate Users Active Unlocked WEBLOGIC Weblogic User WEBLOGIC WEBLOGIC Xellerate Users Active Unlocked donotreply@ora... Active XELSYSADM System Adminis... System Administrator Xellerate Users Unlocked

Figure 1-16 Unlocking Users in OIM

The user is unlocked successfully.

## 1.6 Resetting User Password in OIM

This section explains how to reset user password in OIM.

- 1. Log in to OIM.
- 2. Click Reset Password to reset a user password.

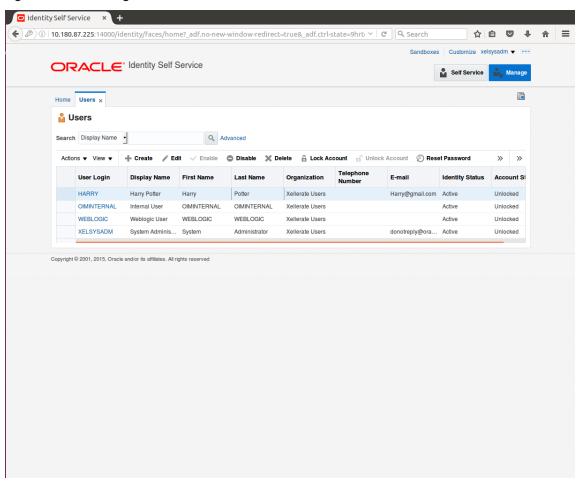


Figure 1–17 Resetting User Password in OIM

The Reset Password dialog box appears.

You can select either Manually change the Password option to change the password manually or select the Auto-generate the password (Randomly generated) option to enable auto generation of the password.

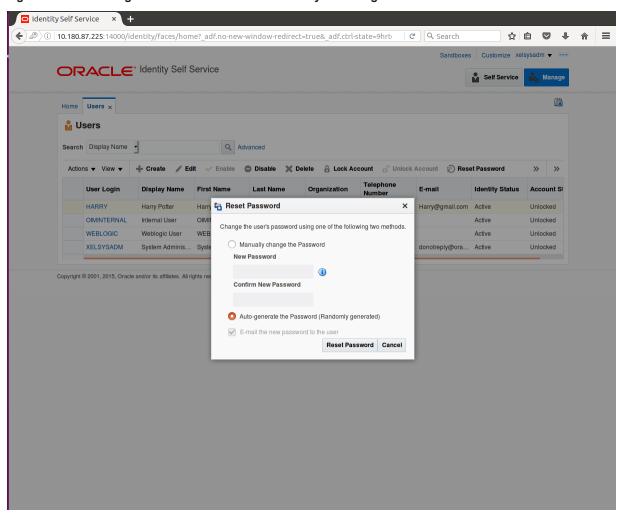


Figure 1–18 Resetting User Password in OIM - Manually or Auto-generate

3. If you select the **Manually change the Password** option, enter the new password in the **New Password** and the **Confirm New Password** fields.

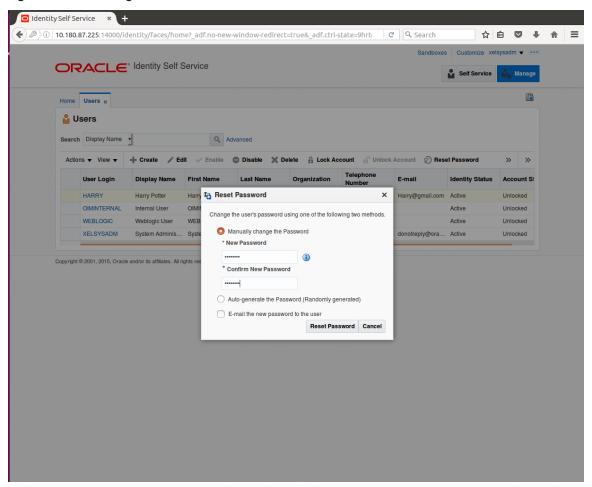


Figure 1–19 Resetting User Password in OlM - New Password

The user password is reset successfully.

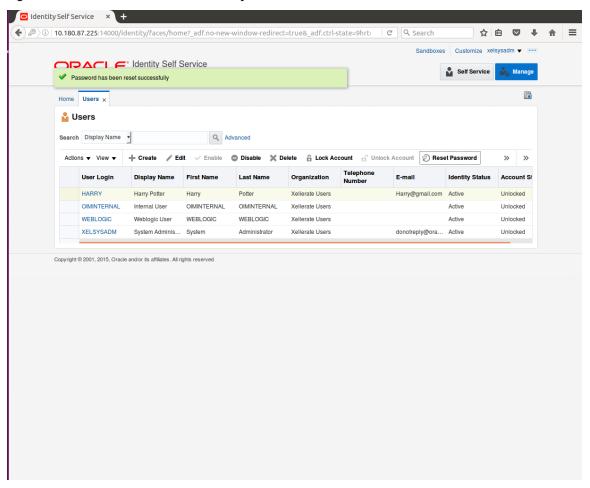


Figure 1-20 Password Reset Successfully

## 1.7 User Management Using the Admin Application

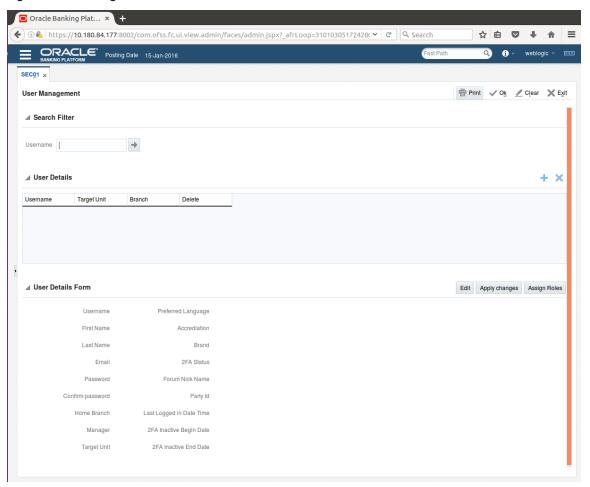
The User Management screen is a quick start UI, provided to create initial users and verify the OBP installation.

https://<ui-server-name>:<ui-server-port>/com.ofss.fc.ui.view.admin/faces/admin.jspx

To create initial users and verify the installation, perform the below mentioned steps:

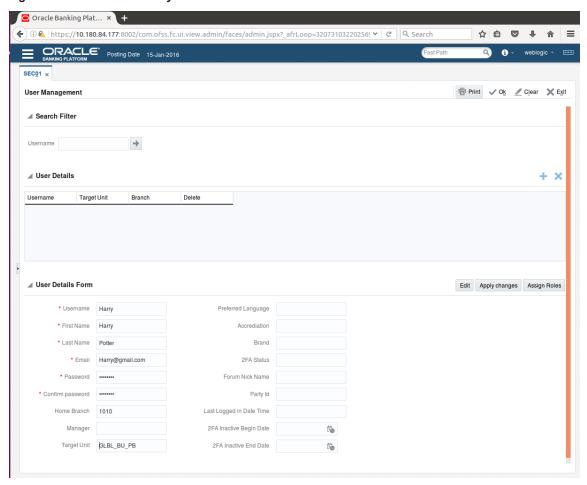
- 1. Click Security tab in View Admin.
- 2. Select User Management.
- 3. Click + icon to add a user.

Figure 1-21 Adding a User



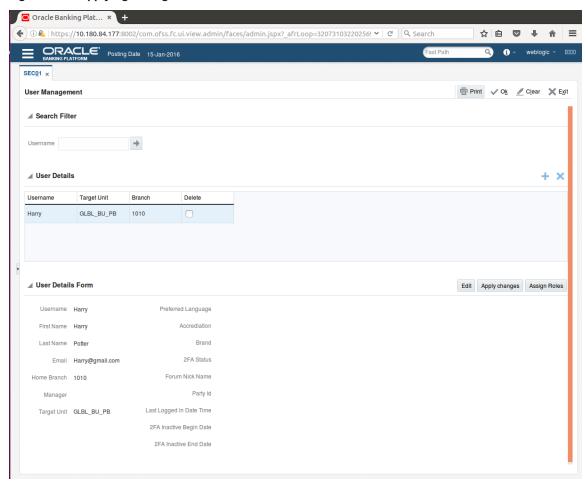
4. Enter the mandatory fields required for creating a user.

Figure 1–22 Enter Mandatory Details



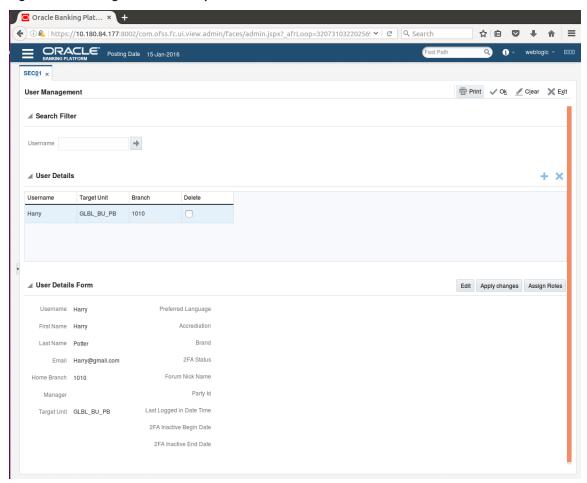
5. Click **Apply Changes** to save the user details locally.

Figure 1-23 Applying Changes



6. To add a user to a group, select the row containing the user and click **Assign Roles**.

Figure 1-24 Adding User to a Group



The available and assigned roles appear.

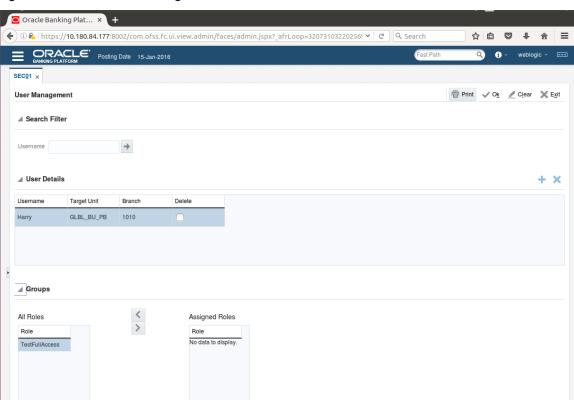


Figure 1-25 Available and Assigned Roles

7. Select the group to add user and move it to the **Assigned Roles** table.

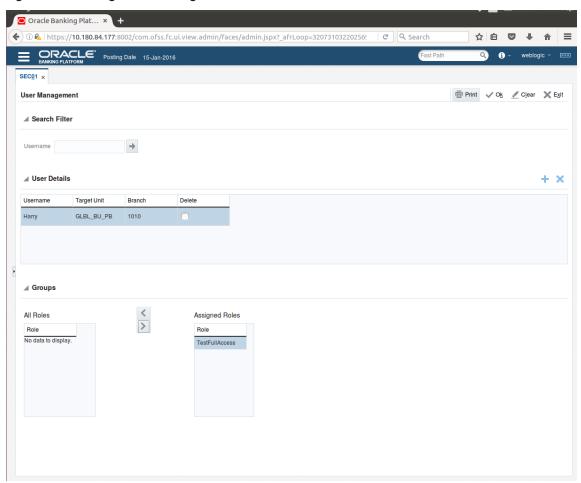
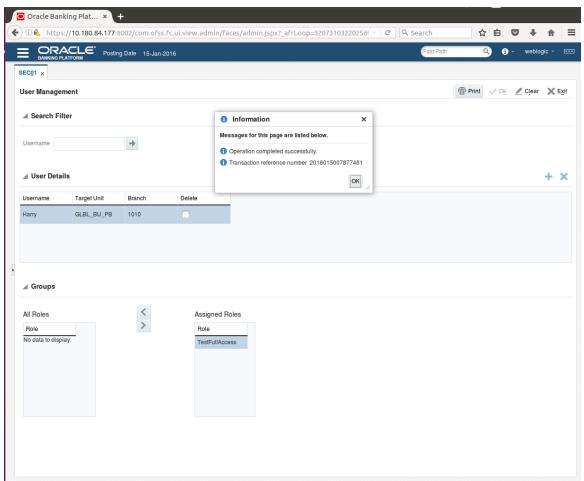


Figure 1–26 Adding User to Assigned Roles Table

8. Click **Ok** to save the changes.

Figure 1-27 Save Changes



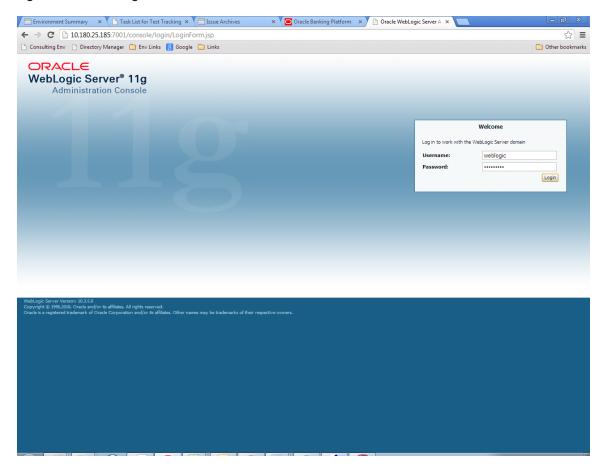
## 1.8 Unlocking Users in Oracle WebLogic Server (OWS) **Administration Console**

This section explains the procedure to unlock users in Oracle WebLogic Server (OWS) using Administration Console. If users unsuccessfully attempt to log in to a WebLogic Server instance for more than the configured number of retry attempts, they are locked out of further access. This procedure allows you to unlock locked users so that they can log in again.

To unlock a user in OWS:

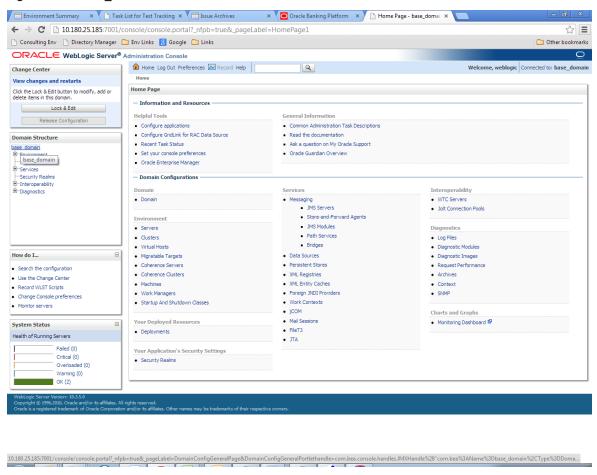
1. Log in to OWS. The **Home Page** of OWS Administration Console appears.

Figure 1-28 OWS Log in



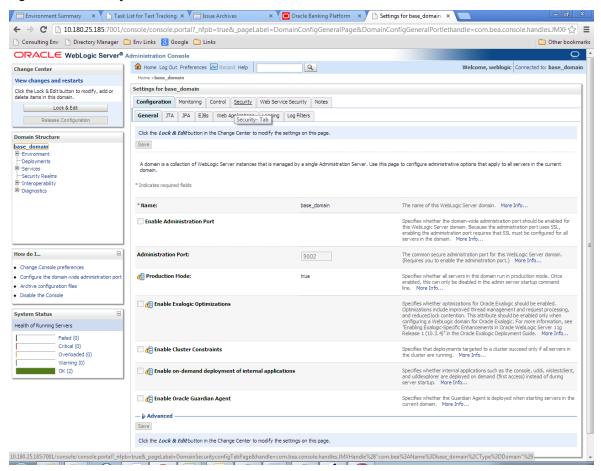
2. In the **Domain Structure** section, click the **base\_domain** link.

Figure 1-29 base\_domain



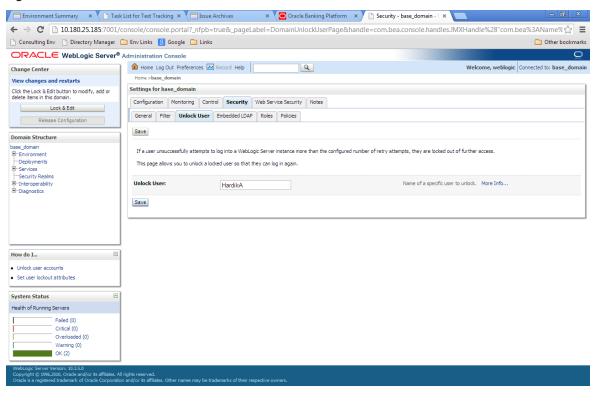
3. In the **Settings for base\_domain** page that appears, click the **Security** tab.

Figure 1-30 Security tab



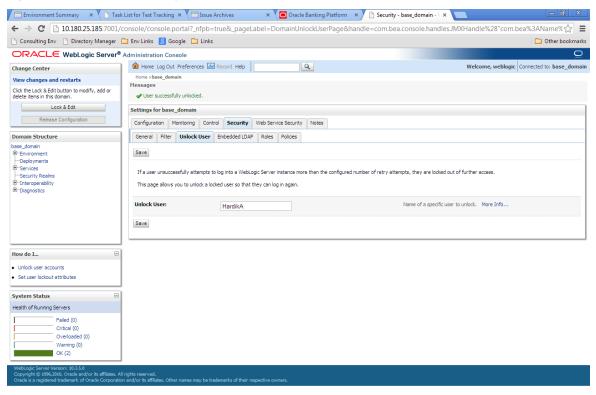
- 4. Click the Unlock User tab.
- 5. In the **Unlock User** field, enter the User ID to unlock the user.

Figure 1-31 Unlock User



6. Click **Save.** The message *User successfully unlocked* appears.

Figure 1-32 User Successfully Unlocked



On completion of this procedure the user gets unlocked in OWS.

## 1.9 Creation of first time user to access OBP

This section explains the procedure to create the first bank user having access to the application.

#### Note

Make the default authenticator as sufficient in host console and reorder it below OID Authenticator. Also change 'cn' attribute to 'uid' in the All Users Filter and User From Name Filter in OID Authenticator provider specific properties.

- Log in to OIM using the admin user xelsysadm. Create a new role in OIM as described in Section 1.2
   Creating Roles in Oracle Identity Manager (OIM). For example, Developer. This creates a group in OID
   (Developer).
- 2. Log in to admin application using the weblogic user. Create a user as described in Section 1.7 User Management Using the Admin Application. For example, john.doe.

- 3. Add the user (john.doe) to the Developer.
- 4. Map the application role Administrators to the Enterprise Group Developer in EM (refer screenshots below). After doing this, the user should have access to all artifacts assigned to the 'Administrators' role. These access rights can be viewed in OES.

Figure 1–33 Log in Oracle Fusion Middleware Control

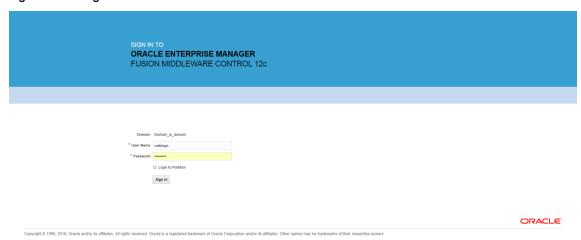


Figure 1-34 Click Application Roles

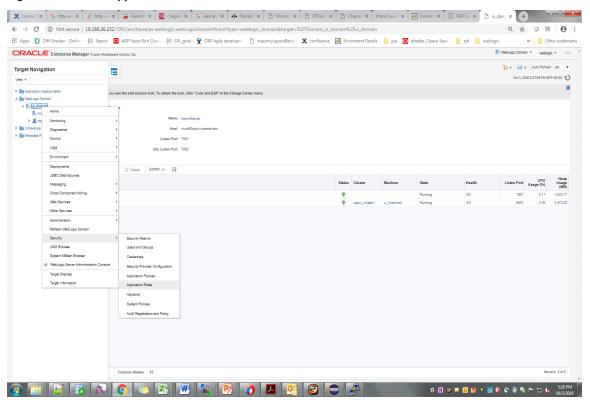


Figure 1–35 Select Administrators Role

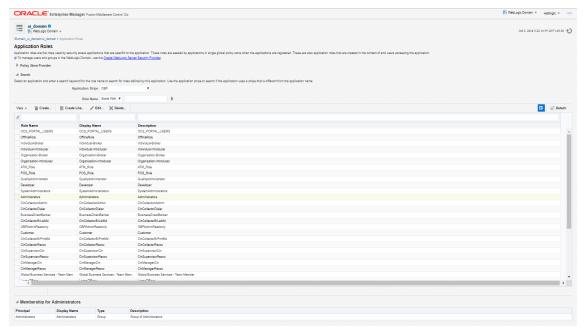
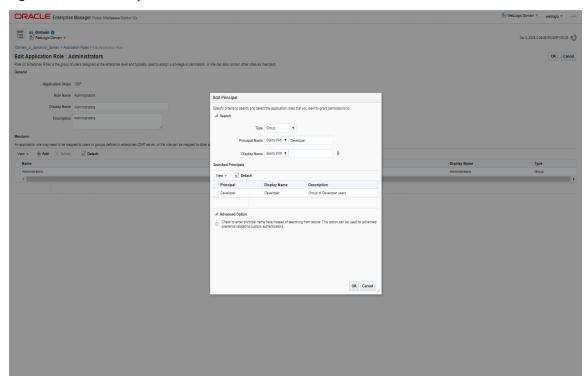


Figure 1–36 Add Principal





# 2 Approvals Management

This chapter describes Discretionary Pricing Assessment (DPA) approvals, manual credit decision approvals, worklist authorization related activities, and SOA Composer rules setup to be performed as an administrator.

## 2.1 Discretionary Pricing Assessment (DPA)

This section explains the procedure for Discretionary Pricing Assessment (DPA) approvals.

#### Overview

DPA can be configured for fee negotiations happening in an account during online transactions as well as for UDM. DPA service is to be called from the respective screens for DPA rule resolution and authorization functionality.

Fee can be configured in following list of modules and functions. DPA service will be called from the following screens:

Table 2-1 List of Functions for Fee Configuration

Sr.No	Function
1	Loan account configuration (New or Amend)
2	CASA account configuration
3	Term deposit account configuration
4	Overdraft account configuration (New or Account)
5	Origination or Application processing Fees

Fee amount applicable for the event is displayed in the fee panel in the respective screens. If there is any negotiation (upward or downward) that happens in the fee panel, the relevant issues have been raised/postponed for the Patch set release.

UDM can be configured in following list of modules and functions. DPA service is called from the following screens:

Table 2-2 List of Functions for UDM Configuration

Sr. No	Function
1	Loan account configuration (New or Amend)
2	CASA account configuration
3	Term deposit account configuration
4	Overdraft account configuration (New or Account)

## 2.1.1 Setup Details

This section discusses the setup details required to configure the DPA services.

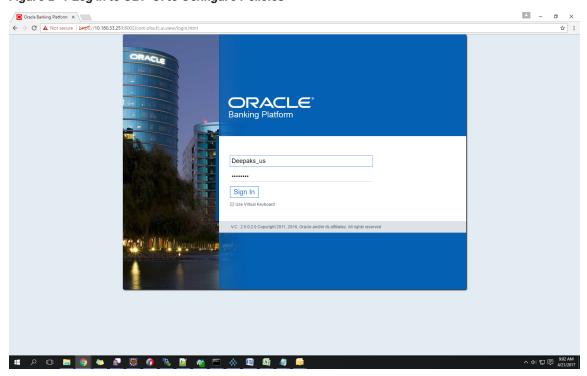
### 2.1.1.1 Policy Setup in UI

To initiate, the user needs to set up policies in UI for auto approval. This policy specifies which transactions with what data will be auto approved. When the data that is sent from the application matches the policy setup, the transaction is auto approved and if the policy is not matched, then the transaction goes for approval.

Following is the procedure to be followed during OBP UI policy setup:

1. Log in to the OBP UI as a valid user.

Figure 2-1 Log in to OBP UI to Configure Policies



2. Enter SM502 in the fast path.

← → C 🛕 Not secure | bttps://10.180.33.251:8002/com.ofss.fc.ui.view/face Мар Му Дау TI Insta Text | 👸 Quick Serve Cash-O-Meter - Actual Day Today - Average Day My Transactions G へ (4) 記 目 9:04 AM

Figure 2-2 Search for SM502 in Fast Path

3. Click **Search**. The following screen appears.

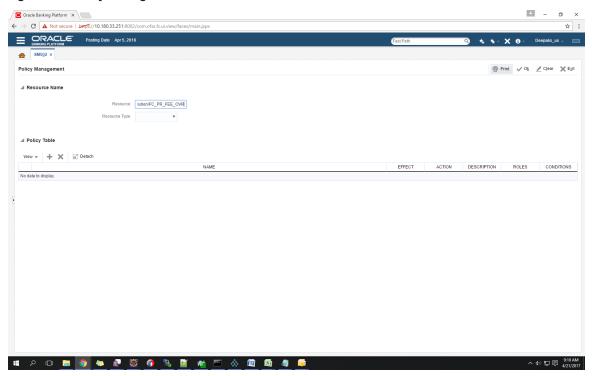
Enter the service for which policy needs to be defined.

The service needs to be given as [Service\_ID]/FC\_PR\_FEE\_OVR or [Service\_ID]/FC\_PR\_UDM\_ OVR as shown above.

### For example,

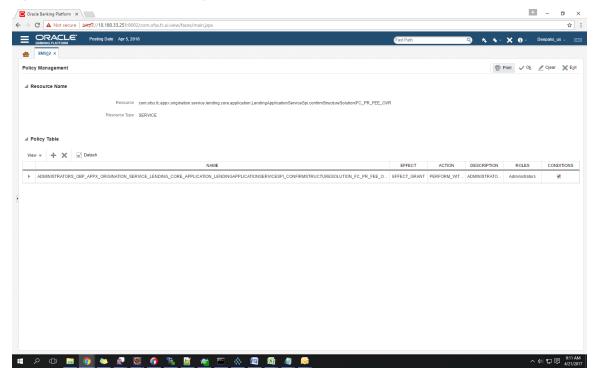
com.ofss.fc.appx.origination.service.lending.core.application.LendingApplicationServiceSpi.confirmS tructureSolution/FC\_PR\_FEE\_OVR

Figure 2-3 Policy Management



The following screen appears:

Figure 2-4 Enter Service for Policy Definition



4. Click the + sign if you need to add a new policy along with the Role for which the policy is to be enabled.

Figure 2-5 Effect of the Policy

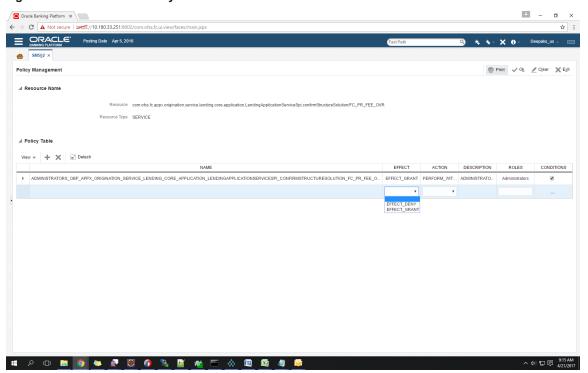
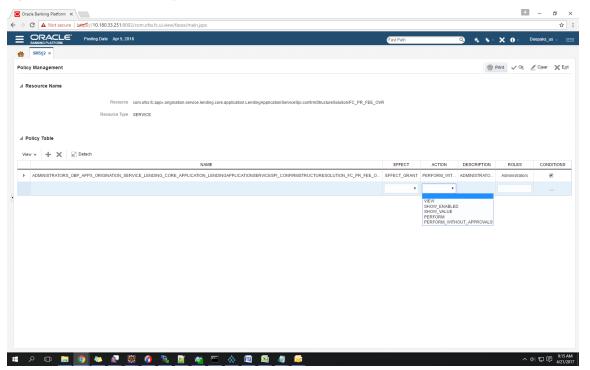


Figure 2-6 Action of the Policy



5. To add conditions, select the check box in the conditions column. This displays a collapsible section arrow in the first column. Click the arrow to display the conditions panel as shown below. Enter the conditions needed for the policy.

Oracle Banking Platform X \_ \_ \_ \_ X ← → C 🛕 Not secure | 

| Moss//10.180.33.251:8002/com.ofss.fc.ui.view/faces/main.jspx BANKING PLATFORM Posting Date Apr 5, 2016 ★ SM502 × rint ✓ O½ ✓ Clear 🗶 Exit Policy Management ■ Resource Name Resource com ofss.fc.appx.origination service lending.core.application.LendingApplicationServiceSpi.confirmStructureSolution/FC\_PR\_FEE\_OVR Resource Type SERVICE ✓ Policy Table View ▼ + X 🗒 Detach 
 LendingMatric\_ProductGroup
 v
 = v
 BUSINESS\_UNIT
 AND
 + X

 LendingMatric\_ProductGroup
 v
 = v
 PRODUCT\_GROUP
 AND
 + X

 LendingMatric\_DepositAmounRange
 v
 = v
 100000
 AND
 + X

 LendingMatric\_IndustryCode
 v
 = v
 ID100000
 AND
 + X
 へ (4)) 恒 同 (9:25 AM 4/21/2017

Figure 2–7 Conditions of the Policy

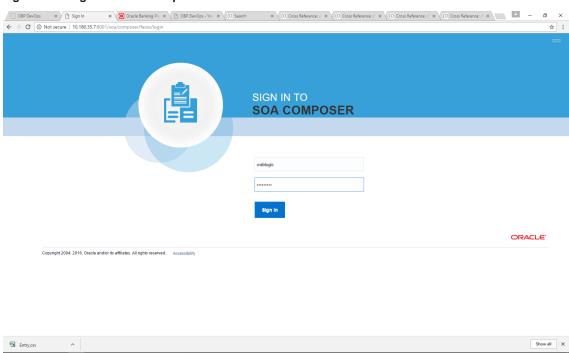
### 2.1.1.2 SOA Composer Rules Setup

After the rules are set up in UI, you must set up approval rules in SOA composer. These rules should cover all scenarios in which the transaction can come out without being auto approved at the policy level. Any transaction which does not trigger the rules at SOA Composer level is auto rejected.

The following procedure is performed during SOA Composer rules setup:

1. Log in to the SOA Composer application as a user with administrative privileges.

Figure 2-8 Log in to SOA Composer



2. In the **Filter** field in the left panel, enter the name of the rule for the service.

### For example:

 $HT\_LendingSpi\_ConfirmStructureSolutionRules.rules$ 

Figure 2-9 Find the Rules for Service

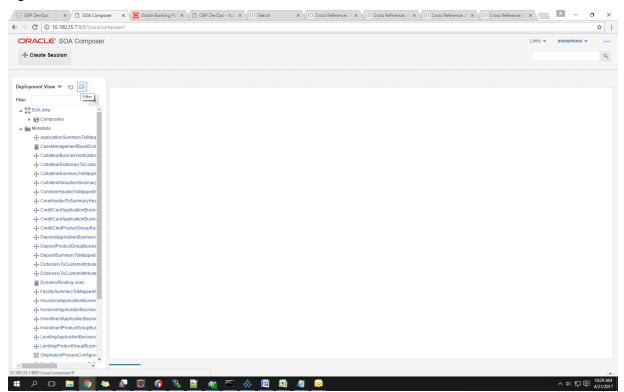
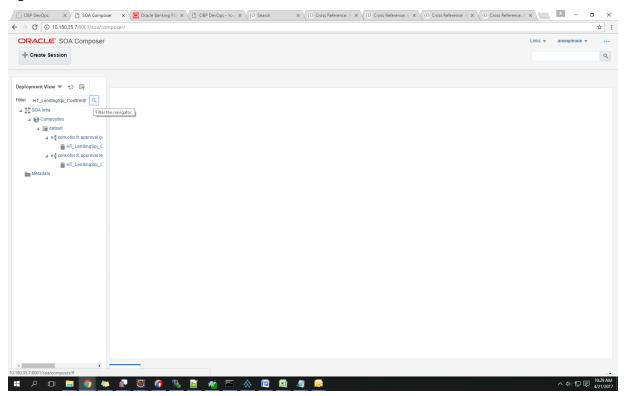
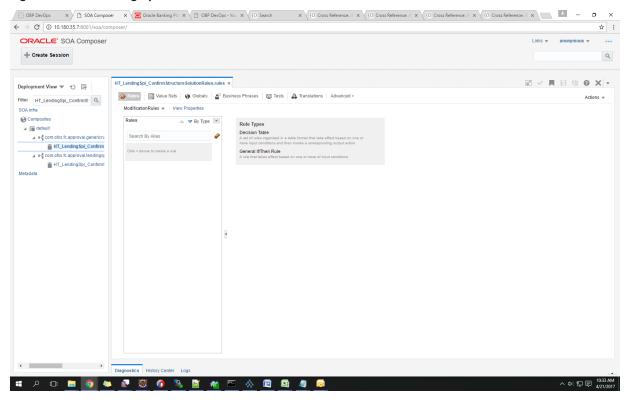


Figure 2-10 Filter Rules



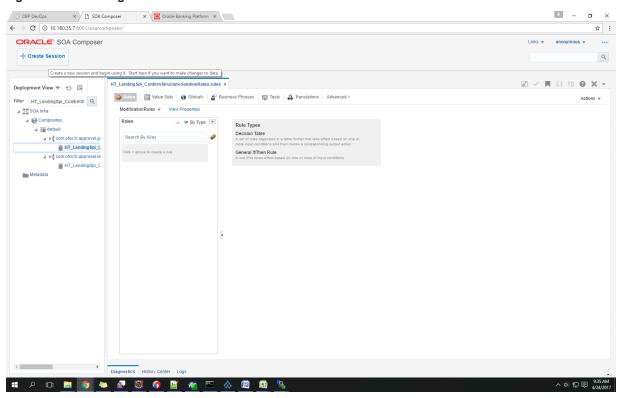
3. Click the rules file present in the process beginning with name com.ofss.fc.approval.genericrulesapprovalspi.executeapprovalrules.

Figure 2-11 Searching Specific Process



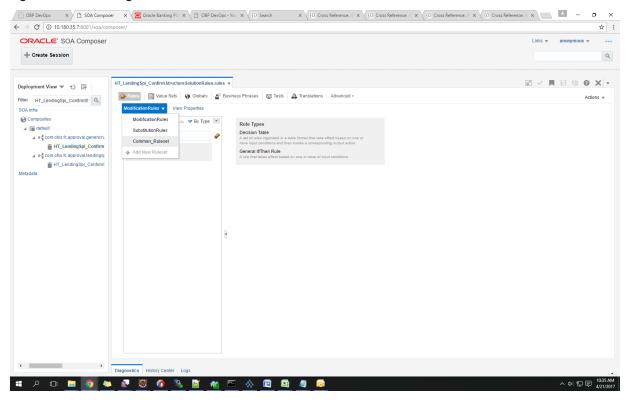
4. Click the Create Session tab to modify the rules.

Figure 2-12 Creating the Rule



5. From the ModificationRules list, select the Common\_Ruleset option as shown below.

Figure 2-13 Selecting Rules File



6. Select the rule and add attributes to the rule.

#### Note

The rule being created must be Active rule.

☐ OBP DevOps × ☐ SOA Composer × ☐ Oracle Banking Platform × \_ \_ \_ × ☆ : ← → C ① 10.180.35.7:8001/soa/composer/ ORACLE' SOA Composer Composer\_anonymous session | Publish | Discard | Exit Session Q HT\_LendingSpi\_ConfirmStructureSolutionRules.rules × 2 - H 8 8 8 x -Deployment View ▼ む 🔄 Filter HT\_LendingSpl\_ContinnSt Q Common\_Ruleset ▼ View Properties ■ SOA Infra Rules 

△ ▼ By Type ▼ ▲ Composites ST1 Rule1 Properties ⊿ 🛗 default 4 × × × × # HT\_LendingSpi\_C

Metadata + × × 0 0 X - 0 -♦ ST1 Rule1 ST1 Rule2 Lists is a Lists ST1 Rule3 ST2 Rule1 💠 🔻 😭 🖟 🐰 🔻 🐯 🔻 Advanced Add or Modify Options ST2 Rule2 Task.payload.reasonCodes contains "DUAL\_CONTROL" and Task payload reason Codes contains DURL\_CONTROL

Enter text to search choices

| Control | Contr ST2 Rule3 ST3 Rule1 taskConfigurationRuleOutc is a TaskConfigurationRuleOutcome ♣ ▼ X û 0 4 X ▼ Ø ▼ Click + to add an IF test condition + × × + + × × assign ▼ taskConfigurationRuleOutcome.taskPriority р 🗈 🔚 🧑 🐃 👰 🦉 💣

Figure 2–14 Adding Attributes to the Rule File

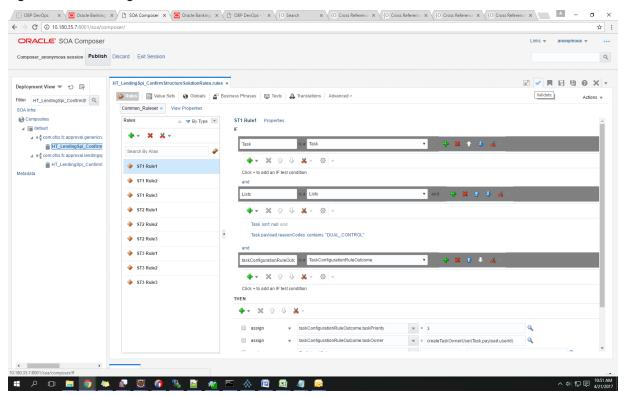
☐ OBP DevOps × ☐ SOA Composer × ☐ Oracle Banking Platform × \_ \_ \_ × ☆ : ← → C ① 10.180.35.7:8001/soa/composer/ ORACLE' SOA Composer Composer\_anonymous session | Publish | Discard | Exit Session Q 2 - H 8 8 8 x -HT\_LendingSpi\_ConfirmStructureSolutionRules.rules × Deployment View ▼ む 👺 Filter HT\_LendingSpl\_ContinnSl Q Common\_Ruleset ▼ View Properties ■ SOA Infra ▲ Composites ST1 Rule1 Properties ⊿ 🛗 default 4 × × × × # HT\_LendingSpi\_C

Metadata + × × 0 0 X - 0 -♦ ST1 Rule1 ST1 Rule2 ST1 Rule3 ST2 Rule1 🕂 + 🗶 😭 🖟 🐰 + 😥 + ST2 Rule2 Task isn't null and Task.payload.reasonCodes contains "DUAL\_CONTROL" and ST2 Rule3 Task.payload.businessUnit ▼ US\_BU\_PB ST3 Rule1 taskConfigurationRuleOutc is a TaskConfigurationRuleOutcome ♣ ▼ X û 0 4 X ▼ Ø ▼ Click + to add an IF test condition + × × 0 0 × × assign

Figure 2–15 Adding Attributes to the Rule File

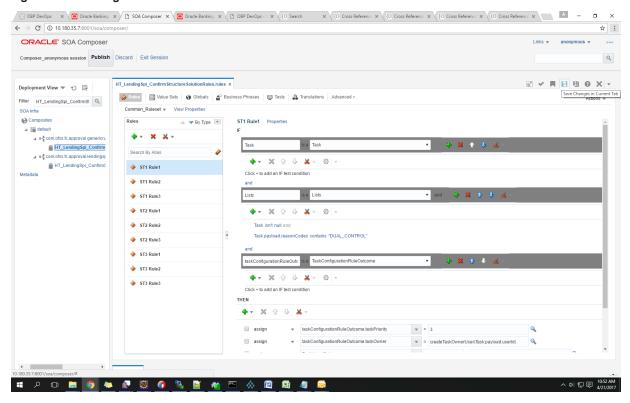
7. Click Validate to validate the rules file.

Figure 2-16 Validating Rules File



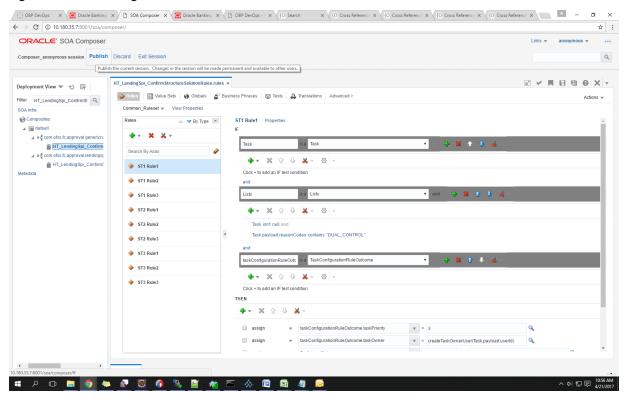
8. Click Save to save the rules.

Figure 2–17 Saving Rules File



9. Click **Publish**to publish the rules once editing of rules is done.

Figure 2-18 Publishing Rules File



## 2.1.1.3 SMS Setup

The user also needs to set up overridable exception for the application to send the transaction to worklist application. This can be achieved through the **Severity** tab in **Artifact Dependency Map (Fast Path: SM500)** page.

#### Note

The given procedure provides details on SMS setup for Fees. The same procedure can be followed for SMS Setup for UDM with UDM related details.

The following procedure is performed during SMS setup:

1. In the **Search Text** field, enter the service name.

For example, to search for a service, search text can be as follows:

 com.ofss.fc.appx.origination.service.lending.core.application.LendingApplicationServiceSpi.c onfirmStructureSolution

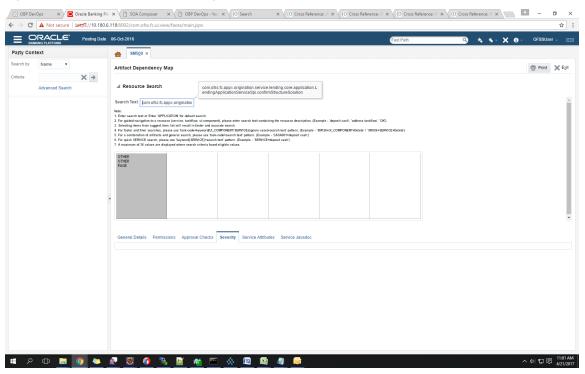


Figure 2–19 Search for Service Using Entire Service Name

2. Navigate to service node by following highlighted path (in grey color) and select the service node.

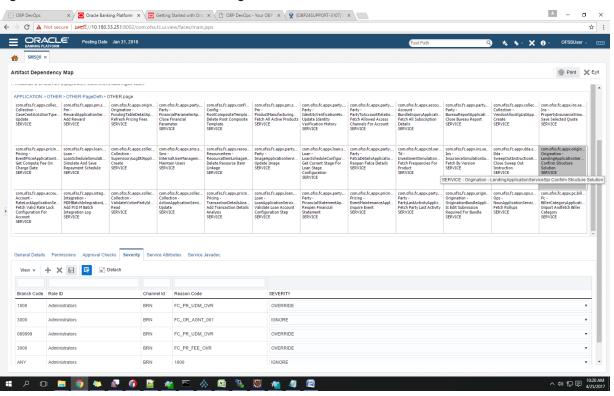


Figure 2-20 Select the Service to be Configured

3. Click the **Severity** tab to maintain severity for the resource. Severity can be maintained using add row, delete, and save buttons in the toolbar.

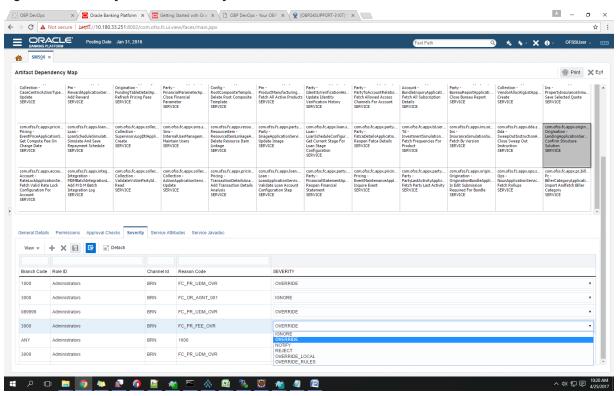


Figure 2-21 Severity Tab - Add Severity

## 2.1.2 Performing the Transaction

Following procedure explains how to perform a transaction:

1. Log in to the application as teller user and initiate the transaction.

Figure 2-22 Initiating Transaction

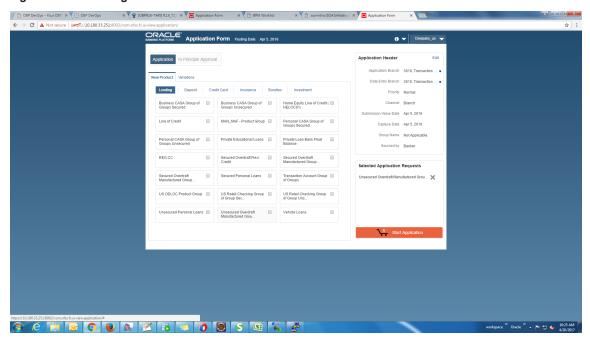
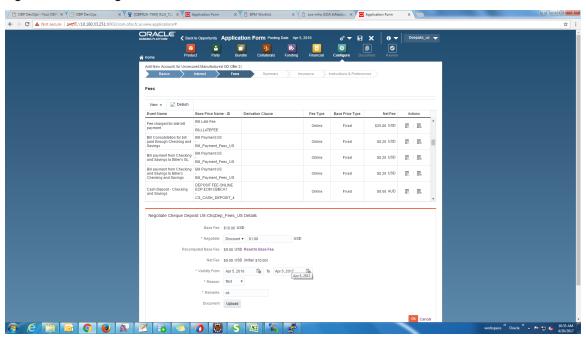
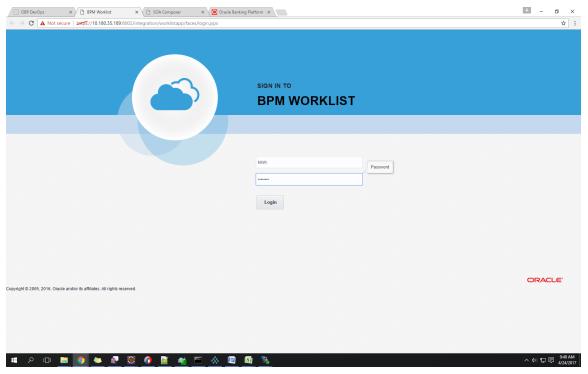


Figure 2-23 Fee Negotiation



2. Log in to the approval worklist as approver user and open the work item.

Figure 2–24 Log in to Approval Worklist



3. You can either approve or reject the work item (approved here) after adding comments.

OBP DevOps X Oracle Banking Platform X Application Form X BPM Worklist X \_ \_ \_ \_ X ← → C • Not secure | bttps://10.184.153.134:8002/integration/worklistapp/faces/home.jspx **\$** : ORACI E BPM Worklist Views ♣ 🖊 💥 😝 Actions 🔻 🖾 **▼** 👚 🖆 🔻 Approval Required for Structure Solution (FC\_PR\_Disbursement\_Fee+LN\_DISBURSEMENT\_FEE\_OVR,DUAL\_CONTROL,FC\_PR\_FEE\_OVR) of Lending Applica Inbox 21/04/2017 5:40 PM 3 My Tasks Structure Solution of Lending Application APP201020160002797 and Submission SUB201020160003564 203362 JS 21/04/2017 5:40 PM 3 Structure Solution of Lending Application APP201020160002792 and Submission SUB201020160003563 21/04/2017 1:51 PM 3 My Staff Tasks Verify Application APP201020160002792 and Submission SUB201020160003563 203347 JS 21/04/2017 1:51 PM 3 Verify Valuation Manual Report - Nextstar Valuer [Request Ref# 0100116000001505/SUB201020160003560] 21/04/2017 12:23 P... 3 203346 JS Views Due Soon Approval Required for Structure Solution (FC\_PR\_Disbursement\_Fee+LN\_DISBURSEMENT\_F... Posting Date 01-Jan-2016 Actions • 4 - -High Priority Past Day Authorizations FC\_PR\_Disbursement\_Fee+LN\_DISBURSEMENT\_FEE\_OVR(Fee has been negotiated for Price Definition: Disbursement\_Fee and LN\_DISBURSEMENT), DUAL\_CONTROL\_FC\_PR\_FEE\_OVR(Fee negotiated.) Request Information. New Tasks Reassign... Outlay Funds Create Subtask. \$10,000.00 Facility Purchase or Cost Escalate Renew Additional Parameters Customer Contribution \$585.60 \$165.00 

Figure 2-25 Approve or Reject Work item

4. View the status of the work item.

The initiator user can see the status of the work item from the **Work Item Inquiry (Fast path: WL001)** page (only for non origination task).

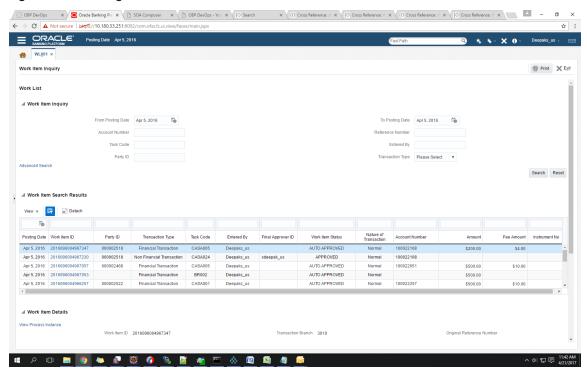


Figure 2-26 Viewing Status of Work item

# 2.2 Discretionary Credit Assessment (DCA)

This section explains steps in Discretionary Credit Decision approvals.

#### Overview

In Origination workflow at Credit Assessment stage, user submits the submission to credit decision engine. If the credit decision status of the submission is Declined or Referred, then submission is moved to manual decision step. The user attached to Enterprise role having rights on Manual Decision Task can assess the credit decision engine recommendation, make the necessary changes and recommend for approval. The system checks whether the role to which user is attached has required authority to approve the task based on values of parameters in the task. If yes, the task is auto authorized. If the values are not within the limits attached to the role, the system checks the approval matrix to find the roles having the required authority to approve the transaction and route task to such roles for approval.

Facts Required for MCD Approvals

Following are the facts required for MCD approvals.

Table 2-3 Facts Required for the MCD Approvals

State
Business Unit
Currency
Personal Aggregate Application Amount

Overall Aggregate Application Amount	
Applicant Credit Card Limit	
Aggregate Credit Card Limit	
LTV Category Group 1	
LTV Category Group 2	
LTV Category Group 3	
LTV Category Group 4	
LTV Category Group 5	
Overview Amount	
Overview Percentage	

These are the facts required to maintain the rules for MCD in OES and SOA. The preconditions are:

- OES configurations
- Group creation in SOA
- Rules configuration in SOA

Scenario: Submission with Referred status and breaching OES configurations, hence transaction sent for approvals in SOA.

## 2.2.1 Setup Details

This section discusses the setup details required to configure the DCA services.

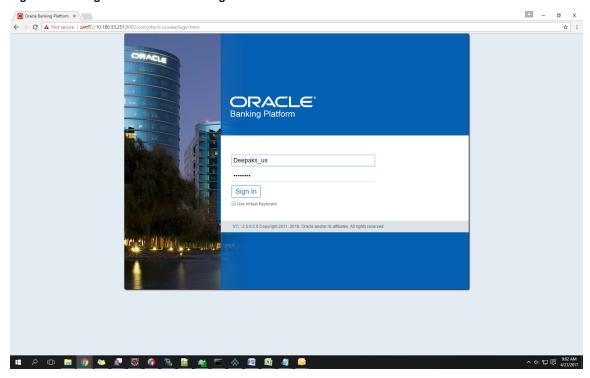
## 2.2.1.1 Policy Setup in UI

To initiate, the user needs to set up policies in UI for auto approval. This policy specifies which transactions with what data will be auto approved. When the data that is sent from the application matches the policy setup, the transaction is auto approved and if the policy is not matched, then the transaction goes for approval.

Following is the procedure to be followed during OBP UI policy setup:

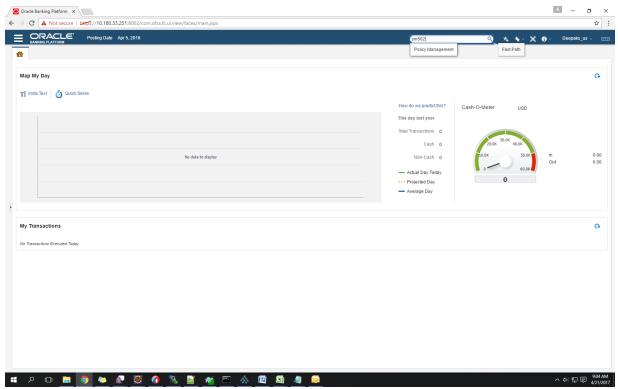
1. Log in to the OBP UI as a valid user.

Figure 2-27 Log in to OBP UI to Configure Policies



2. Enter SM502 in the fast path.

Figure 2–28 Search for SM502 in Fast Path



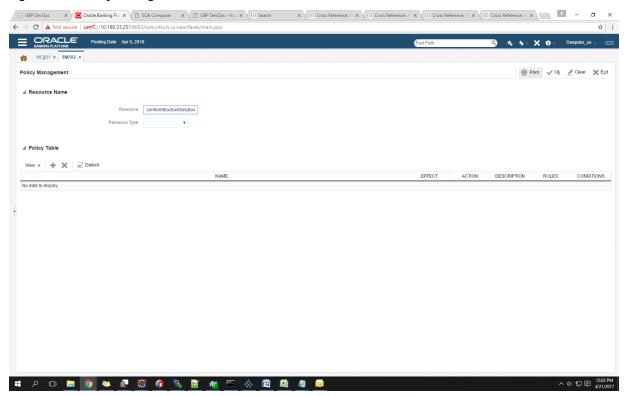
3. Click **Search.** The following screen appears.

Enter the service for which policy needs to be defined.

### For example,

com. of ss. fc. appx. origination. service. lending. core. application. Lending Application Service Spi. confirm Structure Solution.

Figure 2–29 Policy Management



The following screen appears:

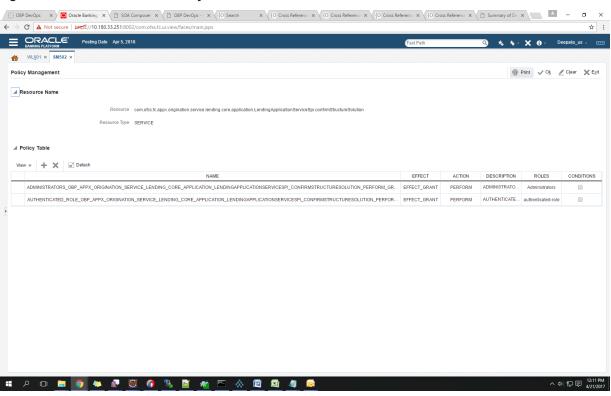


Figure 2–30 Enter Service for Policy Definition

4. Click the + sign if you need to add a new policy along with the Role for which the policy is to be enabled. The rest of the fields are automatically populated.

### Figure 2–31 Effect of the Policy

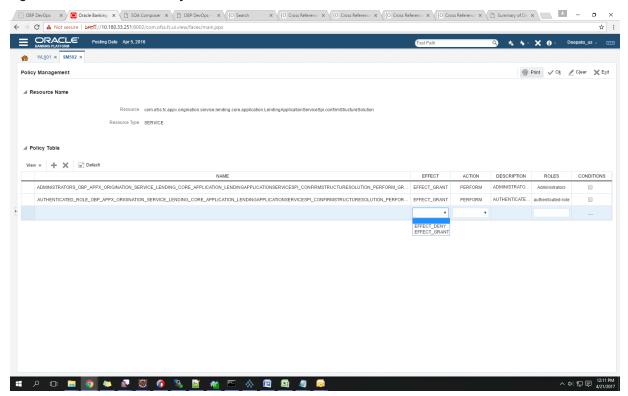
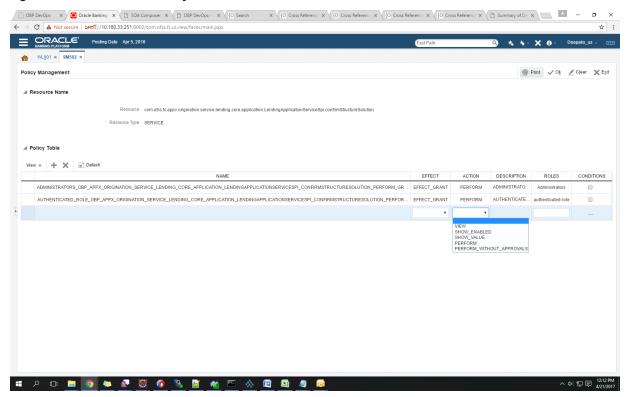


Figure 2-32 Action of the Policy



5. To add conditions, select the check box in the conditions column. This displays a collapsible section arrow in the first column. Click the arrow to display the conditions panel as shown below. Enter the conditions needed for the policy.

DBP DevOps x 🚾 Oracle Banking x 🖺 SOA Composer x 👚 DBP DevOps - x 🔞 OSP DevOps - x 🐚 OSP DevOps - x 🔞 OSP DevOps - x 🔞 OSP DevOps - x 🔞 OSP DevOps - x 🖟 OSP DevOps - x 🔭 OSP DevOps - x 🔭 OSP DevOps - x 🔭 OSP DevOps - x 💮 OSP DevOps - x 🔭 OSP DevOps - x 🔭 OSP DevOps - x 💮 OSP DevOps - x V 💮 OSP DevOps - x V V (OSP ← → C 🛕 Not secure | bttps://10.180.33.251:8002/com.ofss.fc.ui.view/faces/main.jsp: Posting Date Apr 5, 2016 ₩L<u>0</u>01 × SM502 × r∰ Print ✓ Ok ✓ Clear 🗶 Exit Policy Management Resource Type SERVICE View + X Detach AUTHENTICATED ROLE ORP APPX ORIGINATION SERVICE LENDING CORE APPLICATION LENDINGAPPLICATIONSERVICESPI CONFIRMSTRUCTURESOLUTION PERFOR... EFFECT GRANT PERFORM AUTHENTICATE... authenticated-role A ADMINISTRATORS\_OBP\_APPX\_ORIGINATION\_SERVICE\_LENDING\_CORE\_APPLICATION\_LENDINGAPPLICATIONSERVICESPL\_CONFIRMSTRUCTURESOLUTION\_PERFORMWIT. EFFECT\_GRANT PERFORM\_WIT... ADMINISTRATO... Administrators P 🗅 🔚 🧑 🍋 🧶 💆 🕜 🐚 📓 🐔 🖭 🔥 🙉 👪 🐠

Figure 2–33 Conditions of the Policy

## 2.2.1.2 SOA Composer Rules Setup

For more information on setting up rules in SOA Composer, see Section 2.1.1.2 SOA Composer Rules Setup.

#### 2.2.1.3 SMS Setup

The user also needs to enable matrix-based authorization for the DCA service. This can be done through the Approval Checks tab in Artifact Dependency Map (Fast path: SM500) page which is used for enabling approval.

The following procedure is performed during SMS setup:

1. In the **Search Text** field, enter the service name. com. of ss. fc. appx. origination. service. lending. core. application. Lending Application Service Spi. confirm Service application.tructureSolution

CORD Services

| Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Services | Control Service

Figure 2-34 Search for Service Using Entire Service Name

2. Navigate to service node by following highlighted path (in grey color) and select the service node.

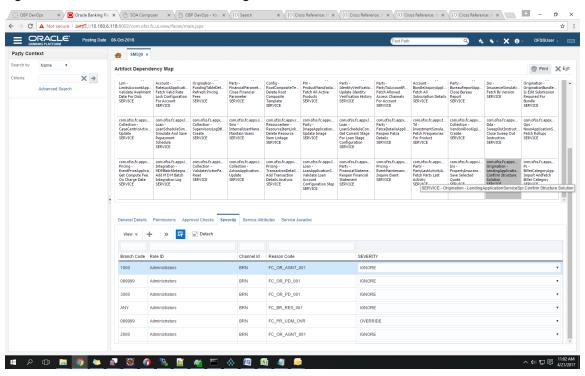


Figure 2-35 Select the Service to be Configured

3. Click the Approval Checks tab to maintain approval checks for the resource.

Select the MATRIX\_AUTH checkbox and save the record.

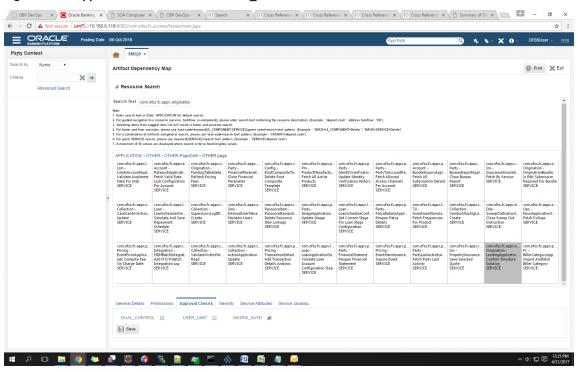


Figure 2-36 Approval Checks tab - MATRIX\_AUTH

## 2.2.2 Performing the Transaction

Following procedure explains how to perform a transaction:

1. Log in to the application as teller user and initiate an origination task flow such that the application goes for approvals.

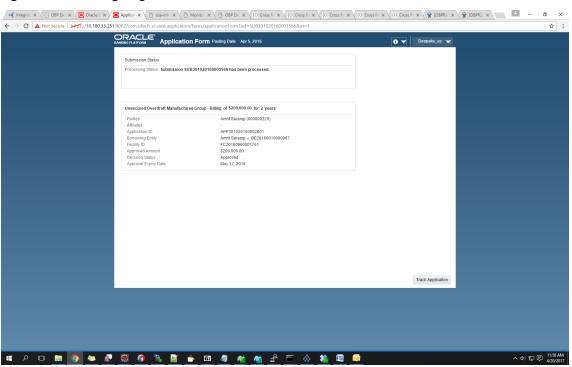
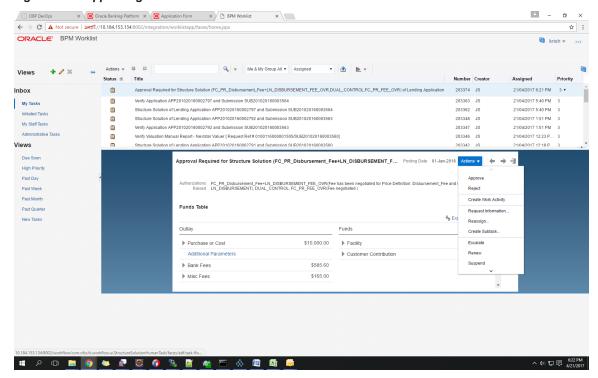


Figure 2–37 Initiating Origination Task Flow

- 2. Log in to BPM worklist as the initiator user who initiated the origination process.
- 3. Select to approve the lending confirmStructureSolution task created for the user.

Figure 2-38 Approving the Task



The task goes to the approver user for approval. Log in as approver user to BPM Worklist.

You can either approve or reject the work item (approved here) after adding comments for non origination flows.

Once approved, the further task flows required for origination will be created for the initiator user.

# 2.3 Enabling Worklist Authorization

This section explains the steps in enabling Worklist authorization. Following are the steps:

#### Step 1 Identify the Service Name

For example,

com.ofss.fc.appx.origination.service.lending.core.application.LendingApplicationServiceSpi.confirmStructureSolution.

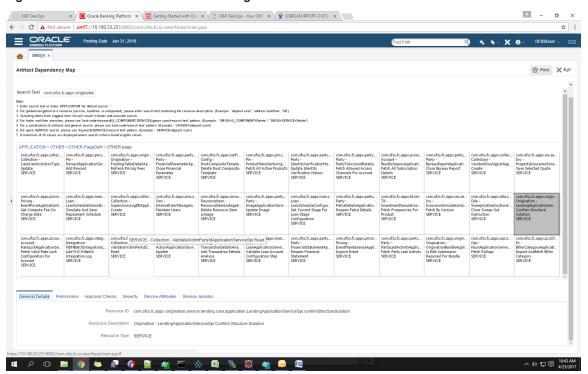
### Step 2 Enable Dual Authorization or/and adding other severity

Once the services are identified, follow the below steps to enable Dual Authorization and adding other severity.

- 1. Log in to the application.
- 2. Navigate to Artifact Dependency Map (Fast path: SM500) page.
- In the Search Text field, enter the service-name. com.ofss.fc.appx.origination.service.lending.core.application.LendingApplicationServiceSpi.confirmStructureSolution

Navigate to service node by following highlighted path (in grey color) and select the service node.

Figure 2-39 Select the Service to be Configured



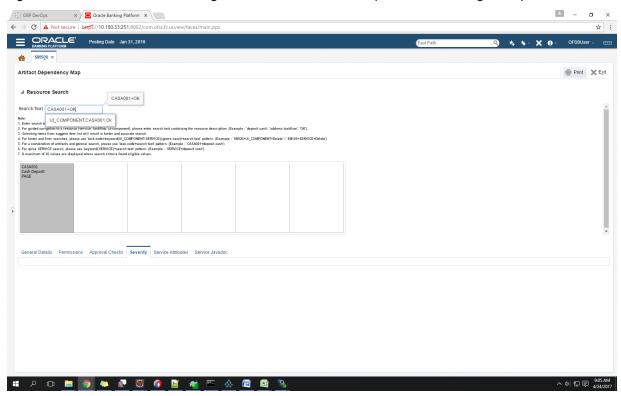


Figure 2–40 Search for Service using TASK CODE + Search text (in case of non Origination)

4. Click the **Approval Checks** tab and add approval checks.

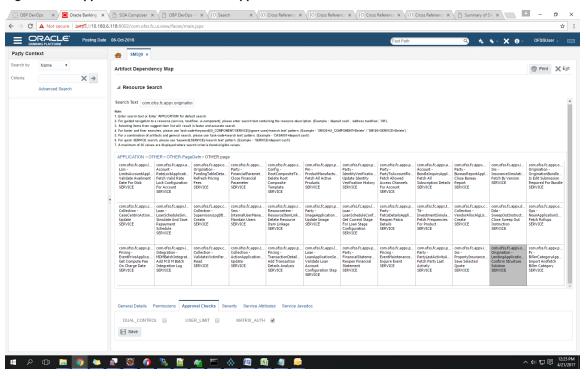


Figure 2-41 Approval Checks tab - Add Approval Checks

## **Step 3 Configure Severity**

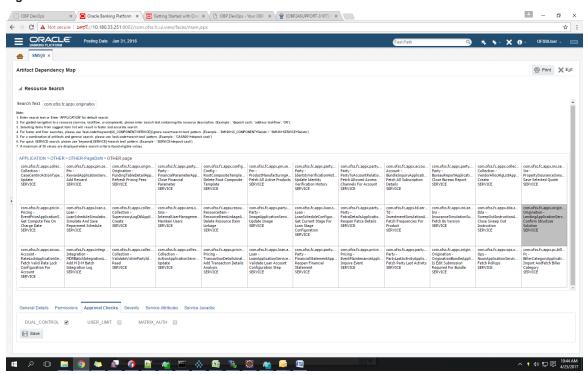
Enabling of dual authorization alone will not send the transaction for approval. Hence, we need to configure Severity for the identified service, to enable the call for approval workflow.

This can be configured from the Artifact Dependency Map (Fast path: SM500) page.

Follow the below steps to configure severity:

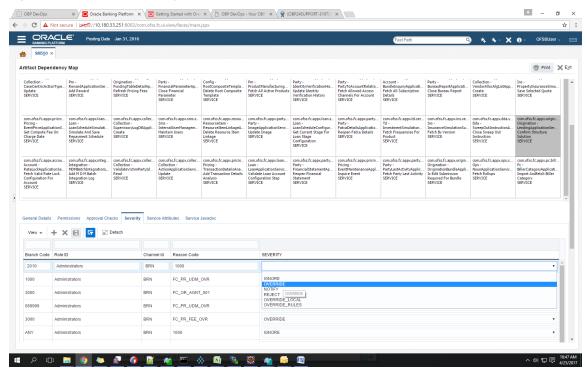
- 1. Log in to the application.
- 2. Navigate to the Artifact Dependency Map (Fast path: SM500) page.
- 3. In the Search Text field, enter the service com.ofss.fc.appx.origination.service.lending.core.application.LendingApplicationServiceSpi.confirmS tructureSolution.
- 4. Ensure approval checks are added. If not, then configure the approval checks.

Figure 2-42 Dual Control



5. Click the **Severity** tab and update the severity, if already maintained. Else, click **Add** button in the toolbar to add new row in the table.

Figure 2-43 Add New Severity



6. Enter the following details in the **Severity** tab.

Branch Code	Branch code from which the transaction is to be performed. Specify ANY to configure for all branches. Example: 082991
Role ID	Security Role to which the user belongs and initiates the transaction.
Channel ID	Channels such as BRN, ATM, IB and so on, through which the transaction is performed.
Reason Code	Select Reason Code 1000 normal approval flow.
Severity	This field contains four values as detailed below:
	<ul> <li>Ignore: Allows transaction to complete without any authorization, that is Auto Authorization.</li> </ul>
	Override: Transaction will be sent for Authorization.
	<ul> <li>Notify: In this case, the task is not sent for authorization, but the user is expected to confirm the transaction for proceeding ahead. This option is not applicable in case of Dual Authorization.</li> </ul>
	<ul> <li>Reject: System does not allow to proceed with transaction.</li> </ul>

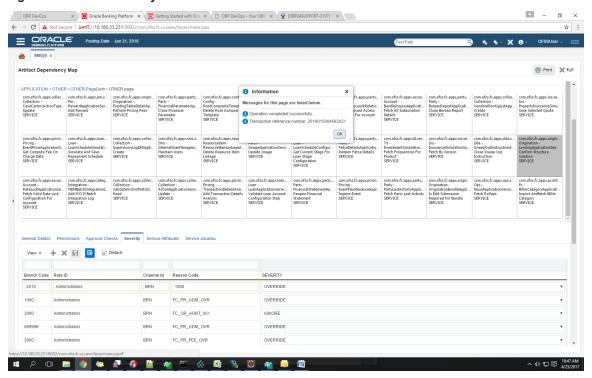
To enable Dual Authorization, select **Override** option.

## Note

If the Severity Configuration is already set up do not change it.

7. Save the newly added severity using the **Save**.

Figure 2-44 Save Severity Details



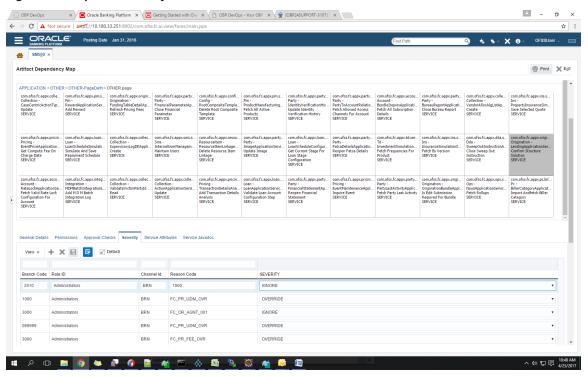


Figure 2-45 Update Severity and Save

## **Step 4 Testing Approvals**

Once the configurations are done, navigate to the screen for which approval is enabled. For more information on testing approvals in case of Lending Confirm Structure Solution, see Section 2.2.2 Performing the Transaction

# 2.4 BPM Routing Rules Setup

This section describes the steps and the screens required to configure BPM rules for approval. Same can be referred for configuring any other routing rules based on facts available in human task payload.

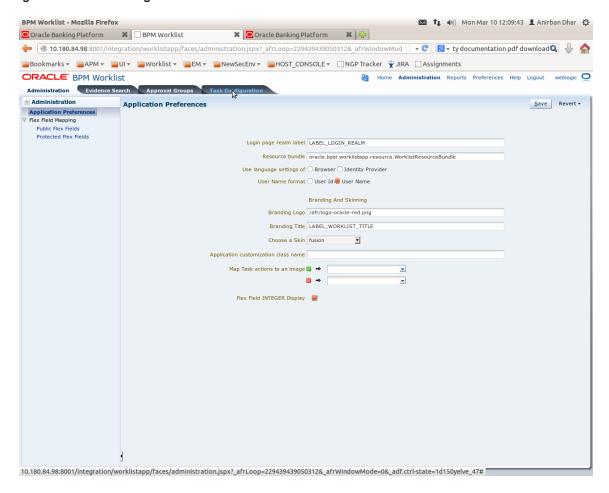
- 1. Log in to Worklist App using Weblogic / Weblogic1 [or any other user with administrators as role].
- 2. Click Administration link.

BPM Worklist - Mozilla Firefox Oracle Banking Platform 🗱 🗀 BPM Worklist X Oracle Banking Platform X 🚭 🛑 📵 10.180.84.98:8001/integration/worklistapp/faces/home\_jspx?\_afrLoop=2289143019044268\_afrWindowMode=08\_adf 🗇 😍 🚷 🔻 ty documentation pdf download 🔾 🌷 🏫 🕋Bookmarks 🔻 🕋 APM 🔻 📔 UI 🔻 🕍 Worklist 🔻 🕍 EM 🔻 🎥 NewSecEnv 🔻 🎥 HOST\_CONSOLE 🔻 🗒 NGP Tracker 👻 JIRA 🗒 Assignments Home Administration Reports Preferences Help Logout weblogic <equation-block> **ORACLE** BPM Worklist Q ▼ Me & My Group ▼ Assigned → My Tasks(18) ¬ → / × × × Actions ¬ Views ▼ Title Number Creator Assigned PTP For Account Number: 100190200
PTP For Account Number: 100180206
PTP For Account Number: 10019210
PTP For Account Number: 100179210
PTP For Account Number: 100176229
Collaboral Perfection for Lending Submission SUB854220180014838
Cattlement Instruction for Application APP854220180013133 and Su Mar 10, 2014 11:53 / 3 Mar 10, 2014 11:12 /3 201244 OFSSUser My Tasks (18) 201243 OFSSUser Mar 10, 2014 11:09 /3 Mar 10, 2014 10:28 /3 Mar 7, 2014 6:10 PM 3 201242 OFSSUser 201241 OFSSUser 201224 sasikumars Administrative Tasks Views Settlement Instruction for Application APP854220180013136 and Submission SUB854220180014838 201223 sasikumars Mar 7, 2014 6:10 PM 3 Settlement Instruction for Application APP854220180013133 and Submission SUB854220180014832
Settlement Instruction for Application APP854220180013133 and Submission SUB854220180014829
Account Opening for Application APP854220180013131 and Submission SUB854220180014829 Mar 7, 2014 5:28 PM 3 Mar 7, 2014 5:26 PM 3 Mar 7, 2014 5:24 PM 3 201218 Elangol 201215 Elangol Due Soon High Priority Account Opening for Application APP854220180013131 alm Submission Section Collateral Perfection for Lending Submission SUB854220180014825
Settlement Instruction for Annication APP8542201800131129 and Submission SUB854220180014825. 201212 divyam Mar 7, 2014 4:54 PM 3 Mar 7, 2014 4:54 PM 3 Past Day 201203 OFSSUser Past Month Please select a task to see the details Past Quarte B Agent Sourced Applications Branch wise Applications Channel wise Applications Collateral Tasks Agent Sourced Applications Branch wise Applications Channel wise Applications Collateral Tasks

Figure 2–46 Worklist App - Administration Link

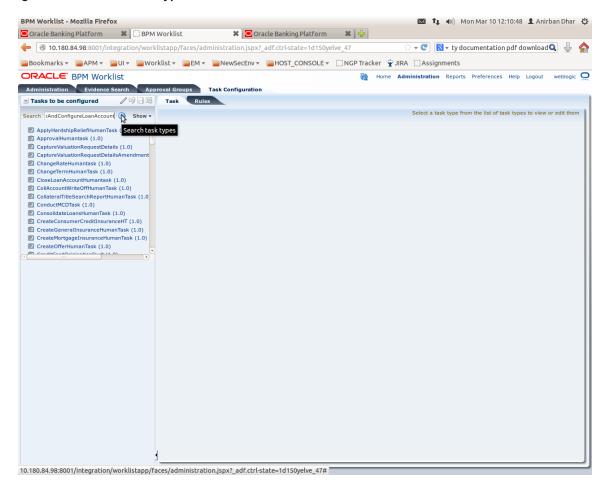
3. Navigate to **Task Configuration** tab.

Figure 2-47 Task Configuration



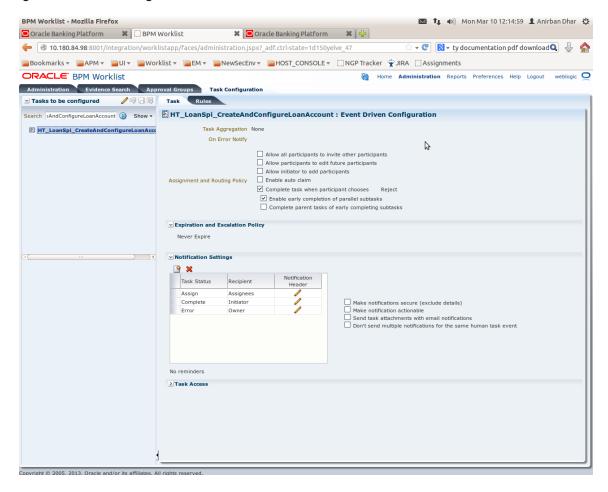
4. Search the task by inputting the name of the task in the search bar. For example, HT\_LoanSpi\_ CreateAndConfigureLoanAccount or \*CreateAndConfigureLoan\* or \* PromiseToPay\*.

Figure 2-48 Search Task Types



5. Click the result to open the task for editing.

Figure 2-49 Task Editing



6. Click the Edit icon.

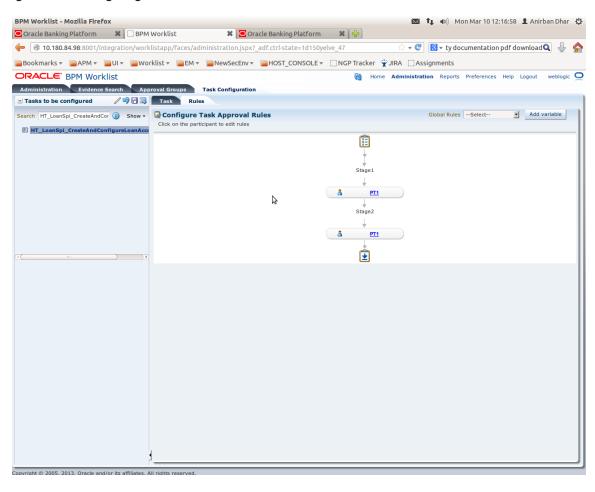


Figure 2-50 Configuring Rules - Edit Icon

- 7. Navigate to **Rules** tab for configuring rules.
- 8. Click participant to edit rule for that stage. For example, stage 1 -> PT1)

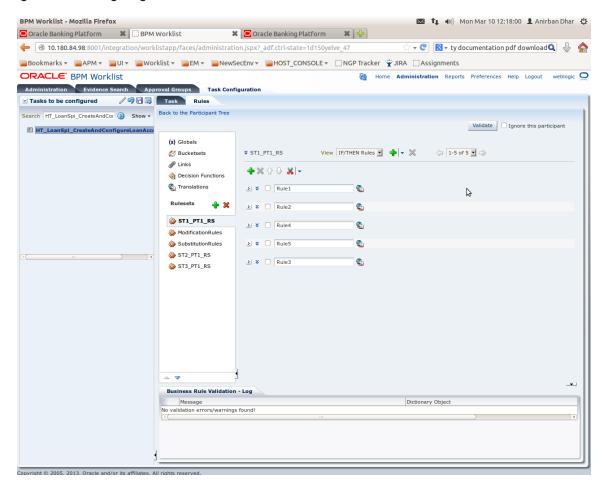
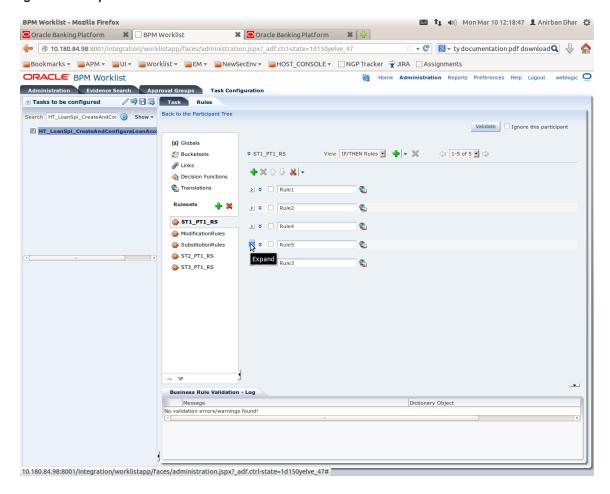


Figure 2-51 Configuring Rules - Rules tab

9. Expand the **Rule** to configure. For example, Rule 5.

Figure 2-52 Expand Rule



10. Expand the **Advance Settings** panel.

Figure 2–53 Advanced Settings

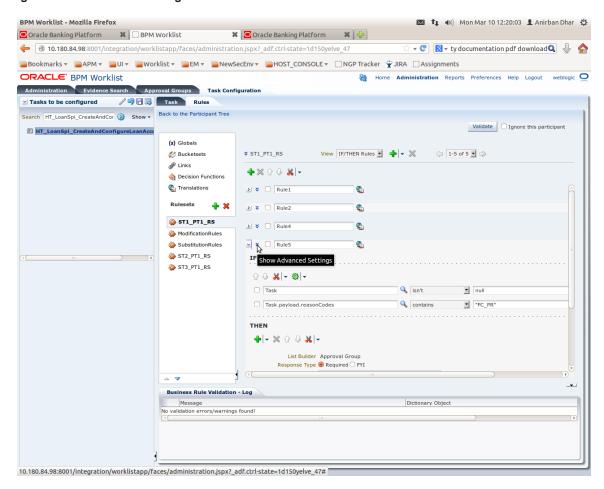
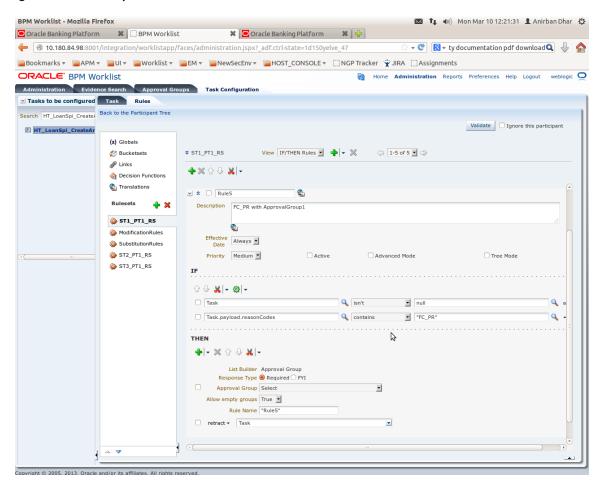
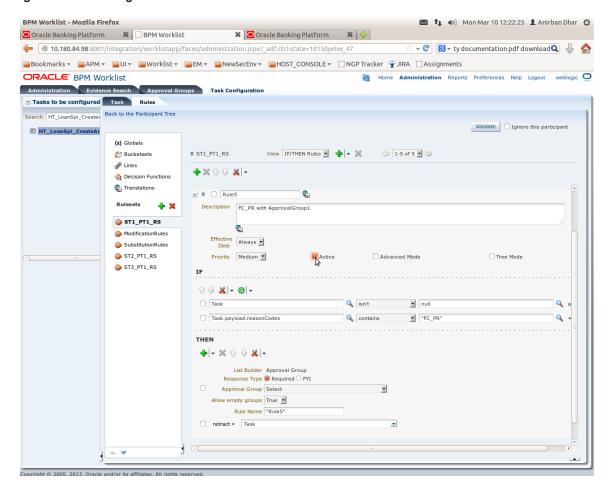


Figure 2-54 Rule Expansion



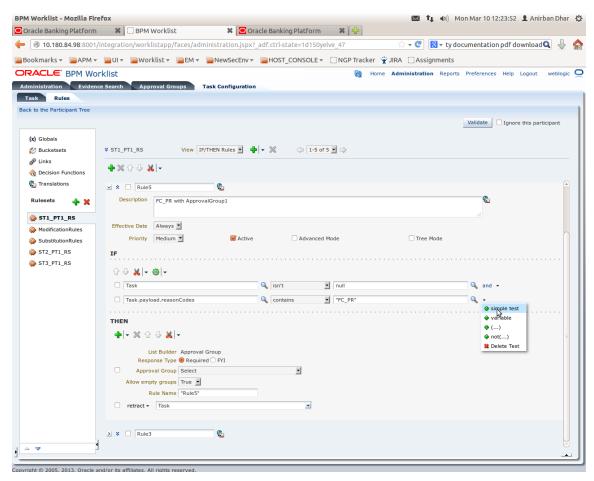
11. Click Active check box to enable a particular rule.

Figure 2-55 Enabling Rule



12. Click the drop-down arrow to add a new row of condition and select **Simple Test**.

Figure 2–56 Adding New Row of Condition



13. Expand Task -> Payload and then select the fact.

Figure 2-57 Expanding Payload

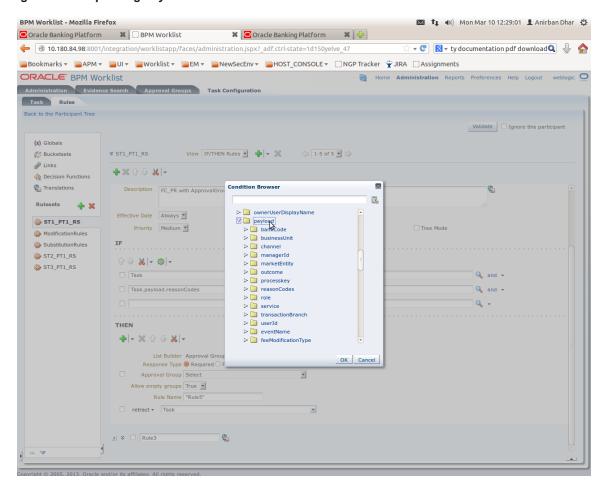
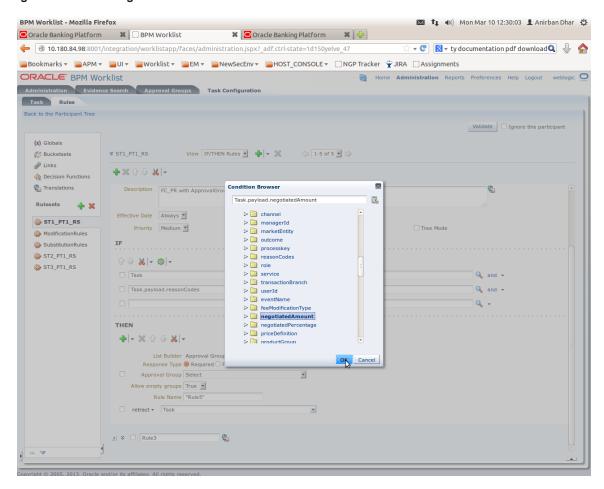


Figure 2-58 Selecting Fact



14. Update the fact value as per condition required for routing.

BPM Worklist - Mozilla Firefox 💌 👣 🜒) Mon Mar 10 12:33:53 👤 Anirban Dhar 😃 + 10.180.84.98:8001/integration/worklistapp/faces/administration.jspx?\_adf.ctrl-state=1d150yelve\_47 particle = 1 marks = ORACLE' BPM Worklist Home Administration Reports Preferences Help Logout weblogic Administration Evidence Search Approval Groups Task Configuration Search HT\_LoanSpi\_Create/ Back to the Participant Tree Validate | Ignore this participant HT\_LoanSpi\_CreateAr (x) Globals ¥ ST1\_PT1\_RS View IF/THEN Rules ▼ 🐈 🔻 💥 (= 1-5 of 5 • =) Bucketsets Links **→** × û ↓ × | Decision Functions Translations Effective Always Rulesets 👍 💥 Priority Medium Active Advanced Mode ☐ Tree Mode ST1\_PT1\_RS û ⇩ ႘ - ৻ৣ -SubstitutionRules ST2 PT1 RS ☐ Task.payload.reasonCodes ☐ contains ☐ "FC\_PR" ST3\_PT1\_RS Q a Q isn't Inull Q a ☐ Task.payload.negotiatedAmount ☐ Task.payload.negotiatedAmount Q same or less than 🗾 50000 ♣|**-** ※ ☆ ⇩ ᄊ|**-**Response Type 
Required 
FYI Approval Group Select T Allow empty groups True Rule Name "Rule5" □ retract → Task ≥ ¥ □ Rule3

Figure 2-59 Updating Fact Value

#### **Note**

Negotiated Amount should be multiplied by 10000. For example, if you want to set limit for \$5 negotiated amount, then in BPM rule you need to put fact value as 50000.

15. Select Approver Group from the option list. For example, select FEE\_APPROVER.

BPM Worklist - Mozilla Firefox 💌 👣 🕩) Mon Mar 10 12:54:08 👤 Anirban Dhar 😃 + 10.180.84.98:8001/integration/worklistapp/faces/administration.jspx?\_adf.ctrl-state=1d150yelve\_134 particles and the second seco ORACLE BPM Worklist 🖓 Home Administration Reports Preferences Help Logout weblogic 🔾 Administration Evidence Search Approval Groups Task Configuration Task Rules Validate | Ignore this participant (x) Globals **→** × ↑ ↓ **×** | **-**Decision Functions Translations Description FC\_PR with ApprovalGroup1 4 Rulesets 👍 💥 ST1\_PT1\_RS Effective Date Always Priority Medium Medium Advanced Mode ModificationRules Tree Mode ST2 PT1 RS ST3\_PT1\_RS Task 🔍 isn't ☐ Task.payload.reasonCodes ☐ Contains ☐ "FC\_PR" and • ☐ Task.payload.negotiatedAmount ☐ isn't ☐ null Q and ▼ ☐ Task.payload.negotiatedAmount ☐ Same or less than ☐ 50000 Q -List Builder Approval Group Response Type 
Required 
FYI Approval Group FEE\_APPROVER Allow empty groups True Rule Name "Rule5"

Figure 2-60 Select Approver Group

16. Save and commit the rule and the task.

You can follow similar steps to configure rules on different stages. Ensure the desired rule is active. If no rule is evaluated, then the task will be auto rejected by workflow system.

# 3 Defining Task Configuration Rules

Each human task in Origination business process has business rule associated with it. This business rule can be used to set various parameters for the task like SLA period, Assignees, task priority, task owner, STP configuration, and so on. Below sections illustrate the steps to configure such business rules.

# 3.1 Important Rule Artifacts

This section provides information about important rule artifacts.

# 3.1.1 Rules Dictionary

For each human task, a <name>TaskConfigRules.rules file is provided. For example, VerifyApplicationTaskConfigRules.rules. These rules dictionary files have to be used to configure attributes of the respective human task.

Rules dictionaries can be viewed and edited using Oracle SOA Composer. Oracle SOA composer can be accessed using http://<IP-of-SOA-server>:8001/soa/composer.

Figure 3–1 and Figure 3–2 illustrate the procedure of opening the rules dictionary for VerfiyApplicationTask.

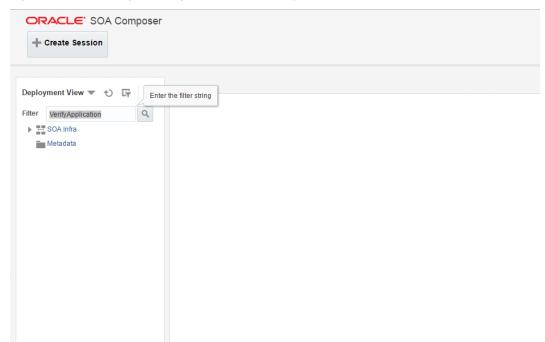
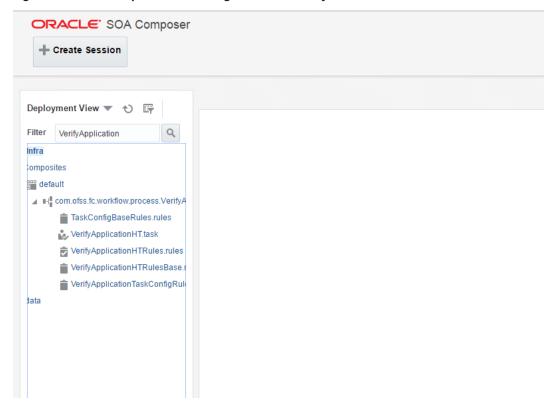


Figure 3-1 SOA Composer - Open Rules Dictionary Browser

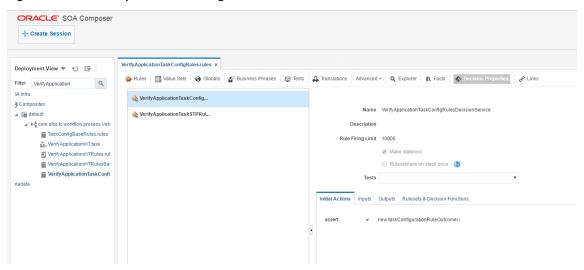
Figure 3-2 SOA Composer - Selecting Rules Dictionary



### 3.1.2 Decision Function

Configuration rules are written in Rulesets, which are executed through a Decision Function. In each rules dictionary a decision function is provided by the name of <name>TaskConfigurationRulesDecisionService.

Figure 3-3 SOA Composer - Selecting Decision Function



### 3.1.3 Rulesets

Each decision function executes one or more rulesets. This is where the rules are written. Any rulesets that are defined in the rules dictionary can be added to be used in a decision function.

Figure 3-4 illustrates addition or removal of rulesets from a decision function.

Figure 3-4 SOA Composer - Adding Rulesets to Decision Function

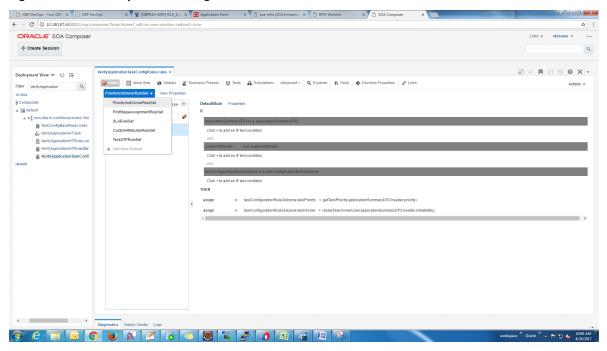
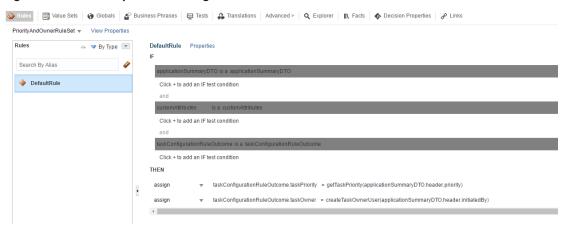


Figure 3–5 shows what a ruleset looks like.

Figure 3–5 SOA Composer - Viewing a ruleset

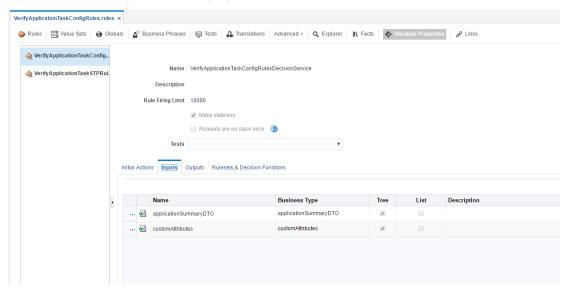


# 3.2 Inputs to Decision Function

A decision function can take in data objects as input. The rulesets executed by the decision function then work on those inputs to create the output.

Figure 3–6 shows the inputs to a decision function. In this example, there are two input objects - customAttributes of type CustomAttributes and applicationSummaryDTO of type ApplicationSummaryDTO.

Figure 3–6 SOA Composer - Viewing inputs to a Decision Function



In the example, the applicationSummaryDTO is used in the rules to determine the task priority and the task owner. This is illustrated in Figure 3–5.

# 3.2.1 Custom Input Attributes

CustomAttributes allow three types of attributes - text, number and date, for which, it has following members, respectively:

- CustomTextAttributeList
- CustomNumberAttributeList
- CustomDateAttributeList

Each of these members has a list of respective types,

- CustomTextAttribute
- CustomNumberAttribute
- CustomDateAttribute

All of these three thee types have a similar steps to configure rules structure and have two members:

- attributeName, of type String
- attributeValue, of type String, int or dateTime, respectively

The UML class diagram of the type CustomAttributes is shown in Figure 2-g. For details on dateTime, please refer http://www.w3.org/TR/xmlschema-2/#dateTime

To access the custom attributes passed as input to the decision service, following three functions are provided:

- getCustomTextAttribute(CustomAttributes customAttributes, String attributeName)
  - · Return type String
- getCustomNumberAttribute(CustomAttributes customAttributes, String attributeName)
  - Return type int
- getCustomDateAttribute(CustomAttributes customAttributes, String attributeName)
  - Return type XMLGregorianCalendar

Figure 3–7 shows example usage of custom attributes.

Figure 3-7 SOA Composer - Example Usage of Custom Attributes

```
assign new 
String dummyCustomInputText = getCustomTextAttribute(customAttributes, "dummyCustomInputText")

assign 
dummyCustomInputText = dummyCustomInputText.toUpperCase()

addCustomTextAttribute(taskConfigurationRuleOutcome, "dummyCustomOutputText", dummyCustomInputText)

assign new 
int dummyCustomInputNumber = getCustomNumberAttribute(customAttributes, "dummyCustomInputNumber")

assign 
dummyCustomInputNumber = dummyCustomInputNumber + 7

addCustomNumberAttribute(taskConfigurationRuleOutcome, "dummyCustomOutputNumber", dummyCustomInputNumber)

assign new 
XMLGregorianCalendar dummyCustomInputDate = getCustomDateAttribute(customAttributes, "dummyCustomInputDate")

assign 
dummyCustomInputDate = XMLDate.add days to(dummyCustomInputDate, 1)

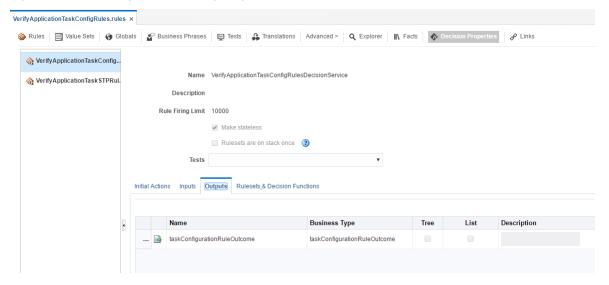
addCustomDateAttribute(taskConfigurationRuleOutcome, "dummyCustomOutputDate", dummyCustomInputDate)
```

# 3.3 Output from Decision Function

The output for all task configuration decision functions is of the type TaskConfigurationRuleOutcome. This object holds as its attributes, the parameters needed for task configuration. The values for its attributes are set using the rules in the rulesets.

Figure 3–8 shows output definition of decision function.

Figure 3–8 SOA Composer – Viewing Output of a Decision Function



# 3.3.1 List of Configurable Attributes in Rule Outcome

The following human task attributes can be set in TaskConfigurationRuleOutcome object:

#### 1. Task Priority

The task priority can be set by assigning an integer value to the taskPriority attribute of the TaskConfigurationRuleOutcome object.For example, assign taskConfigurationRuleOutcome.taskPriority = 3

#### 2. Service Level Agreement (SLA)

SLA consists of taskExpirationDuration and taskDueDuration.

To set SLA for the human task:

- create a new Sla object using createSLA(String expirationDuration, String dueDuration)
- assign it to taskConfigurationRuleOutcome.sla

For example:

assign taskConfigurationRuleOutcome.sla = createSLA("P5D", "P1D")

expirationDuration and dueDuration are of the type xsd:duration encoded in String. The format of xsd:duration is PnYnMnDTnHnMnS.

P is a literal value that starts the expression

nY represents n years

nM represents n months

nD represents n days

T is a literal value that separates date and time

nH represents n hours

nM represents n minutes

nS represents n seconds

In the example, we have an expiration duration of 5 days and due duration of 1 day. As another example, duration of 1 Month 15 days are represented by "P1M15D"

For more details on the Duration type, please refer http://www.w3.org/TR/xmlschema-2/#duration

#### 3. Task Owner

Task owner can be set via following steps:

- create a new ParticipantSet object using createTaskOwnerUser(String ownerUser) or createTaskOwnerGroup(String ownerGroup)
- assign the new ParticipantSet object to taskOwner attribute of TaskConfigurationRuleOutcome

For example:

assign taskConfigurationRuleOutcome.taskOwner = createTaskOwnerUser("user1")

#### 4. Stage Participant

Stage participant attribute, stageParticipant is of the type StageParticipant and it consists of following members:

- participant: A ParticipantSet object that holds the participant users and groups.
- filter: A UserFilterCriteria object that holds one or more than one UserAttributeFilterCriteria on which the users will be filtered. A criteria has an attribute name, attributeName, the value of which would determine the filter outcome, the reference value, attribute Value and one operator, out of equals, greater than, less than and in, which decided the type of comparison to be made between the actual value of the attribute and the reference value.

Following steps are supposed to be followed for assigning the stageParticipant:

- Create a ParticipantSet using one of the following functions.
  - createParticipant(String groups, String users): ParticipantSet
  - createParticipantFromUsers(String users): ParticipantSet
  - createParticipantFromGroups(String groups): ParticipantSet
- Create a new UserFilterCriteria.
- Create UserAttributeFilterCriteria objects using CreateUserAttributeFilterCriteria(String attributeName, String attributeValue, UserAttributeFilterOperator operator) and add them to UserFitlerCriteria using addUserAttributeFilterCriteria(UserFilterCriteria filter, UserAttributeFilterCriteria attributeFilter)
- Create a new StageParticiant from the ParticipantSet and the UserFilterCriteria using the function createStageParticipant(ParticipantSet participant, UserFilterCriteria filter)
- Add StageParticipant to the TaskConfigurationRuleOutcome using addStageParticipant or addStageParticipantWithStageName

Figure 3–9 shows an example for assigning a StageParticipant.

#### Figure 3-9 SOA Composer - Example for adding Stage Participant

```
assign new ▼ ParticipantSet participant = createParticipantFromGroups("Administrators")
 assign new ▼ UserFilterCriteria filter = new UserFilterCriteria()
  assign new • UserAttributeFilterCriteria attributeFilter1 = createUserAttributeFilterCriteria("dummyAttributeName1","dummyAttributeValue1",UserAttrib
addUserAttributeFilterCriteria(filter,attributeFilter1)
 assign new • UserAttributeFilterCriteria attributeFilter2 = createUserAttributeFilterCriteria("dummyAttributeName2", "dummyAttributeValue2", UserAttributeFilterCriteria
addUserAttributeFilterCriteria(filter.attributeFilter2)
 assign new ▼ StageParticipant stageParticipant = createStageParticipant(participant, filter)
addStageParticipant(taskConfigurationRuleOutcome, stageParticipant)
```

### 5. Custom Output Attributes

Following methods may be used in order to add custom text, number or date attributes, respectively to the TaskConfigurationRuleOutcome:

- addCustomTextAttribute
- addCustomNumberAttribute
- addCustomDateAttribute

Figure 3–10 shows example usage of custom attributes.

#### Figure 3-10 SOA Composer - Example usage of custom attributes

```
assign new ▼ String dummyCustomInputText = getCustomTextAttribute(customAttributes, "dummyCustomInputText")

assign ▼ dummyCustomInputText = dummyCustomInputText.toUpperCase()

addCustomTextAttribute(taskConfigurationRuleOutcome, "dummyCustomOutputText", dummyCustomInputText)

assign new ▼ int dummyCustomInputNumber = getCustomNumberAttribute(customAttributes, "dummyCustomInputNumber")

assign ▼ dummyCustomInputNumber = dummyCustomInputNumber + 7

addCustomNumberAttribute(taskConfigurationRuleOutcome, "dummyCustomOutputNumber", dummyCustomInputNumber)

assign new ▼ XMLGregorianCalendar dummyCustomInputDate = getCustomDateAttribute(customAttributes, "dummyCustomInputDate")

assign ▼ dummyCustomInputDate = XMLDate.add days to(dummyCustomInputDate, 1)

addCustomDateAttribute(taskConfigurationRuleOutcome, "dummyCustomOutputDate", dummyCustomInputDate)
```

#### 3.3.2 List of Functions to Set Rule Outcome

Following functions are available to configure the TaskConfigurationRuleOutcome:

#### 1. getTaskPrioriy(String priority): int

The input to this function is a number as a String and it returns the number as int type. For example, variable1.priority has a value of 2 getTaskPriority(variable1.priority) will return 2.

This method can be used when assigning the TaskConfigurationRuleOutcome.taskPriority

2. **createSLA(String expirationDuration, String dueDuration): Sla** This method takes as inputs the expiration duration and due duration as Strings written in xsd:duration format. Please refer to the description of xsd:duration in section 3.2.1 - 2 Service Level Agreement (SLA) for more details.

#### 3. createParticipantFromUsers(String users): ParticipantSet

Use this method to create ParticipantSet from a string containing user names separated with commas, that is, user1,user2,user3. The ParticipantSet can then be used as an input parameter to createStageParticipant function.

#### 4. createParticipantFromGroups(String groups): ParticipantSet

Use this method to create ParticipantSet from a string containing group names separated with commas, that is, group1,group2. The ParticipantSet can then be used as an input parameter to createStageParticipant function.

#### 5. createParticipant(String groups, String users): ParticipantSet

Use this method to create ParticipantSet containing users as well as groups. The first argument, groups, is a string containing group names separated with commas, that is, group1,group2, and the second argument, users, is a string containing user names separated with commas, that is,

user1,user2,user3. The ParticipantSet can then be used as an input parameter to createStageParticipant function.

#### 6. getCustomTextAttribute(CustomAttributes customAttributes,String attributeName): String

This method is used to fetch a text attribute from a CustomAttributes object. Its inputs are:

- customAttributes: the CustomAttributes object from which attribute is to be fetched.
- attributeName: string containing the name of attribute that is to be fetched.

It returns the value for the specified attribute as a String.

#### 7. getCustomNumberAttribute (CustomAttributes customAttributes, String attributeName): int

This method is used to fetch a number attribute from a CustomAttributes object. Its inputs are:

- customAttributes: the CustomAttributes object from which attribute is to be fetched
- attributeName: string containing the name of attribute that is to be fetched

It returns the value for the specified attribute as a int.

### 8. getCustomDateAttribute (CustomAttributes customAttributes,String attributeName): XMLGregorianCalendar

This method is used to fetch a date attribute from a CustomAttributes object. Its inputs are:

- customAttributes: the CustomAttributes object from which attribute is to be fetched.
- attributeName: string containing the name of attribute that is to be fetched.

It returns the value for the specified attribute as an XMLGregorianCalendar.

XMLGregorianCalendar is the java representation for xml dateTime. For more information see, http://docs.oracle.com/javase/1.5.0/docs/api/javax/xml/datatype/XMLGregorianCalendar.html

### 9. createUserAttributeFilterCriteria (String attributeName,String attributeValue,UserAttributeFilterOperator operator): UserAttributeFilterCriteria

This method constructs a new UserAttributeFilterCriteria object using the given parameters. Its inputs are:

- attributeName: string containing name of the attribute on which the filter criteria is based on.
- attributeValue: string containing the reference value with which the actual value of the attribute is compared to.
- operator: userAttributeFilterOperator object specifying the operator to be used for comparison. The allowed values are GREATER\_THAN, LESS\_THAN, EQUALS and IN. Refer Figure 3-7 for the UML class diagram of UserAttributeFilterOperator and the related types.

### 10. addUserAttributeFilterCriteria (UserFilterCriteriauserFilterCriteria, UserAttributeFilterCriteria UserAttributeFilterCriteria): UserFilterCriteria

This method adds a UserAttributeFilterCriteria object to the given UserFilterCriteria object. Its input are:

- userFilterCriteria: userFilterCriteria object to which the attribute filter criteria needs to be added.
- userAttributeFilterCriteria: userAttributeFilterCriteria object which needs to be added to userFilterCriteria. UserAttributeFilterCriteria can be created using the function createUserAttributeFilterCriteria.

# 11. createStageParticipant (ParticipantSet participant,UserFilterCriteria userFilter): StageParticipant

This method is used to create a StageParticipant from ParticipantSet and a UserFilterCriteria, which are passed in as following parameters.

- participant: participantSet object which can be created using any of the three functions createParticipant, createParticipantFromUsers or createParticipantFromGroups.userFilter:
- userFilterCriteria object.

#### 12. addStageParticipant

# (TaskConfigurationRuleOutcometaskConfigurationRuleOutcome,StageParticipant stageParticipant):TaskConfigurationRuleOutcome

This method is used to add a StageParticipant to a TaskConfigurationRuleOutcome object.

- taskConfigurationRuleOutcome: taskConfigurationRuleOutcome to which the stage participant is to be added.
- stageParticipant: stageParticipant object which is added to taskConfigurationRuleOutcome. A StageParticipant can be created using createStageParticipant function

The function addStageParticipantWithStageName can also be used to the same task, and it also has the capability of setting the stage name.

#### 13. createTaskOwnerUser(String ownerUser): ParticipantSet

This method is used to create a ParticipantSet, that is suitable to be set to TaskConfigurationRuleOutcome.taskOwner, from a string containing the owner user name, for example, user1. The ParticipantSet can then be assigned to TaskConfigurationRuleOutcome.taskOwner.

### 14. createTaskOwnerGroup(String ownerGroup): ParticipantSet

This method is used to create a ParticipantSet, that is suitable to be set to TaskConfigurationRuleOutcome.taskOwner, from a string containing the owner group name, for example, group1. The ParticipantSet can then be assigned to TaskConfigurationRuleOutcome.taskOwner.

# 15. addCustomTextAttribute (TaskConfigurationRuleOutcome ruleOutcome, String attrName,String attrValue): void

This method is used to add a custom text attribute to a TaskConfigurationRuleOutcome object. Its inputs are:

- ruleOutcome: the TaskConfigurationRuleOutcome object to which attribute is to be added.
- attrName: string containing the name of attribute that is to be added.

attrValue: string containing the value of attribute that is to be added.

# 16. addCustomNumberAttribute(TaskConfigurationRuleOutcome ruleOutcome,String attrName,int attrValue): void

This method is used to add a custom number attribute to a TaskConfigurationRuleOutcome object. Its inputs are:

- ruleOutcome: the TaskConfigurationRuleOutcome object to which attribute is to be added.
- attrName: string containing the name of attribute that is to be added.
- attrValue: int containing the value of attribute that is to be added.

# 17. addCustomDateAttribute (TaskConfigurationRuleOutcome ruleOutcome, String attrName,XMLGregorianCalendar attrValue): void

This method is used to add a custom date attribute to a TaskConfigurationRuleOutcome object. Its inputs are:

- ruleOutcome: the TaskConfigurationRuleOutcome object to which attribute is to be added.
- attrName: string containing the name of attribute that is to be added.
- attrValue: XMLGregorianCalendar object containing the value of attribute that is to be added.
   XMLGregorianCalendar is the java representation for xml dateTime. For more information see, http://docs.oracle.com/javase/1.5.0/docs/api/javax/xml/datatype/XMLGregorianCalendar.html

# 18. addStageParticipantWithStageNam (TaskConfigurationRuleOutcometaskConfigurationRuleOutcome,StageParticipant stageParticipant,StringstageName): TaskConfigurationRuleOutcome

This method is has a similar function as that of addStageParticipant and is used to add a StageParticipant to a TaskConfigurationRuleOutcome object and also specify a stage name.

- taskConfigurationRuleOutcome: TaskConfigurationRuleOutcome to which the stage participant is to be added.
- stageParticipant: StageParticipant object which is added to taskConfigurationRuleOutcome. A StageParticipant can be created using createStageParticipant function.
- stageName: String containing the desired stage name.



# 4 Data Management

This chapter describes data related activities to be performed as an administrator.

### 4.1 Batch Execution

Batch Execution refers to bulk processing of records to perform business operations in real-time environment. Business operations include complex processing of large volumes of information, that is most efficiently processed with minimal or no user interaction using Batch Execution.

The batch process is run through the **End of Day (Fast path: EOD10)** page with a varied combination of category, job code and job type for a particular business day.

This section explains the steps involved in Batch Execution.

#### Note

To view the detailed procedure to be followed in the application page **End of Day (Fast Path: EOD10)**, see its context-sensitive help in the application.

## 4.1.1 Database Backup

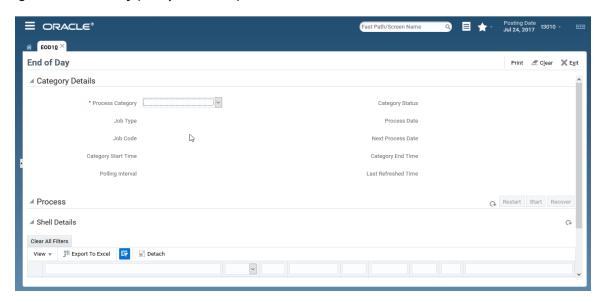
Perform Database Backup before starting with the Batch Execution.

# 4.1.2 Navigate to End of Day Page

To navigate to the End of Day page:

- 1. Log in to the Admin Application.
- 2. Navigate to *End of Day* page either by entering the Fast path **EOD10** or through the menu **Administration > End of Day**.

Figure 4–1 End of Day (Fast path:EOD10)



# 4.1.3 Cutoff Category Execution

This category marks the logical closure of business in the system to ensure that all online transactions during batch run get processed with the next process date.

To execute the Cutoff category:

1. Select the relevant **Category Details** as shown in the table below:

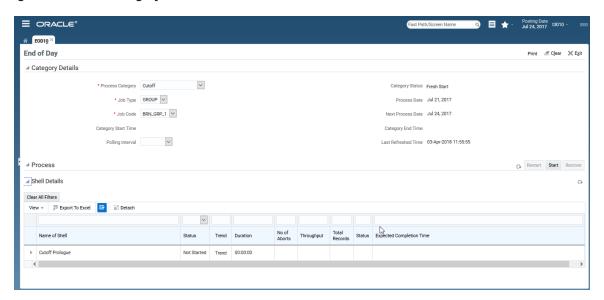
Process Category	Cutoff
Job Type	GROUP
Job Code	BRN_GRP_1

2. Click the Refresh button. The rest of the Category Details and the Process Details appear.

Here, the **Shell State** is *Not Started*.

The Category Status is Fresh Start.

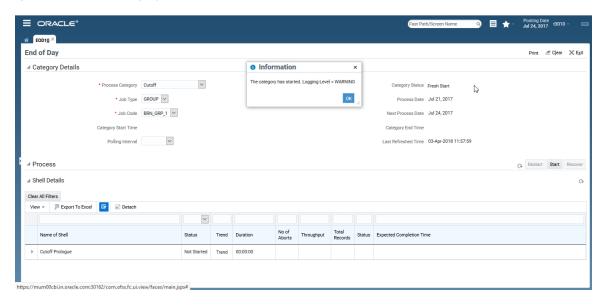
Figure 4-2 Cutoff Category - Not Started



- 3. Verify the Process Date and the Next Process Date.
- 4. Click the **Start** button to begin the execution.

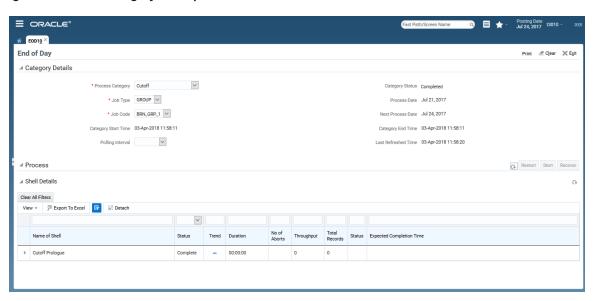
Once the process starts the **Category Status** and the **Shell State** of currently running process display *In Progress*.

Figure 4-3 Cutoff Category - Start



5. On completion of the category, the **Category Status** and the **Shell State** of all the processes display *Completed*.

Figure 4-4 Cutoff Category - Complete



# 4.1.4 End of Day (EOD) Category Execution

This category performs the tasks required to mark closure of a business day in a bank. For example, value date cleaning, instruction expiry, auto disbursement instruction execution, bundle expiry, report generation and so on. Each task or transaction is performed by a shell in a predefined dependency and sequence.

To execute the End of Day category:

1. Select the relevant **Category Details** as shown in the table below:

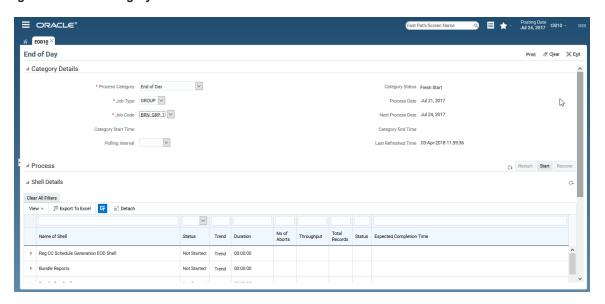
Process Category	End of Day
Job Type	GROUP
Job Code	BRN_GRP_1

2. Click the Refresh button. The rest of the Category Details and the Process Details appear.

Here, the Shell State is Not Started.

The Category Status is Fresh Start.

Figure 4-5 EOD Category - Not Started



- 3. Verify the Process Date and the Next Process Date.
- 4. Click the **Start** button to begin the execution.

Once the process starts the Category Status and the Shell State of currently running process display In Progress.

Figure 4-6 EOD Category - Start

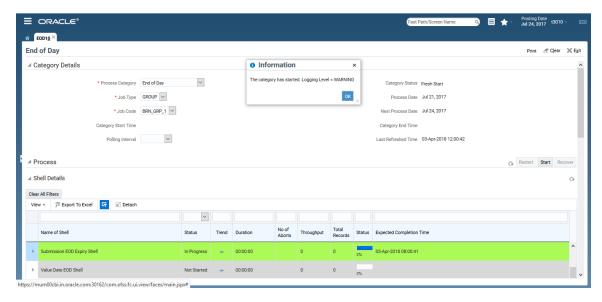
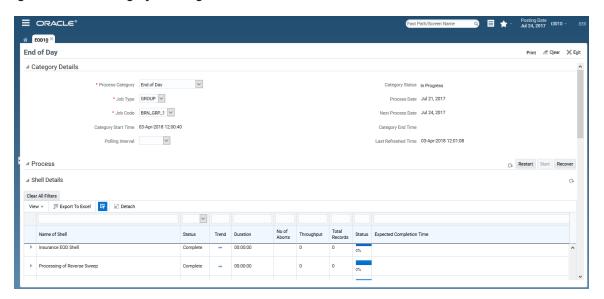
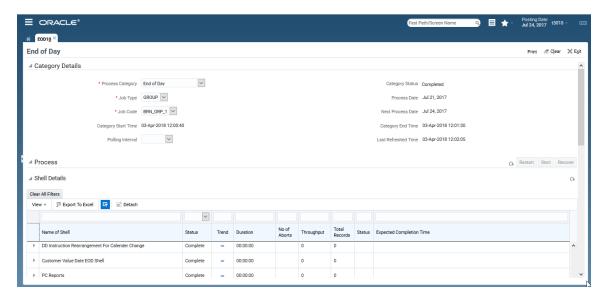


Figure 4-7 EOD Category - In Progress



5. On completion of the category, the **Category Status** and the **Shell State** of all the processes display *Completed*.

Figure 4-8 EOD Category - Complete



# 4.1.5 Internal System EOD Category Execution

This category performs interest accrual, interest capitalisation, interest compounding, accounting balance verification, ledger balance verification and update and related reporting.

To execute the Internal System EOD category:

1. Select the relevant Category Details as shown in the table below:

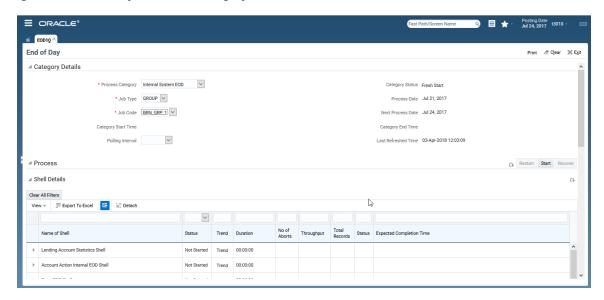
Process Category	Internal System EOD
Job Type	GROUP
Job Code	BRN_GRP_1

2. Click the Refresh button. The rest of the Category Details and the Process Details appear.

Here, the Shell State is Not Started.

The Category Status is Fresh Start.

Figure 4-9 Internal System EOD Category - Not Started



- 3. Verify the Process Date and the Next Process Date.
- 4. Click the **Start** button to begin the execution. Once the process starts the **Category Status** and the **Shell State** of currently running process display *In Progress*.

Figure 4-10 Internal System EOD Category - Start

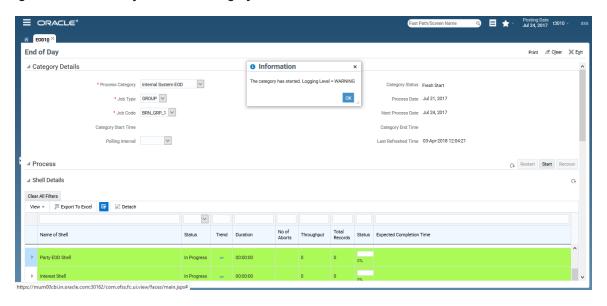
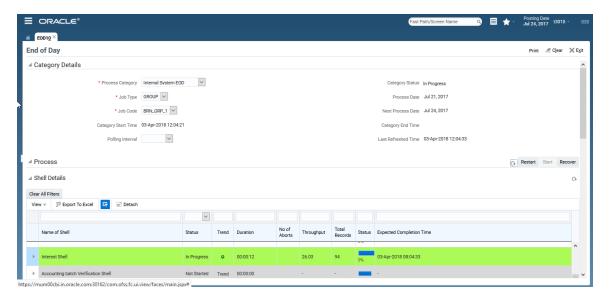


Figure 4-11 Internal System EOD Category - In Progress



5. On completion of the category, the **Category Status** and the **Shell State** of all the processes display *Completed.* 

**■** ORACLE® **■** ★ € EOD10 × End of Day \* Process Category Internal System EOD \* Job Type GROUP V \* Job Code BRN\_GRP\_1 V Category Start Time 03-Apr-2018 12:04:21 tegory End Time 03-Apr-2018 12:05:33 Polling Interval 00:00:21 00:00:02

Figure 4-12 Internal System EOD Category - Complete

# 4.1.6 Beginning of Day (BOD) Category Execution

This category performs the tasks required for opening a business day in a bank. For example, standing instruction, sweepout instruction, loan account charging, periodic repayment instruction execution, period fee charging, and report generation. Each task or transaction is performed by a shell in a predefined dependency and sequence.

To execute the Beginning of Day category:

1. Select the relevant Category Details as shown in the table below:

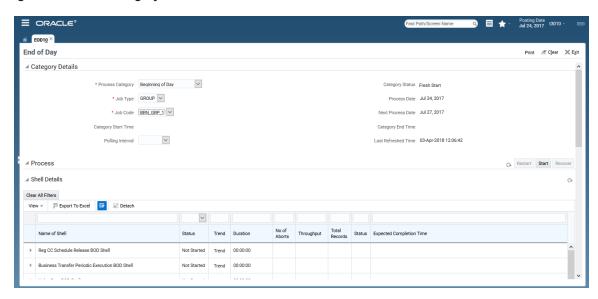
Process Category	Beginning of Day
Job Type	GROUP
Job Code	BRN_GRP_1

2. Click the Refresh button. The rest of the Category Details and the Process Details appear.

Here, the Shell State is Not Started.

The Category Status is Fresh Start.

Figure 4-13 BOD Category - Not Started



- 3. Verify the Process Date and the Next Process Date.
- 4. Click the **Start** button to begin the execution.

Once the process starts the **Category Status** and the **Shell State** of currently running process display *In Progress*.

Figure 4-14 BOD Category - Started

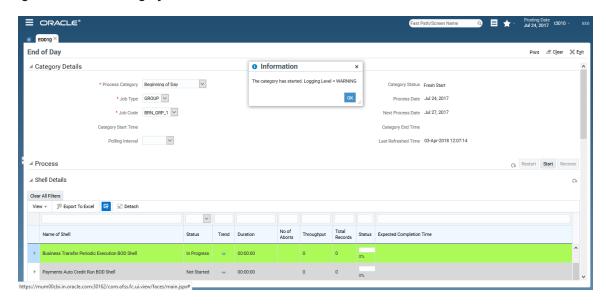
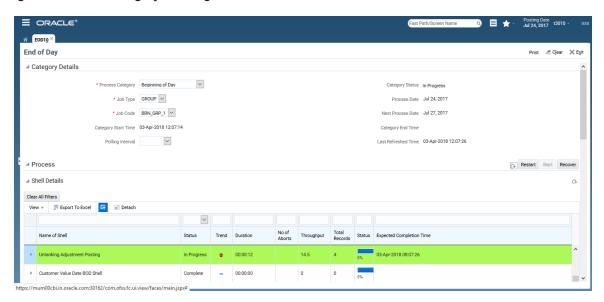
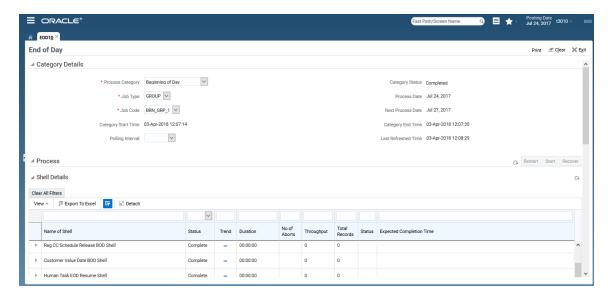


Figure 4-15 BOD Category - In Progress



5. On completion of the category, the **Category Status** and the **Shell State** of all the processes display *Completed*.

Figure 4-16 BOD Category - Completed



# 4.1.7 Housekeeping Category Execution

This category performs the tasks such as statement generation, alert generation, exposure tracking, offset benefit calculation, and facility closure.

To execute the Housekeeping category:

1. Select the relevant Category Details as shown in the table below:

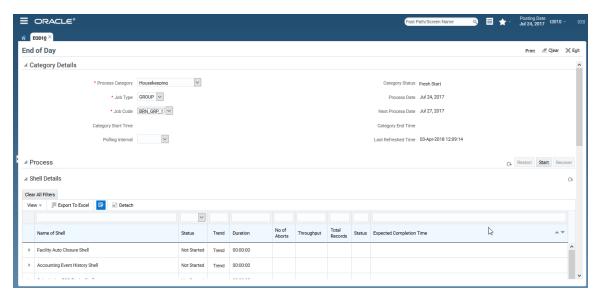
Process Category	Housekeeping
Job Type	GROUP
Job Code	BRN_GRP_1

2. Click the Refresh button. The rest of the Category Details and the Process Details appear.

Here, the Shell State is Not Started.

The Category Status is Fresh Start.

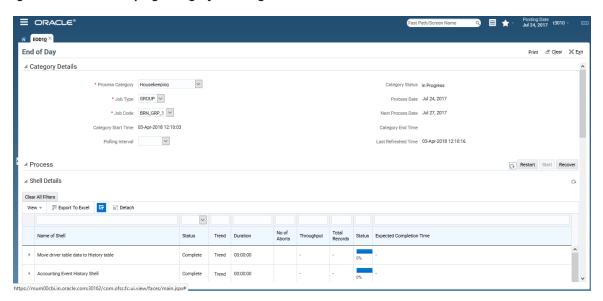
Figure 4–17 Housekeeping Category - Not Started



- 3. Verify the **Process Date** and the **Next Process Date**.
- 4. Click the **Start** button to begin the execution.

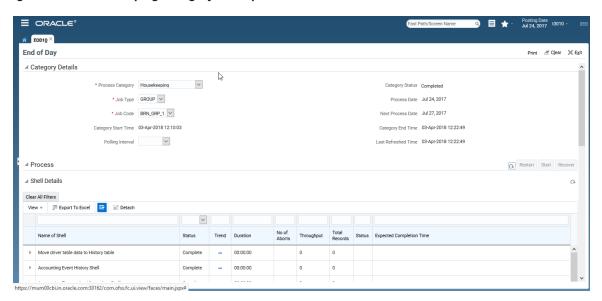
Once the process starts the **Category Status** and the **Shell State** of currently running process display *In Progress*.

Figure 4-18 Housekeeping Category - In Progress



5. On completion of the category, the Category Status and the Shell State of all the processes display Completed.

Figure 4-19 Housekeeping Category - Completed



## 4.1.8 Alert Generation Category Execution

This category is used to generate previously logged alerts.

To execute the Alert Generation category:

1. Select the relevant Category Details as shown in the table below:

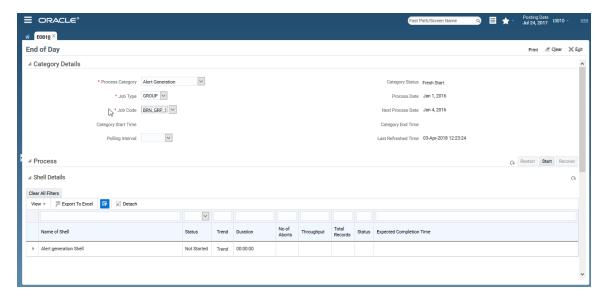
Process Category	Alerts Generation
Job Type	GROUP
Job Code	BRN_GRP_1

2. Click the Refresh button. The rest of the Category Details and the Process Details appear.

Here, the Shell State is Not Started.

The Category Status is Fresh Start.

Figure 4-20 Alert Generation Category - Not Started



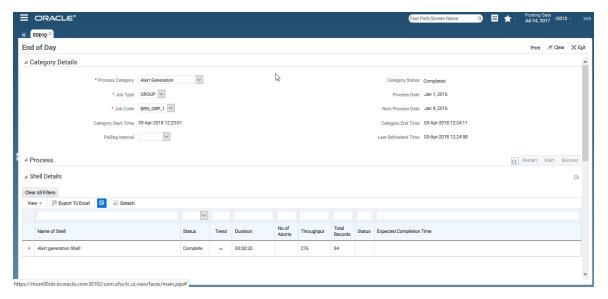
- 3. Verify the Process Date and the Next Process Date.
- 4. Click the **Start** button to begin the execution.

Once the process starts the **Category Status** and the **Shell State** of currently running process display *In Progress*.

ORACLE 目 ★ Posting Date Jul 24, 2017 t3010 ₩ EOD10 × Print Z Clear X Exit **End of Day** \* Process Category Alert Generation \* Job Type GROUP V \* Job Code BRN\_GRP\_1 V Category Start Time 03-Apr-2018 12:23:51 Polling Interval Restart Start Recover Clear All Filters View ▼ 🖫 Export To Excel 📴 📓 Detach Status Trend Duration No of Aborts Throughput Total Records Status Expected Completion Time Name of Shell In Progress = 00:00:09 276.32 84 03-Apr-2018 08:24:00 ▲ Alert generation Shell Shell Details

Figure 4-21 Alert Generation Category - In Progress

5. On completion of the category, the Category Status and the Shell State of all the processes display Completed.



# 4.2 Batch Exception Recovery

Batch Exception Recovery refers to mechanism to allow support and business users perform actions on the records that were skipped during batch execution. During batch execution, if the number of failures due to business exception is less than pre-configured threshold, such records are skipped for future processing.

The batch exception recovery can be done using the Batch Exception Recovery (Fast Path: OPA007) page. It is recommended that user in support or operations role, checks this page after every batch processing is completed for any PENDING records.

This section explains the steps involved in Batch Exception Recovery.

Batch exception recovery actions can be broadly classified in two categories:

- Actions for Support/Operations user (Performed on Batch Exception Recovery page)
- Actions for Business user (Viewed in worklist application and actioned using OBP screens, data patches.)

In its entire life cycle, the batch exception record will go through the above mentioned actions starting with PENDING and ending with either IGNORED or REPROCESSED. Support or Operations user acts on exception record using the Batch Exception Recovery page.

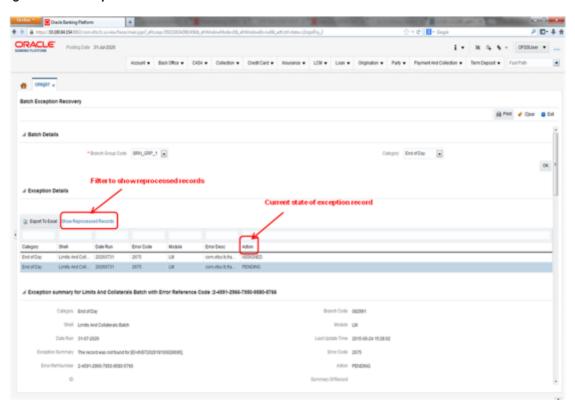
To navigate to the Batch Exception Recovery page:

- 1. Log in to the Admin application.
- 2. Navigate to Batch Exception Recovery page either by entering the Fast Path **OPA007** or through the menu **Administration** > **Batch Exception Recovery**.
- 3. Select the relevant Category Details as shown in the following table:

Branch Group Code	BRN_GRP_1
Category	End of Day

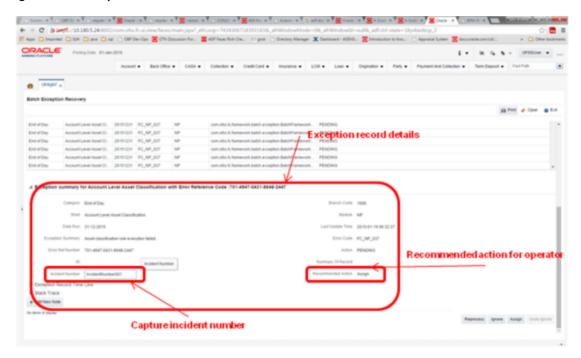
4. Click OK. The Exception Details appear.

Figure 4-22 Exception Details



5. Select an exception record. The additional details such as Stack Trace and Comments appear. One of the important attributes is Recommended Action for the operator.

Figure 4-23 Exception Record Details



6. Check the Stack Trace and Comments. It is recommended that if the current action on an exception record is PENDING and there are no Comments, click Assign to create a task for business user to take appropriate corrective actions on the exception record. Also, look for the Recommended Action. By looking at the Stack Trace, if the support or operator users find a similar previous incident, they can capture the same in the Incident Number field as shown in the above figure.

#### Note

It is mandatory to capture valid meaningful Comments while performing any action on the exception record.

Business user acts on exception record using the Worklist Application

To navigate to the Worklist page:

- 1. Log in to Worklist application.
- 2. All the exception records with action as ASSIGNED will appear as a task in the worklist. Select the task to act on.

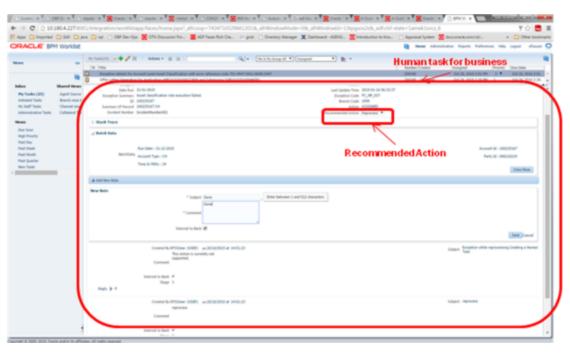


Figure 4–24 Exception record in Worklist application

- 3. Click Claim to claim the task.
- 4. Check the Stack Trace, Batch Data, Incident Number and Comments.
- 5. Perform appropriate actions using application screens, data patches.
- 6. Capture comments in Comments section. These comments will be used by the support user to further act on the exception record.
- 7. Select the mandatory Recommended Action for the support or operator user.
- 8. Click Done to complete the task. The exception record moves into PENDING state and will be visible to the support user to take further action.

It is mandatory to capture valid meaningful Comments while performing any action on the exception record.

# 5 Setting Up The Bank And Branch

This chapter provides the process of setting up the bank and the branch commonly referred to as the Day 0 setups. It gives the details of the Administration User Interface (UI) offered by Oracle Banking Channels Bank User Experience, which the administrator can use to perform a bank and a branch setup.

## 5.1 Common Services Day 0 Setup

The Common Services setup includes the following sections.

#### 5.1.1 Core Maintenances

Core Entity Services seek to define the broad parameters within which the rest of the application functions. The service defines the bank, the various modules of the application that the bank may want to introduce, the languages and the time zones it operates in, the core parameters and structures of its various branches. The core entity services are also used by each of the different modules, and provide a variety of support functions to them.

The following Core Maintenances must be completed as a part of bank and branch setup:

- Bank Codes (Fast path: CS01)
- Business Group (Fast path: CS02)
- Bank Parameters (Fast path: CS03)
- Branch Parameters (Fast path: CS06)
- Other Financial Institution Details (Fast path: CS07)
- Country Codes (Fast path: CS09)
- Financial Cycle (Fast path: CS10)
- Define Payment Calender Codes (Fast path: CS15)
- Reason Codes (Fast path: CS16)
- State Codes (Fast path: CS17)
- Verification Category (Fast path: CS21)
- Verification Type (Fast path: CS22)
- Verification Checklist Policy (Fast path: CS23)
- Purpose Codes (Fast path: CS24)
- Bank Policy (Fast path: CS26)
- Bank Policy Deviation Definition (Fast path: CS39)
- Risk Category Maintenance (Fast path: CS41)
- Risk Code Maintenance (Fast path: CS42)
- Mitigant Code Maintenance (Fast path: CS43)
- Transaction Code Maintenance (Fast path: CS44)

- Define Non-Financial Event Transaction Code Mapping (Fast path: CS45)
- Data Security Configuration (Fast path: CS50)
- Questionnaire Maintenance (Fast path: CS103)
- Section Maintenance (Fast path: 104)

To view the detailed procedure for each application page, see its context sensitive help in the application.

## 5.1.1.1 Head Office Setup

The Head Office branch creation is currently being done via seed data where the Branch Type is HO. Branch Type is a seed table with fixed values for all applicable branch types, that is uploaded to the application from the backend. After the creation of Head Office branch through seed data, you can proceed to create other branches from the application where the Branch Type is shown as a LOV (excluding HO).

The process to set up a head office branch is as follows:

- Create a new bank code in the application through the page Bank Codes (Fast path: CS01).
- 2. Set up the new bank parameters through the page Bank Parameters (Fast path: CS03).
- 3. Modify the seed data for Branch Type to include the new bank code as HO and run the seed. Currently the seed will be for Bank Code 08. The head office branch is created via this seed data.
- 4. Proceed to create the other branches through the application using the page **Branch Parameters** (**Fast Path: CS06**), that includes all branch types other than HO.

#### Note

To view the detailed procedure for each application page, see its context-sensitive help in the application.

# **5.1.2 Currency Maintenances**

The Currency Services are a part of the common services of Oracle Banking Platform and serve to record and retrieve the various currency related information.

The following Currency Maintenances must be completed as a part of bank and branch setup:

- Currency Codes (Fast path: CY01)
- Amount Text (Fast path: CY02)
- Currency Pairs (Fast path: CY03)
- Currency Branch Parameters (Fast path: CY04)
- Currency Denomination (Fast path: CY05)
- Currency Rate Types (Fast path: CY06)
- Exchange Rates (Fast path: CY07)

To view the detailed procedure for each application page, see its context-sensitive help in the application.

### 5.1.3 Calendar Maintenances

The calendar services are embedded in the common services and serve to record and retrieve the various holidays of the bank in a calendar year.

The following Calendar Maintenances must be completed as a part of bank and branch setup:

- Holiday Rule Maintenance (Fast Path: CAL01)
- Calendar Type Maintenance (Fast Path: CAL02)
- Adhoc Calendar Maintenance (Fast path: CAL03)

#### Note

To view the detailed procedure for each application page, see its context-sensitive help in the application.

## 5.2 Accounting Day 0 Setup

The Accounting module is supported by Module Accounting, Domain Accounting, and Accounting Services.

- Module Accounting handles transaction initiation, raises accounting event, and updates the customer account balances and Overdraft limits, and invokes account services.
- Domain Accounting provides the services such as input, authorize, delete, and reverses to the modules to enable the module to initiate appropriate action on the transactions. Domain accounting also validates data and lookup accounting template, builds domain entries, and performs currency conversions.
- Accounting Services pick up the entries formed by the domain accounting and perform GAAP accounting, netting, currency position, Inter Branch entries, tanking of unauthorized transactions, suspense posting, generation of P&L entries for year end, and hand off data to product ledger.

The following Accounting maintenances must be completed as a part of bank and branch setup:

- Define System Defined Elements (Fast path: AS013)
- Define Accounting Configuration (Fast path: AS001)
- GAAP Summary (Fast path: AS005)
- Define Bank Parameter (Fast path: AS002)
- Define Branch Parameter (Fast path: AS003)
- Define SDE Range (Fast path: AS012)
- System Defined Elements Class Summary (Fast path: AS011)
- Define Accounting Ledger (Fast path: AS009)
- Define Accounting Ledger (Additional) Details (Fast path: AS010)

- Define Accounting Ledger Group (Fast path: AS008)
- Define Inter Branch Parameters (Fast path: AS006)
- Define Product Group Accounting Entry Template (Fast path: AS014)
- Define Product Accounting Template (Fast path: AS015)
- Define Domain Category Accounting Template (Fast path: AS016)
- Define Product Group Role Mapping (Fast path: AS017)
- Define Product Account Role Mapping (Fast path: AS018)
- Define Domain Role Mapping (Fast path: AS019)
- Define Event Accounting Class (Fast path: AS020)

To view the detailed procedure for each application page, see its context-sensitive help in the application.

# 5.3 Product Manufacturing Day 0 Setup

Product Manufacturing is a flexible and competent framework for defining products. It has list of tasks to be performed for defining a new product. Each task should be completed parallel or sequentially by respective departments in a bank. It can be mandatory, conditional or non mandatory. Product Manufacturing is complete if the respective mandatory tasks are complete.

#### **Prerequisites**

Following are the prerequisites for Product Manufacturing Day 0 Maintenances:

- Asset Classification (AC) Plans Maintenance (Fast path: NP002)
- Common Services: Purpose Code, Currency Code, Calendar Maintenance, Bank Policy
- Accounting Template Maintenance
- Facility Category (Fast path: LCMS53)
- Collateral Category
- DMS maintenance: Document Type Definition (Fast path: CNM01), Document Category Definition (Fast path: CNM02), Document Policy Definition (Fast path: CNM03)
- Risk Indicators Impacts Cross-Reference (Fast path: ACCT010)
- Global Parameter (Fast path: LCM48)
- LTV Matrix (Fast path: LCM52)
- Rate Chart Maintenance (Fast path: PR004)
- Index/Margin Index Code Definition (Fast path: PR005)
- Price Policy Chart Maintenance (Fast path: PR007)
- Price Definition (Fast path: PR006)
- Charge Attribute Definition (Fast path: PR008)

- Tier Criteria Definition (Fast path: PR009)
- Price Benefit Chart (Fast path: PR015)

### Day 0 Maintenances

The following Product Manufacturing Maintenances must be completed as part of bank and branch set up:

- Define Party Bank Policy (Fast path: PI314)
- Define CASA Bank Policy (Fast path: PM002)
- Define TD Bank Policy (Fast path: PM003)
- Define Loan Bank Policy (Fast path: PM004)
- Define Bundle Bank Policy (Fast path: PM005)
- Define Hardship Relief Policy (Fast path: PM006)
- Define Statement Policy (Fast Path: PM007)
- Define Dormancy Policy (Fast path: PM008)
- Define Credit Policy (Fast path: PM009)
- Define Product Group
- Define Interest Rule (Fast path: PM011)
- Define TD Interest Payout Plan (Fast path: PM012)
- Define CASA Product
- Define Loan Product
- Define TD Product
- Define Credit Card Product
- Define Investment Product
- Define Insurance Product
- Define Product Interest Linkage (Fast path: PM017)
- Link Dependent Offers (Fast path: PM018)
- Define Bonus Interest Parameters (Fast path: PM019)
- Define CASA Offer
- Define TD Offer
- Define Loan Offer
- Define Credit Card Offer
- Define Investment Offer
- Define Insurance Offer
- Installment Rule Details (Fast path: PM058)
- Loan Schedule Type (Fast path: PM059)
- Define Campaigns (Fast path: PM024)
- Link Offers for Principal Offset Facility (Fast path: PM025)

- Define Offer Bundle (Fast path: PM026)
- Define Transaction Restriction (Fast path: PM027)
- Define Domain Category Settlement Mode (Fast path: PM030)
- Define Product Settlement Mode (Fast path: PM031)
- Define Affinity (Fast path: PM042)
- Define Question Sets (Fast path: PM046)

To view the detailed procedure for each application page, see its context-sensitive help in the application.

# 6 Setting Up Sales Offer Handoff

This chapter describes the sales offer handoff related activities to be performed as an administrator.

# 6.1 Day Zero Setup (Configuration)

This section explain the day zero setup required for setting up the sales offer handoff.

## 6.1.1 Changes to be done in OBP

Following are the steps:

1. ODI has two schemas, namely, one for source and another for target. Source schema is the schema of the DB to which the OBP HOST is connected. The following tables are to be created in target schema:

```
FLX_PM_SALES_OFFER_STG
FLX_PM_SALES_OFFER_STG_H
FLX_PM_CC_SALES_OFFER_STG
FLX_PM_CC_SALES_OFFER_STG_H
FLX_PM_CS_SALES_OFFER_STG_H
FLX_PM_TD_SALES_OFFER_STG
FLX_PM_TD_SALES_OFFER_STG_H
FLX_PM_TD_SALES_OFFER_STG_H
FLX_PM_LN_SALES_OFFER_STG_H
FLX_PM_LN_SALES_OFFER_STG_H
```

- 2. Following configuration is needed in the source schema tables:
  - a. UPDATE FLX\_FW\_CONFIG\_VAR\_B SET PROP\_VALUE = '10.180.4.60' WHERE PROP\_ID = 'odi.server.name'; (where '10.180.4.60' is the HOST IP of ODI Agent i.e. ip of the server on which odi is installed).
  - b. UPDATE FLX\_FW\_CONFIG\_VAR\_B SET PROP\_VALUE = '15101' WHERE PROP\_ID = 'odi.server.port'; (where '15101' is the port number of ODI Agent).
  - c. UPDATE FLX\_FW\_CONFIG\_ALL\_B SET PROP\_VALUE = 'WORKREP' WHERE PROP\_ID = 'WORK\_REPOSITORY'; (where 'WORKREP' is the name of work repository).
  - d. INSERT INTO FLX\_FW\_ENUM\_REPRESENTATIONS (ENUM\_FQN,ENUM\_VALUE,USER\_LOCALE,ENUM\_NAME,ENUM\_REPRESENTATION,ORDINAL\_NUMBER,CREATED\_BY,CREATION\_DATE,LAST\_UPDATED\_BY,LAST\_UPDATED\_DATE,OBJECT\_STATUS\_FLAG,OBJECT\_VERSION\_NUMBER) VALUES ('com.ofss.fc.enumeration.ProcessCategoryType','17','en\_us','PMU\_SALES\_OFFER','Sales Offer Handoff Shell',0,'OFSSUSER',TO\_TIMESTAMP('SYSDATE,'DD-MON-RR HH.MI.SSXFF AM'),'OFSSUSER',TO\_TIMESTAMP('SYSDATE','DD-MON-RR HH.MI.SSXFF AM'),'A',1);

- e. UPDATE FLX\_FW\_CONFIG\_ALL\_B SET PROP\_VALUE = 'SUPERVISOR' WHERE PROP\_ID = 'ODI\_USER\_NAME; (where 'SUPERVISOR' is password for master repository).
- f. UPDATE FLX\_FW\_CONFIG\_ALL\_B SET PROP\_VALUE = 'SUNOPSIS' WHERE PROP\_ID = 'ODI\_USER\_PASSWORD'; (where 'SUNOPSIS' is password for master repository).
- g. INSERT INTO FLX\_DI\_ETL\_JOB\_DEFINITION (CREATED\_BY, CREATION\_DATE, LAST\_UPDATED\_BY, LAST\_UPDATED\_DATE, EXECUTION\_UNIT, BATCH\_CATEGORY, EXECUTION\_UNIT\_DESC, IS\_ENABLED, JOB\_FREQUENCY) VALUES ('Admin', TO\_DATE('10-05-2013', 'dd-mm-yyyy'), 'Admin', TO\_DATE('10-05-2013', 'dd-mm-yyyy'), 'PKG\_PM\_SALES\_OFFER\_STG', 17, ", 1, 1);

## 6.1.2 Changes to be done in ODI

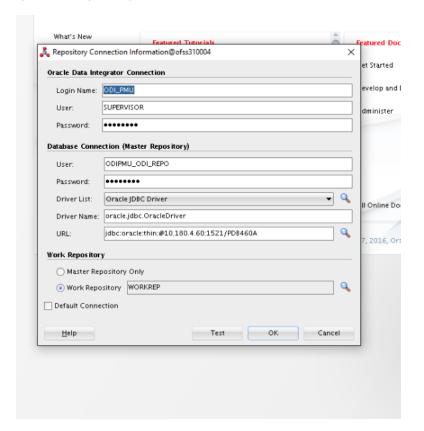
Following are the steps:

### Step 1 Connect to Repository

To connect to a repository:

- 1. Click Connect to Repository.
- 2. Enter the following details:
  - Password for SUPERVISOR is SUNOPSIS. Its corresponding configuration is given in source schema in Day Zero Setup changes in OBP in source schema tables as given in step e and f. This same username and password needs to be configured on OBP HOST weblogic server console under appConnector.
  - Password for Database Connection: welcome1

Figure 6–1 Repository Connection Information



## Step 2 Physical Architecture

To generate a physical architecture:

- 1. Navigate to Topology tab -> Physical Architecture -> Technologies -> Oracle.
- 2. Right-click and select the **New Data Server** option.

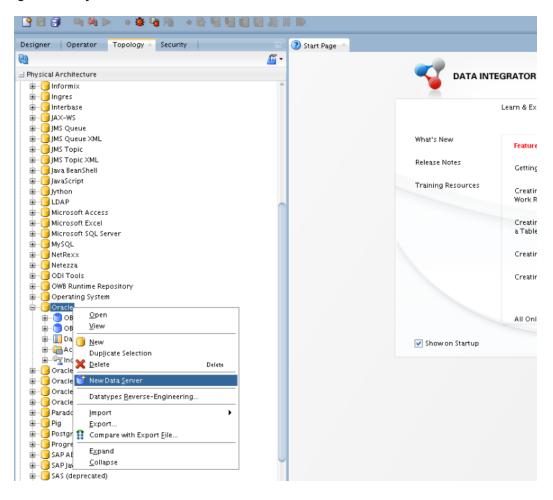
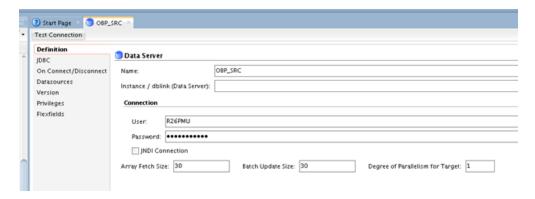


Figure 6–2 Physical Architecture - New Data Server

3. In the **Definition** tab of that data server, enter the data server name, connection username and password of the DB.

For your source data server, the name should be OBP\_SRC. The target data server name can be of your choice.

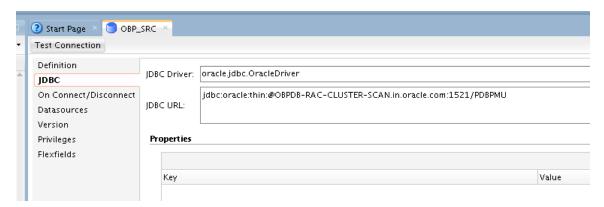
Figure 6-3 Data Server - Definition



4. In the **JDBC** tab, enter the details as shown in Figure 6–4.

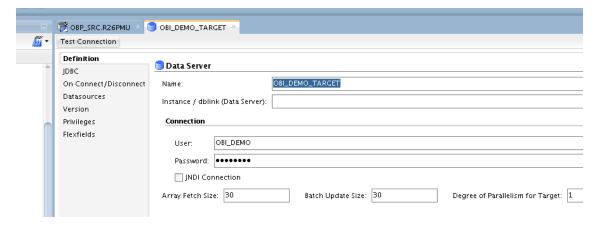
Click **Test Connection.** Select Physical agent as Local and click **OK**.

Figure 6-4 Data Server - JDBC



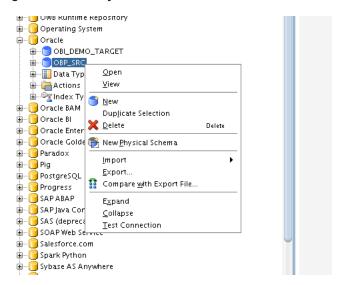
5. Repeat the above steps to make a new target data server.

Figure 6-5 Create New Target Data Server



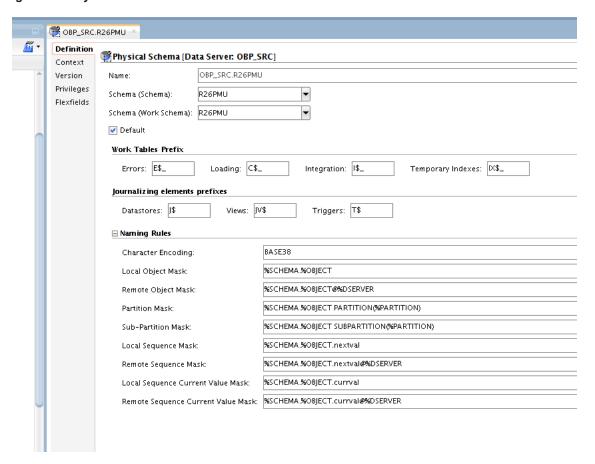
6. Right-click source data server and select **New Physical Schema**.

Figure 6-6 New Physical Schema



7. Select the schema and work schema of the data server which you just created.

Figure 6-7 Physical Schema - Definition



8. Perform the same steps for target source and select the schema of target data server.

Figure 6-8 Physical Schema - Target Data Server

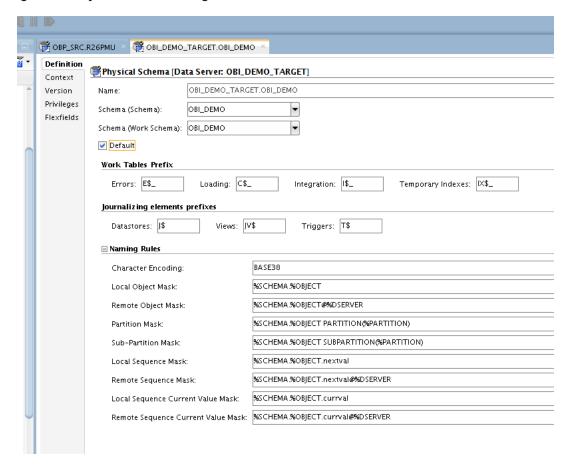
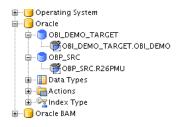


Figure 6–9 Physical Schema List



## Step 3 Logical Architecture

To generate a logical architecture:

- 1. Navigate to Topology tab -> Logical Architecture -> Technologies -> Oracle.
- 2. Right-click and select the **New Logical Schema** option.

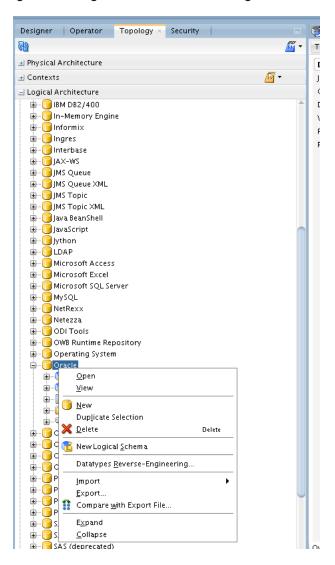


Figure 6-10 Logical Architecture - New Logical Schema

3. In the **Definition** tab of that logical schema, enter the name.

For your source logical schema, the name should be OBP\_SRC.

4. Set its context to its corresponding physical schema.

Figure 6-11 Logical Schema - Definition



5. Open the physical schema. Under its context tab, set its context to this logical schema.

Figure 6-12 Physical Schema - Set Context



The architecture is now complete.

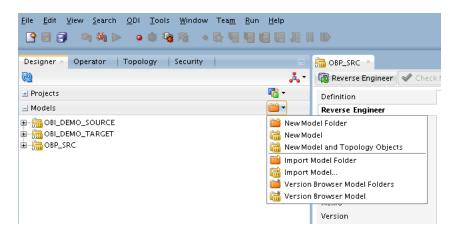
### Step 4 Creating Model

To create a model:

1. Navigate to Designer tab -> Models.

Click the symbol on its upper right corner and select New Model.

Figure 6-13 New Model



2. In the **Definition** tab, name the source model as OBP\_SRC. Target model name can be of your choice.

3. Select **Technology** as Oracle and select the corresponding **Logical Schema**.

Figure 6-14 OBP SRC Model - Definition

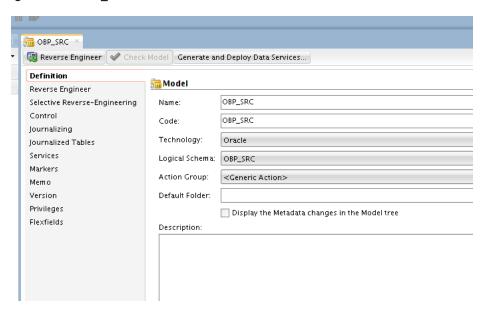
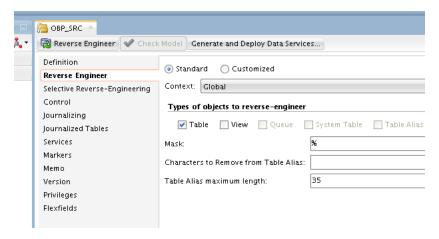


Figure 6-15 OBP\_SRC Model - Reverse Engineer



4. Repeat the steps for the other model.

Figure 6-16 OBI\_DEMO\_TARGET Model - Definition

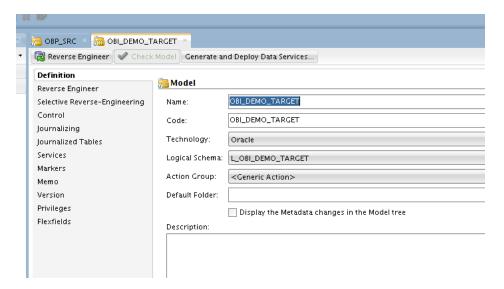
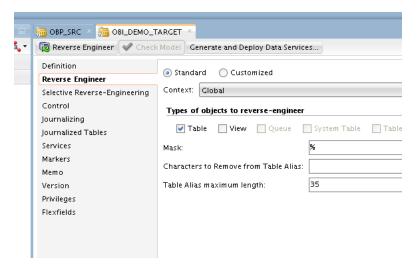
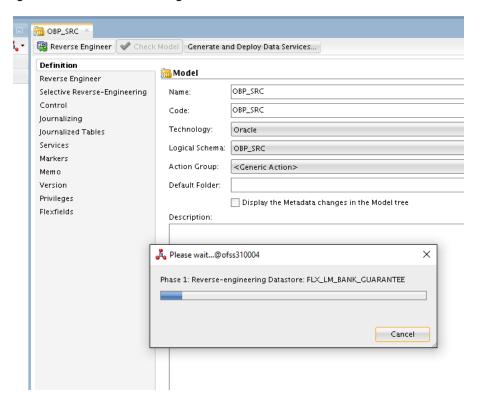


Figure 6-17 OBI\_DEMO\_TARGET Model - Reverse Engineer



- 5. In the **Reverse Engineer** tab, select the Standard option.
- 6. From the **Context** list select the value as Global.
- 7. In the Types of objects to reverse-engineer section, select the **Table** check box.
- 8. Click Reverse Engineer. This will take a few minutes.

Figure 6-18 Click Reverse Engineer



9. Expand the model that you have generated. You can see all the tables of your DB under it.

Figure 6-19 OBP SRC DB Tables

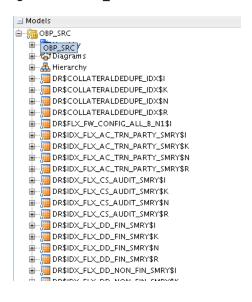
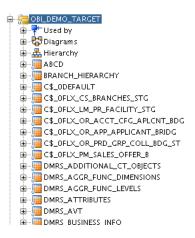


Figure 6-20 OBI\_DEMO\_TARGET DB Tables

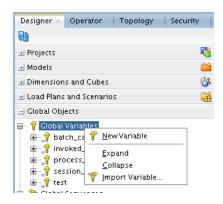


#### Step 5 Creating Global Variables

To create global variables:

- 1. Navigate to Designer tab -> Global Objects.
- 2. Right-click on Global Variables and select New Variable.

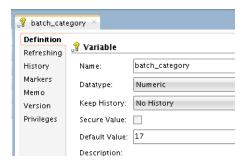
Figure 6-21 New Variable



3. Enter the following values:

Name: batch\_category Datatype: Numeric Keep History: No Default Value: 17

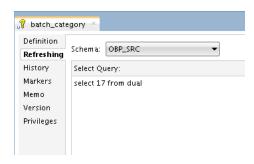
Figure 6-22 Variable - Definition



4. In the Refreshing tab, from the **Schema** list select the OBP\_SRC schema.

In the Select Query section, enter "select 17 from dual".

Figure 6-23 Variable - Refreshing



5. Create global variable invoked\_scenario with the following values in the Definition tab:

Name: invoked\_scenario Datatype: Alphanumeric Keep History: No

In the Refreshing tab, enter the following values:

Schema: OBP SRC

Query: "SELECT '<%=odiRef.getPackage("PACKAGE\_NAME")%>' from dual".

6. Create global variable process\_date with the following values in the Definition tab:

Name: process\_date Datatype: Alphanumeric Keep History: No

In the Refreshing tab, enter the following values:

Schema: OBP\_SRC

Query: "select '12345' from dual".

7. Create global variable session\_id with the following values in the Definition tab:

Name: session\_id Datatype: Numeric Keep History: No

In the Refreshing tab, enter the following values:

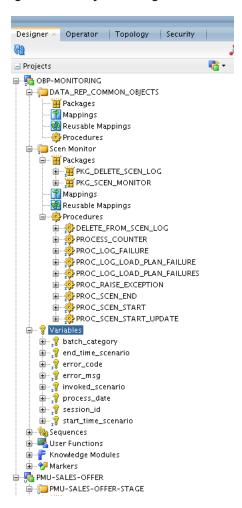
Schema: OBP\_SRC

Query: "SELECT <%=odiRef.getSession("SESS\_NO")%> from dual".

#### Step 6 Projects Required in ODI

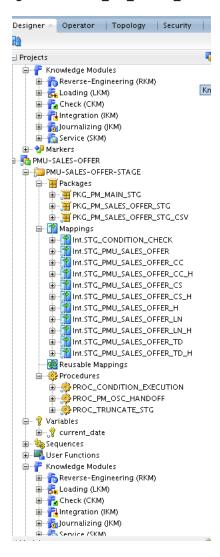
Modify the projects, scenarios, package, mappings of PMU-SALES-OFFER and OBP-MONITORING.

Figure 6–24 Project Settings



The package PKG\_PM\_SALES\_OFFER\_STAGE is the main package which is called from the OBP HOST and is configured in Day Zero Setup changes in OBP in source schema tables as given in step g.

Figure 6-25 PKG\_PM\_SALES\_OFFER\_STG



#### Step 7 CSV File Generation and Exporting it to Required Server

The procedure is as follows:

1. As seen in Figure 6–26, in the Properties section, in the General tab, the value mentioned in the Target File parameter is the path where the csv file New\_Package.csv is generated.

Similarly, you must also enter the jdbc and other related parameter details of your target schema.

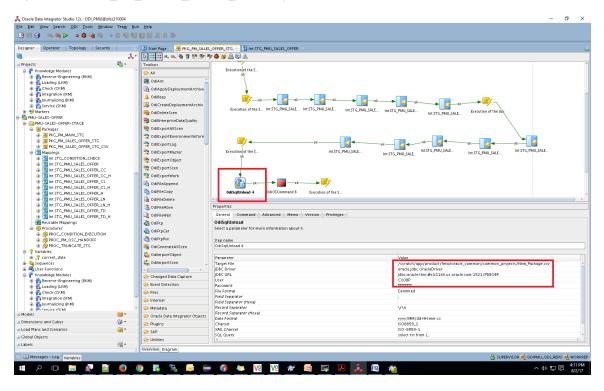
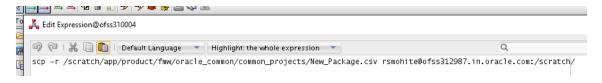


Figure 6-26 PKG\_PM\_SALES\_OFFER\_STG Properties

2. As shown in Figure 6–27, the New\_Package.csv file is being sent to ofss312987.in.oracle.com where rsmohite is the username of the machine in the director /scratch/.

Figure 6-27 Export the .csv File



# 7 Setting Up Product

This chapter describes the process of setting up the product. Products need to be configured manually from the Sales Offer Handoff file. The steps for manually adding Product in OCH are explained in this chapter.

# 7.1 Creating New Product

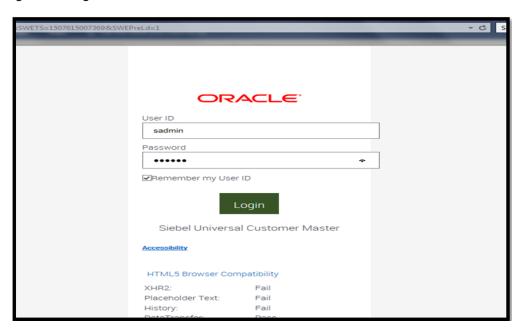
This section explains the procedure to set up Product for OBP as Asset or Liability.

Following are the steps to configure new Product in OCH:

1. Log on to the UCM application (Siebel Universal Customer Master) with following credentials:

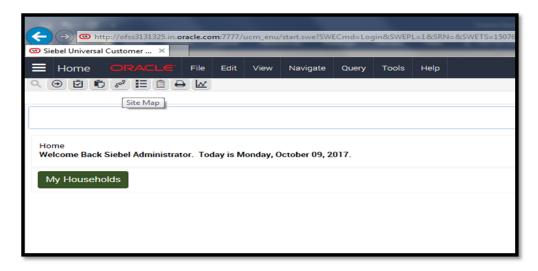
User ID: sadmin
Password: sadmin

Figure 7-1 Log on to UCM



2. Navigate to Site Map.

Figure 7-2 Sitemap



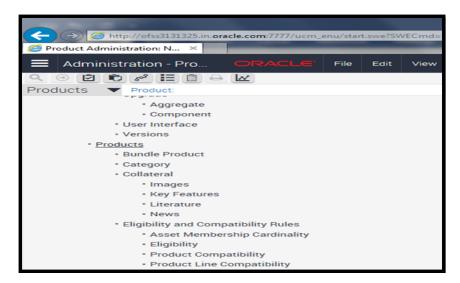
3. Click the Administration - Product link.

Figure 7–3 Administration - Product



4. Navigate to the Products view.

Figure 7-4 Products View

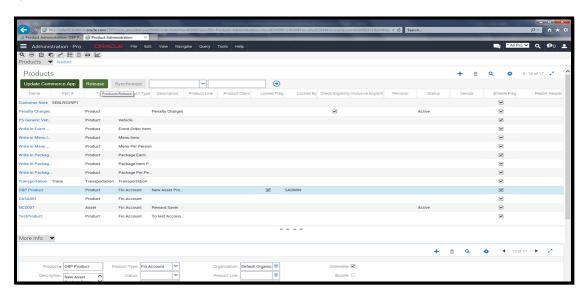


5. In the **Products** list, add a new record and complete the necessary fields.

Provide the following details:

- Name: Name of the Product. Eg: OBP Product
- Type: Product (Should be mentioned as is)
- Product Type: Fin Account (Should be mentioned as is)
- Description

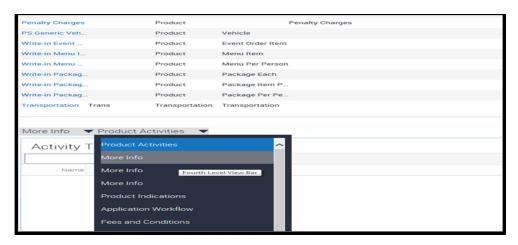
Figure 7-5 Product List



6. Step off the record. Press Ctrl + S to save the record.

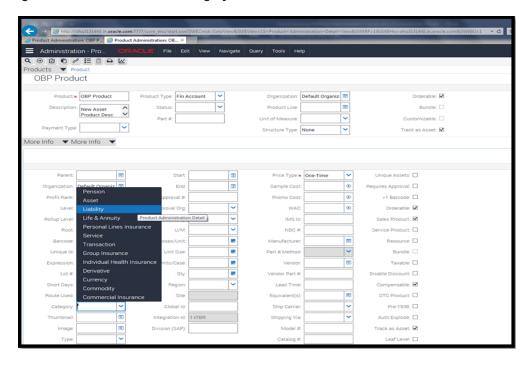
- 7. From the list, select the newly created product record. Click **Release.**
- 8. In the More Info Applet, navigate to the first occurrence of **More Info** in the list.
- 9. In the subsequent page, navigate to the first occurrence of More Info in the Product Activities list.

Figure 7–6 Product Activities



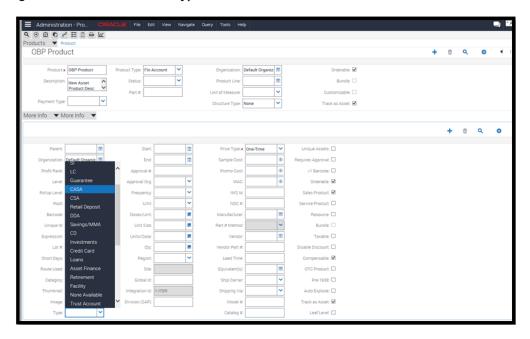
10. From the **Category** list select the value as Asset or Liability.

Figure 7-7 More Info - Select Category



11. From the **Type** list, select the appropriate value.

Figure 7-8 More Info - Select Type



12. Press Ctrl+S to save the record.



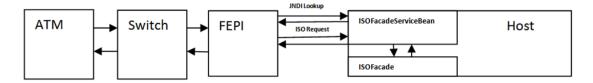
## 8 Setting Up Channels

This chapter describes the process of setting up the channels.

## 8.1 Channel Setup

This section explains the procedure to set up channels for OBP. The Figure 8–1 gives an overview of the transaction message flows.

Figure 8-1 Transaction Message Flows



The Channels setup involves three main steps as follows:

#### Step 1 Front End Processing Interface (FEPI) Application Installation

Install the FEPI application on the host server as a separate application, which will listen to any incoming request from the switch. There is separate FEPI application for ATM and POS.

#### Step 2 ATM or POS Bank Parameter Maintenance (Fast Path: ATM001)

Log in to Oracle Banking Platform and define the Bank Level parameters for ATM transactions using the **ATM** or **POS Bank Parameter Maintenance page (Fast Path: ATM001)**.

Following are some useful definitions of fields used in this page:

- Originating Branch: The originating branch code refers to the branch through which the ATM transactions of Remote On-us would be routed to respective branches.
- **ATM Offline Limit:** The offline limit is in turn maintained operationally in the Switch. When the ATM is offline, the offline limit is compared with the balance in the PBF file. The amount that is lower on comparison that is, either the PBF balance or the Switch limit is permitted for withdrawal. This functionality of comparison will be only for On-us transactions.
- Institution ID: Each code uniquely identifies the bank in the network. Institution ID is allotted by the central bank of the country, or the body that governs payment systems in the country.
- Institution Name: The name of the institution.
- Holds Applicable:
  - ATM Debit Hold, POS Debit Hold: It is applicable for marking hold on debit instructions. Rather than direct debiting the account, hold will be marked and then later after some time amount is debited from account.

- ATM Credit Hold: It is applicable for marking hold on credit instructions. Rather than direct
  crediting the account, hold will be marked and then later after some time amount is credited to
  account.
- **ATM Offline Hold:** It is applicable once ATM becomes online. Rather than direct debiting the account, hold will be marked and then later after some time amount is debited from account.
- Forwarder Institution ID: It identifies the network or Institution forwarding the request or advice message in an interchange system. Forwarder Institution ID is allotted by the central bank or the governing body for non-branch channels to Master Card, VISA, cash net. In case of tie-up, other bank's Acquirer Institution ID will be Forwarder Institution ID.
- **Forwarder Cash GL:** This GL account will be credited or debited for remote-on us transactions and off-us transactions done through the Bank's ATM.
- Forwarder Fee GL: This GL account will be credited for the transactions performed by other bank's customers through ATM, owned and managed by our bank.

#### Note

To view the detailed procedure for ATM or POS Bank Parameter Maintenance page (Fast Path: ATM001), see its context-sensitive help in the application.

#### Step 3 ATM or POS Terminal Setup (Fast Path: ATM002)

Set up individual ATM or POS terminal for the bank for transactions using the ATM or POS Terminal Setup (Fast Path: ATM002) page.

Following are some useful definitions of fields used in this page:

- Card Acceptor Terminal ID: User inputs the code which uniquely identifies a terminal at the card acceptor location. It is maintained for both ATM and POS machines.
- Acquirer Institution ID: Identifies the acquirer institution ID associated with the ATM/ POS terminal.
- Forwarder Institution Supported: Identifies the forwarder Institution ID to be supported for this ATM/POS terminal.
- Branch Code: The originating branch code refers to the branch through which the ATM transactions
  would be routed to respective branches. Originating Branch handles Cash Funding (To/ From ATM)
  and Cheque Deposited at ATM.
- POS Terminal GL: This GL account will be credited or debited for cash transactions done through the Bank's POS terminal.
- **ATM Cash GL:** This GL account will be credited or debited for cash transactions done through the Bank's ATM terminal by the bank customers.

#### Note

To view the detailed procedure for **ATM or POS Terminal Setup** (Fast Path: ATM002), see its context-sensitive help in the application.

## 8.2 Front End Processing Interface (FEPI)

This section contains information related to FEPI.

#### 8.2.1 Installation

FEPI is installed in the same location as OBP (/scratch/app/product/fmw/obpinstall/obp). Following are the steps for FEPI installation:

- 1. Create a directory structure for FEPI similar to the OBP environment.
- 2. Change the paths in FEPI start scripts as per the environment, **start\_fepi\_atm.sh** and **start\_fepi\_pos.sh** at /fepi/scripts.
- 3. Change the following property values in **channels\_atm.properties** and **channels\_pos.properties** as per the environment:
  - BANK\_CODE: Indicates the bank code

For example, BANK\_CODE=335

■ **LISTENER\_PORT:** The port number on which FEPI server accepts incoming ISO message requests.

For example, LISTENER\_PORT=9999

■ COMMAND\_PORT: The port number on which FEPI server accepts command message. (Note: Need to specify an available valid port number, so that FEPI starts; it is a feature of native code and currently no messages are sent)

For example, COMMAND\_PORT=9998

■ FNDI.FJ.java.naming.provider.url: The IP address and port number on which WebLogic accepts requests

For example, FNDI.FJ.java.naming.provider.url=t3://10.180.9.108:7001

4. Start ATM and POS FEPI; On prompt enter WebLogic Log in credentials.

For example, \$ sh start\_fepi\_atm.sh

5. After running the start\_fepi\_\*.sh, it will prompt for password. This password is the same as the admin password on Weblogic server.

## 8.2.2 ATM And POS Trace Logs

The Trace logs are available in logs folder, for example, /fepi/logs.

Additionally **fepi-console** and **fepi-ofss** logs are also stored at the above location for ATM and POS FEPI server.

## 8.2.3 module.channel or cz.module.channel enabling of logs

This is not related to FEPI, and these logs (host logs) are controlled by logging.xml of the WebLogic server.

To understand the logging mechanism, see the OEM Diagnosibility details at http://docs.oracle.com/cd/E25054\_01/doc.1111/e24473/diagnosability\_adminuser.htm.

## 8.2.4 Multiple Instances

Currently there are two instances of FEPI, they are ATM and POS. Each instance has a set of individual files along with the common shared files.

For example, for the ATM FEPI server:

File Name	Description
channels_atm.properties	Configuration file
fepi_atm.logging.xml	Logging configuration file
start_fepi_atm.sh	Start script
stop_fepi_atm.sh	Stop script

# 9 Application Monitoring Using Administration Application

This chapter provides an overview on the various monitoring operations performed as an administrator using Administration application.

## 9.1 Dynamic Monitoring Service (DMS)

The aim is to monitor different channels involved in performing transactions with OBP. The monitoring parameters consists of channels, services, trends (current behavior of execution), and time metrices. The monitoring is performed by DMS (Dynamic Monitoring Service).

#### What is DMS?

The Oracle Dynamic Monitoring Service (DMS) provides a set of Java APIs that measure and report performance metrics, trace performance and provide a context correlation service for Fusion Middleware and other Oracle products. Along with the APIs, DMS provides interfaces to enable application developers, support analysts, system administrators, and others to measure application-specific performance information.

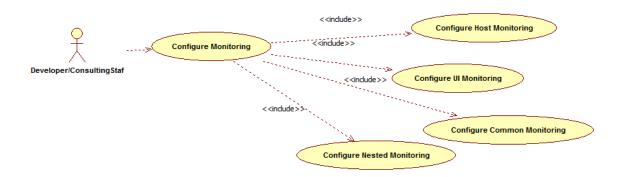
## 9.1.1 **Usage**

The usage of DMS is defined by the role of the user. Based on their roles, users can either take part in configuration of services for DMS or monitor the statistics collected via DMS.

#### **Developers**

These are the set of people who configure the monitoring services that are the part of OBP system. The configuration can be made either for available services or for new services.

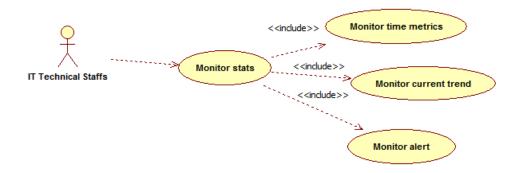
Figure 9-1 Developers



#### IT Technical Staff

This consists of set of people who monitor the DMS statistics generated for the service. With the help of various metrics generated they can analyze the behaviour of the target service. For example, 'time taken to execute' service could indicate need of optimization of the service.

Figure 9-2 IT Technical Staff



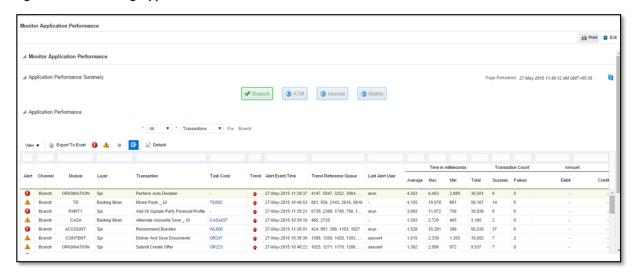
## 9.1.2 Monitoring Application using the OPA001 page

Once DMS statistics are captured for a particular channel and transactions involving it, it requires a UI representation to understand the statistics in a readable form so that one can analyse the behaviour. The monitoring activities are mainly carried out by IT Technical staff.

#### 9.1.2.1 Monitoring Application Performance (Fast path: OPA001)

This page gives the monitoring statistics of different channels and the transactions occurring through it. It gives the time metric of the transactions, trend of the current transactions, and alert for the channel.

Figure 9–3 Monitoring Application Performance



The overall page can be subdivided in to 3 sub parts on the basis of information they provide:

#### 9.1.2.1.1 Application Performance Summary

This section gives the information about the different channels of OBP through which transactions are taking place. The information is about the health and active channels. The Refresh Button on top of this section gets the latest (refreshed) metrics.

Figure 9-4 Application Performance Summary



Following are the few notification about the channels:

- Denotes transactions not present for the channel
- Denotes normal status that is, the number of alerts are less than the specified limit
- Denotes warning status that is, the number of alerts are in the warning range
- Denotes critical status that is, number of alerts exceeds the limit

#### 9.1.2.1.2 Log Level

This section gives logger level information for the host and UI server.

#### Figure 9-5 Log Level



#### 9.1.2.1.3 Application Performance

This section gives the metrics for the transaction. Metrics include timing, alert, trending information. Certain filters can be applied over the metric table. Initially only 100 (Initial page size which is configurable) transactions are displayed. To display all the transactions, click the ALL button.

#### **Trend**

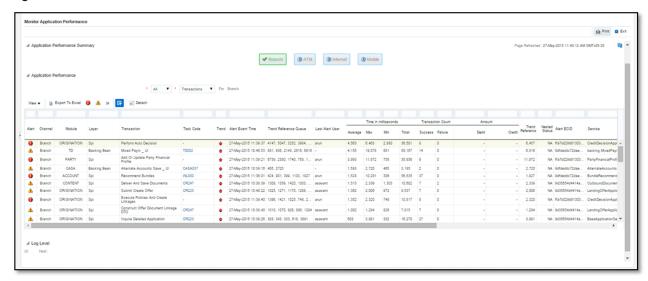
Indicates trending of execution timings of transaction. It is calculated by algorithm namely, Exponential Moving Average where if the execution time goes above the specified limit which is calculated by adding average execution time of the transaction and allowed limit (varies logarithmically to execution time); the transaction is considered as trending upwards and vice-versa for downwards trend.

However, if the execution time is with the range, trend is considered as neutral.

#### **Alert**

Indicates alerting state of the transaction. A transaction is given weight based on its properties namely, transaction type, timing category and module. The weight gives the offset allowed for transaction execution time. If the current transaction time is greater than average transaction time + offset, it is marked as alert. Initially it is marked as 'Critical' and after sometime the state is marked as 'Warning'.

Figure 9-6 Alert State



The table below explains each column of the table present in the given snapshot.

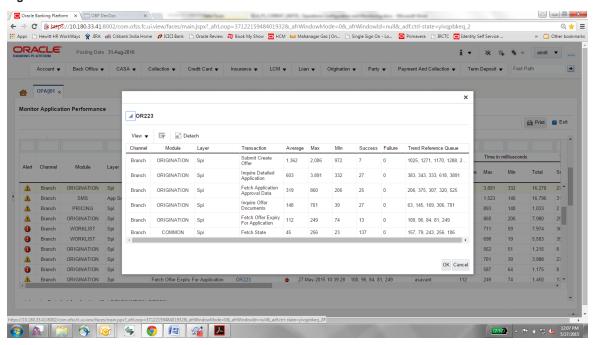
Table 9-1 Alert State

Sr. no.	Column Name	Description
1	Alert	Alert state of the transaction Valid Values: BLANK: No alert, Warning: Alert in past (default 5 minutes), Critical: Alerted Transaction
2	Channel	Channel through which the transaction occurred Valid Values: Branch, ATM, and POS.
3	Module	Application module of which transaction is a part
4	Layer	Configured Noun generation layer. Backing Bean for UI and Spi and App Service for Host.
5	Transaction	Name of the transaction
6	Task Code	Task code of the application page by which the transaction was triggered
7	Trend	Trending of transaction Valid Values: Upwards, Downwards, Neutral
8	Alert Event Time	Time at which last alert occurred for the transaction
9	Trend Reference Queue	Execution time of last n transactions (n=5)
10	Last Alert User	Teller who performed the last alerted transaction
11	Average Time	Average execution time
12	Max Time	Maximum time of execution of the transaction

Sr. no.	Column Name	Description
13	Min Time	Minimum time of execution of the transaction
14	Total Time	Total time of execution
15	Success Count	Number of times transaction executed successfully
16	Failure Count	Number of times transaction failed.
17	Debit Amount	Amount debited after transaction
18	Credit Amount	Amount credited after transaction
19	Trend Reference	Execution time of last transaction
20	Nested Status	Nested Status
21	Alert ECID	ECID of the last alerted transaction
22	Service	Service name of the transaction
23	Completed Operations	Number of completed transactions
24	Active Threads	Active Threads
25	Max Active Threads	Maximum active threads
26	Host	Host name
27	Process	Process Name
28	Server Name	Server name
29	App Root Type	Root type of noun
30	Failure Security Event	Failure due to security error
31	2FA Event	Authentication error
32	Failure Database Event	Failure due to database error
33	Failure Technical Event	Failure due to technical error
34	Failure Outbound Event	Failure due to outbound call (call outside OBP)

One can select any of the task code which opens a popup with information about that task code only.

Figure 9-7 Select Task Code



#### **Detailed Transaction View**

This section gives the detailed view of a selected transaction. The desired transaction can be selected from the table (metric table). Click on any row to display a detailed view of the transaction.

Figure 9-8 Selection of Desired Transaction



#### Figure 9-9 Transaction Details

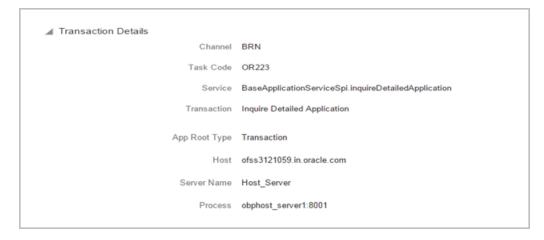


Figure 9–10 Transaction Metrics

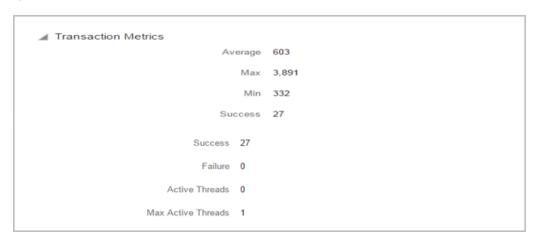


Figure 9-11 Alert and Trend Details

```
▲ Alert and Trend Details

Last Alert User asavant

Alert Event Time 27-May-2015 10:39:26

Trend Reference Queue 383, 343, 333, 618, 3891

Alert ECID 9d35654d4414a931:-6e0ab1f:14d8b6681e1:-8000-00000000000d612
```

Figure 9-12 Failure Events



#### **Configurations**

The below mentioned configurations can be made in DMSConfig.properties:

- Channel Status: Number of alerts for which the channel shows 'Critical and 'Warning' status can be configured
- Alert Status: The time after which a 'Critical' alert changes to 'Warning' is configurable
- Initial Page Size: Every time host data is fetched only rows equal to page size are displayed. The page size is configurable

These configurations can be made in DMSConfig.properties.

## 9.2 Batch Performance Monitoring

Most of the enterprise applications would require bulk processing of records to perform business operations in real time environments. These business operations include complex processing of large volumes of information that is most efficiently processed with minimal or no user interaction. Such operations would typically include time based events (for example, month-end calculations, notices or correspondence), periodic application of complex business rules processed repetitively across very large data sets (for example, rate adjustments). Batch monitoring includes monitoring of all such batch processes. These batch processes generate huge statistics, which needs to be monitored in order to understand and improve its performance. OPA003 page is used to monitor these processes in detail along various metrices like duration, throughput, aborts, and so on.

#### 9.2.1 Use Cases

The overall use cases for the whole Batch monitoring operation are divided into two units on the basis of actor that works over batch monitoring operations. The different actors along with their use cases are as below:

#### **Developers**

These are the set of people who configure the monitoring services that are the part of OBP system. The configuration can be made in the properties file BatchStatistics.properties. Configuration include the number of previous batch runs to be considered for calculation for monitored metrics.

Figure 9-13 Developers



#### **IT Technical Staff**

This consists of set of people who monitor the Batch statistics generated during the batch run.

Figure 9-14 IT Technical Staff

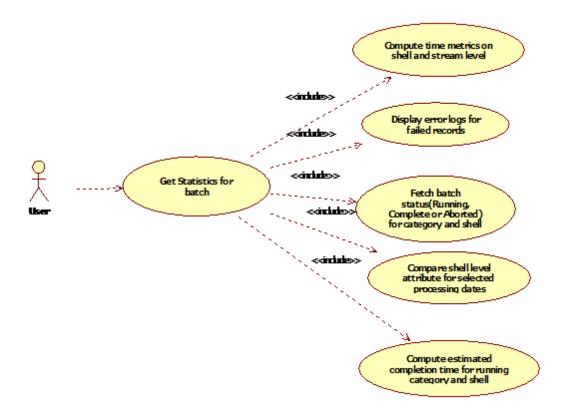


Figure 9–15 IT Technical Staff - Monitor Batch Stats



## 9.2.2 Monitoring Batch Performance Using OPA003 page

Once batch starts it needs UI representation to easily understand and interpret the batch stats. By monitoring these stats, one can understand the bottle necks of the batch process and hence can work in a way to improve batch performance.

#### 9.2.2.1 Monitor Batch Performance (Fast path: OPA003)

This page takes category, job code, job type, and processing date as input and provides monitoring stats for shells running for selected category.

Figure 9-16 Batch Performance Monitoring

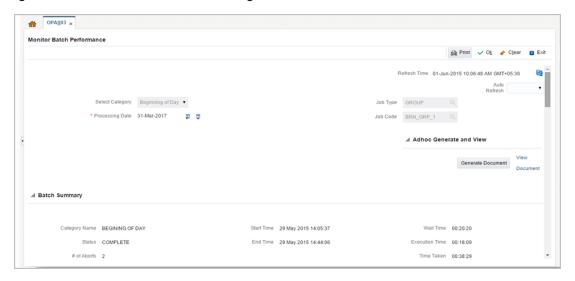
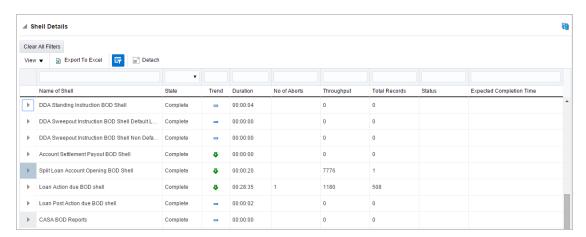


Figure 9-17 Batch Performance Monitoring - Shell Details



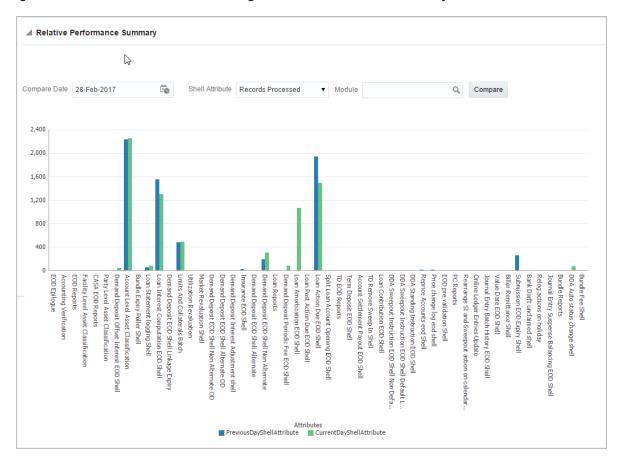


Figure 9–18 Batch Performance Monitoring - Relative Performance Summary

The batch statistics are monitored at different levels as follows:

- Category Level
- Shell Level
- Record level

#### **Category Details**

The parameter monitored at category level as given as below:

Table 9-2 Category Details

Attribute Name	Description	
Category Name	Name of category for example, EOD (End Of Day)	
Status	Indicates status of selected category. Valid Values: COMPLETE, RUNNING, ABORTED.	
Start Time	Indicates start time of category. The time is represented in DD-MM-YYYY hh:mm:ss format.	
End Time	Indicates end time of category. The time is represented in DD-MM-YYYY hh:mm:ss format.	

Attribute Name	Description	
Wait Time	It is the time for which category is in Aborted state. Wait time for category denotes the time for which batch was halted.	
Execution Time	It the time for which category is in Running state.	
Number Of Aborts	Indicates number of times category was aborted.	
Total Time	It is the total time taken by category to complete. Time taken for category is summation of wait and execution time.	
Estimated Completion Time  It is the predicted time for category completion. This time is calculated on number of incomplete and pending shells for the current running cate. The averaged value of previous run duration is considered for calculating estimated time. Similar calculation is done for estimating completion to shell. This attribute is displayed only during batch run. It is not displayed batch is complete.		
Time Status	The status of category (that is, delayed or early) denotes whether category is running slow or fast. This value is calculated based on average of historical data. This attribute is displayed only during batch run. It is not displayed once batch is complete	

#### **Shell Details**

This level displays statistics of all shells corresponding to selected category. The parameters monitored at shell level are given below:

Table 9–3 Shell Details

Attribute Name	Description	
Name of shell	Represents name of shell	
Trend	Valid Values: UPWARD, DOWNWARD, NEUTRAL. It denotes the trend based on historical data for time required by shells to complete.	
Status	Valid Values: Complete, Running, Aborted, Not Started. Indicates status of shell	
Duration	It is the time required by shell to complete.	
Start Time	Indicates start time of shell. The time is represented in DD-MM-YYYY hh:mm:ss format.	
End Time	Indicates the time at which shell is completed. The time is represented in DD-MM-YYYY hh:mm:ss format.	
Wait Time	It is the time for which shell is in aborted state.	
Expected Completion Time	Indicates the estimated time for a shell to complete.	
Failed Records	Number of failed records for a shell	
Records Processed	Number of records processed in a shell	
Number of Streams	Number of streams denote number of processes running in parallel for a shell. On proper analysis of historical data of stream count, number of records and duration for particular shell one can optimize throughput for it.	

Attribute Name	Description
Throughput	It is the average processing time for one record. Throughput is denoted in millisecs.

Figure 9-19 Shell Details

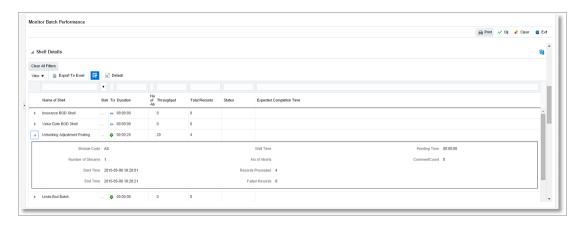


Figure 9–20 Shell Details - DDA Standing Instructions



#### Note

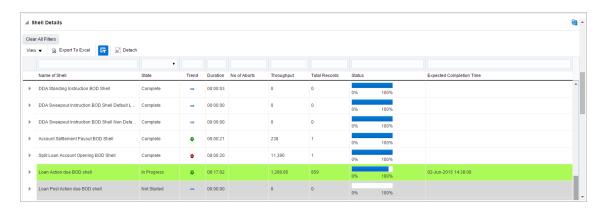
#### Note the following:

Trend for a particular shell is decided based on comparison of time statistics (that is, current run time and historical data for previous batch runs). Number of previous batch run to be considered is configurable. It is configured in the property file that is, (BatchStatistics.properties). The trend and other estimated time seems more realistic if number of previous run days configured in property file are more.

Trend gives an idea whether a particular shell is running fast or slow compared to previous runs though it is important to consider number of records being processed in that shell.

The following figure shows the view displayed during batch run. Few extra parameters like estimated completion time for shell and category are monitored during batch run.

Figure 9-21 View of Batch Run



#### **Comments Table**

Comments Table is rendered based on row click of shell details table.

- In case of batch abort, it is important to know the reason behind abort and how that is fixed. Comments table serves this purpose as one can log the details regarding fix and reason behind shell abort. Multiple comments can be captured for particular shell.
- Also one can query historical data for comments. The historical data of comments can be used to analyse the reason behind failure of particular shell.

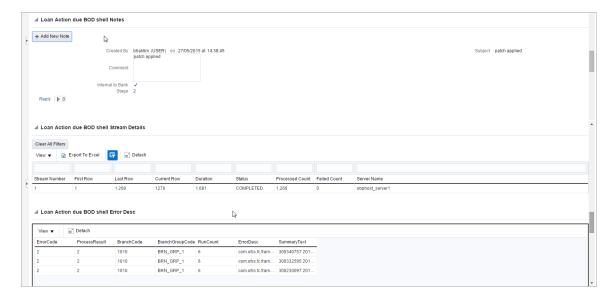
#### **Stream Details Table**

Stream Details table is rendered based on row click of shell details table.

Table 9-4 Stream Details

Attribute Name	Description	
Stream Number	Indicates the number of a stream in which the record is being processed	
First Row	Indicates the start sequence number of a record, processing in a particular stream.	
Last Row	Indicates the end sequence number of a record, processing in a particular stream.	
Duration	It is the time required for stream to complete.	
Status	Valid Values: COMPLETED, RUNNING. It indicates the status of selected stream	
Processed Count	Number of records processed in a stream	
Server Name	Name of a server running the stream	

Figure 9-22 Stream Based Shells



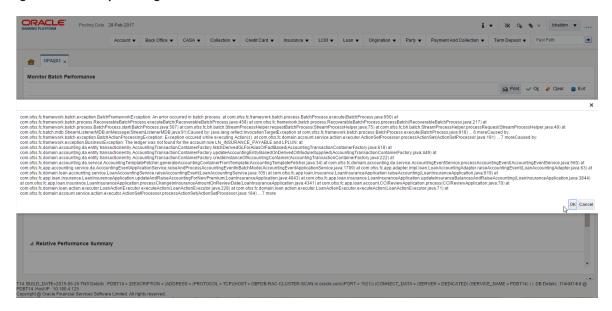
#### Note

Shells are categorized into two types that is, Stream based shells and Report based shells. Figure 9–22 displays the view for stream based shells.

### **Exception Log**

On row click of the driver level details, it pops up a window showing the stack trace of failed records if present. One can analyze and know the reason behind the failure of that particular record.

Figure 9-23 Exception Log



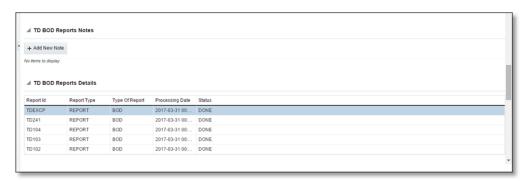
#### Reports Table

For Report based shells different parameters related to report processing are monitored. The monitored parameters are given below:

Table 9-5 Reports Table

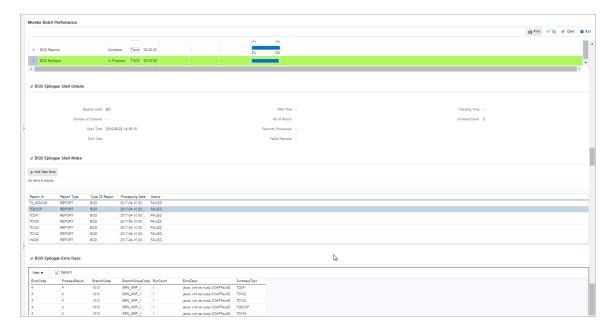
Attribute Name	Description	
Report Id	ID to uniquely identify report	
Report Type	Report	
Type Of Report	Indicates type of reports. Reports are classified based on category.	
Processing Date	Indicates processing date of report.	
Status	Indicates the status of the report. Valid Values: DONE, PENDING, RUNNING, ABORTED.	
Error Message	Error message represents the reason for report failure. No message is displayed in case of successful run.	

Figure 9-24 Report Based Shells



The status of report based shell during batch run is shown in Figure 9–25:

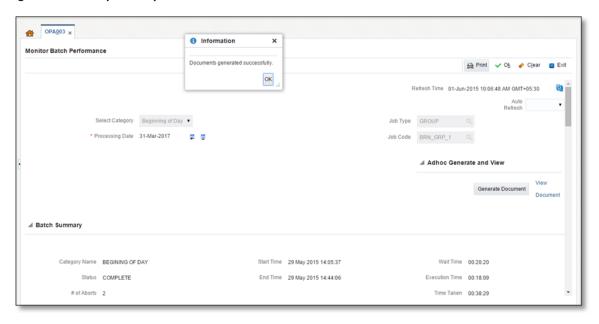
Figure 9-25 Status of Report Based Shell



#### **Exception Report**

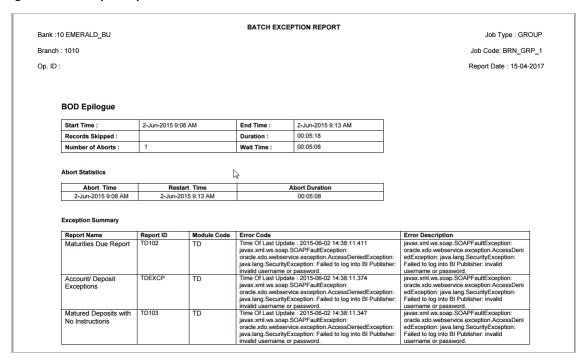
On click of Generate Document, it generates a report for aborted shells with information like Abort count and exception log.

Figure 9-26 Exception Report



The different parameter monitored at shell level and exception logs for all aborted shells are part of exception report. Figure 9–27 displays sample report for a particular shell.

Figure 9–27 Sample Report



#### **Exception Log Table**

The figure below provides the details of the exception log.

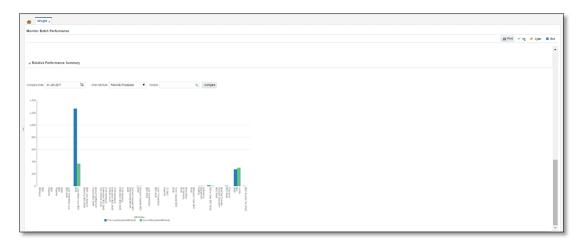
Figure 9-28 Exception Log Table

ERROR CODE	ERROR DESCRIPTION	SUMMARY
kException: An error occurred in batch process.862-8203-0444- 6360		
Time Of Last Update: 2013-09-11 11:28:51 438 Error reference Number: :862-8182-2552-7227Error msg: An error occurred in batch process.Error cause :com.ofss.fc.framework.batc h.exception. BatchFramewor kException: An error occurred in batch process.862-8182-2552-7227	com. ofss.fc.framework.batch.exception.BatchFrameworkException: An error occurred in batch process. at com. ofss.fc.framework.batch.process.BatchProcess.execute(BatchProcess.java:910) at com. ofss.fc.framework.batch.process.RecoverableBatchProcess.executeBatch(RecoverableBatchProcess.java:432) at com. ofss.fc.framework.batch.process.RecoverableBatchProcess.processBatch(RecoverableBatchProcess.java:432) at com. ofss.fc.framework.batch.process.RecoverableBatchProcess.processBatch(RecoverableBatchProcess.java:	
Time Of Last Update: 2013-09-11 11:28:53.868 Error reference Number: 862-8206-5767-2044Error msg: An error occurred in batch process. Error cause: com. ofss. fc. framework. batch. exception: An error occurred in batch process. 862-8206-5767-2044	com.ofss.fc.framework.batch.exception.BatchFrameworkException: An error occurred in batch process. at com.ofss.fc.framework.batch.process.BatchProcess.execute(BatchProcess.java:910) at com.ofss.fc.framework.batch.process.RecoverableBatchProcess.gva:432) at com.ofss.fc.framework.batch.process.RecoverableBatchProcess.gva:432) at com.ofss.fc.framework.batch.process.RecoverableBatchProcess.processBatch(RecoverableBatchProcess.java:432) at com.ofss.fc.framework.batch.process.RecoverableBatchProcess.processBatch(RecoverableBatchProcess.java:	

## 9.2.3 Histogram of Shell Attribute Comparison

This section provides graphical view for comparing shell attributes for any two selected dates. The processing date, shell attribute and module name are taken as input to this table. The output is displayed as bar graph in which X axis represents the name of the shell and Y axis denotes value of shell attribute. For each shell two records are displayed, these records corresponds to the dates for which the data is being compared.

Figure 9-29 Graphs

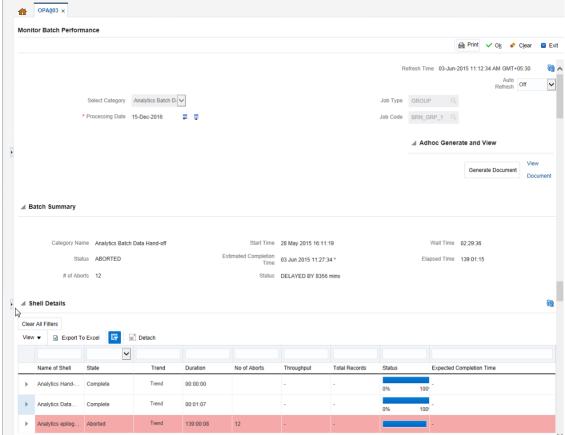


## 9.3 ODI Batch Handoff Monitoring

This section provides, top package level execution details for monitoring of ODI handoff. The input for these details are category ID, branch group code, branch group type, and processing date.

Figure 9–30 describes the input parameters for the batch handoff monitoring and the shell details like name of shell, start time, end time, number of aborts.

Figure 9–30 Input Parameters for Batch Handoff



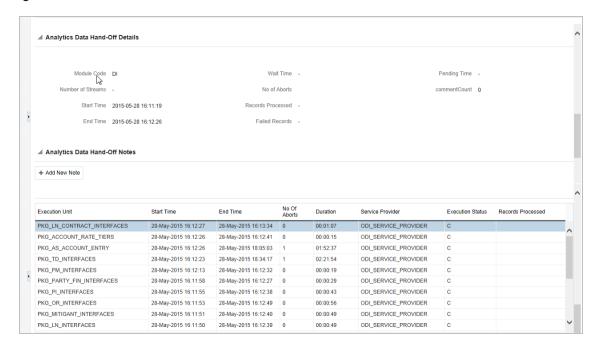
#### **Execution Unit**

On click of the analytics data Handoff shell, the below table is shown with the execution unit (top level package) level details:

This table contains the following attributes:

- Execution unit name
- Start time of execution of the execution unit
- End time of execution of the execution unit
- Number of aborts of the execution unit
- Duration of execution of the execution unit
- Service provider for ETL process (ODI)
- Execution status of the execution unit, that is, complete, running, and aborted
- Records processed at the stage level in ETL process

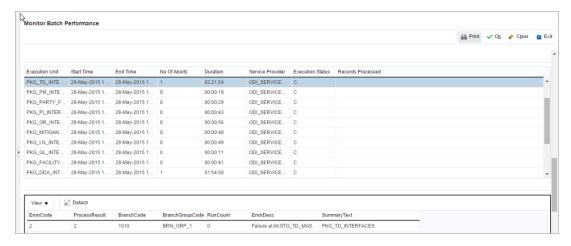
Figure 9-31 Execution Unit



#### **Abort Statistics**

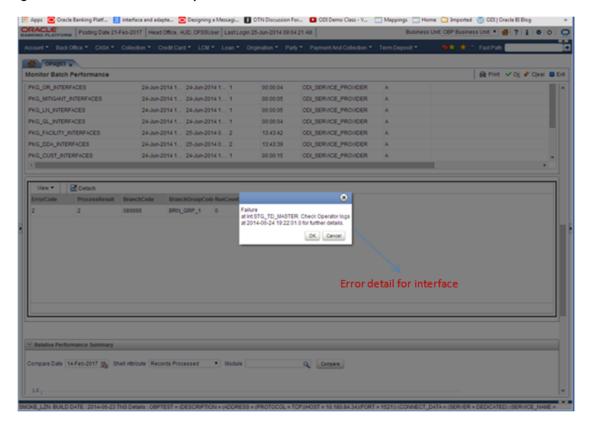
On click of aborted execution unit, the below table is shown with the abort details like run count, the actual error description, and summary of the exception containing the interface name for which the exception occurred.

Figure 9-32 Abort Statistics



On click of the error description table, the error description message appears as shown in Figure 9–33:

Figure 9-33 Failure Error Description



## 10 Application Monitoring Using EM Plugin

This chapter provides an overview on the various monitoring operations performed as an administrator, using Enterprise Manger (EM) Plugin.

## 10.1 Monitoring Application Using EM Plugin

Once DMS statistics are captured for a particular channel and transactions involving in it, it requires a UI representation to understand the stats in a readable form so that one can analyze the behavior. The monitoring activities are mainly carried out by IT Technical staff.

## 10.1.1 Oracle Enterprise Manager (EM)

Oracle Enterprise Manager is the application where all the monitoring data exists. It includes server and machines status and performance and also OBP monitoring statistics.

All the servers are monitored by EM including Host, UI, SOA, and so on.

We have a view corresponding to every environment containing all the components which include outbound components.

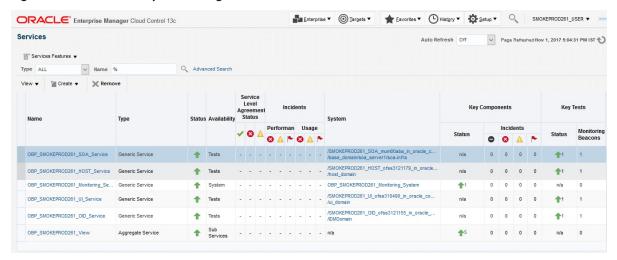
Some notations in EM are provided below:

Table 10-1 Notations in EM

•	Indicates component is down
•	Indicates component is up and running
8	Indicates alerts
<b>A</b>	Indicates warnings
No	Indicates metric collection error
*	Indicates healthy status

The following figure shows the environment view in Oracle Enterprise Manager:

Figure 10-1 Oracle Enterprise Manager



The views in the above figure include UI, Host, and SOA servers.

Security Stacks components such as OAAM, OID, OES, outbound components such as BIP, IPM, Documaker, ATM and POS channels are also part of the environment view.

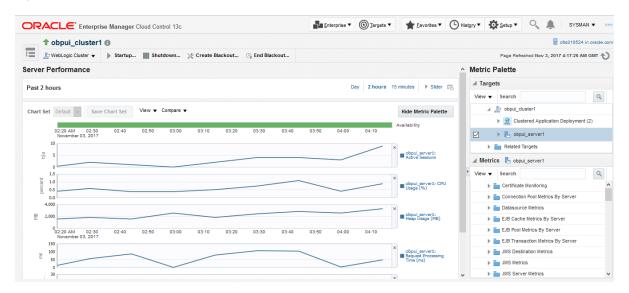
Each component can be further explored for details by clicking on the links provided for them.

#### 10.1.2 UI

For UI, all the managed servers created under Weblogic cluster can be monitored. EM provides the following information for UI Cluster:

- Active Session about all Managed Servers
- CPU Usage
- Heap Usage
- Request Processing Time

Figure 10-2 UI Cluster in EM

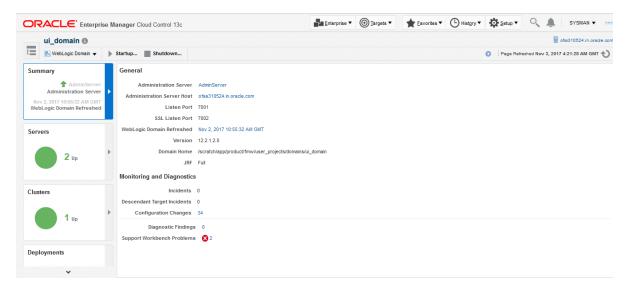


UI is hosted on WebLogic domain, so the EM target of UI machine is WebLogic domain. EM gives the following information for UI:

- Server Performance Statistics
- Up/Down Status
- List of deployed applications
- Incidents or Alerts; if any

The following figure displays the WebLogic domain for UI.

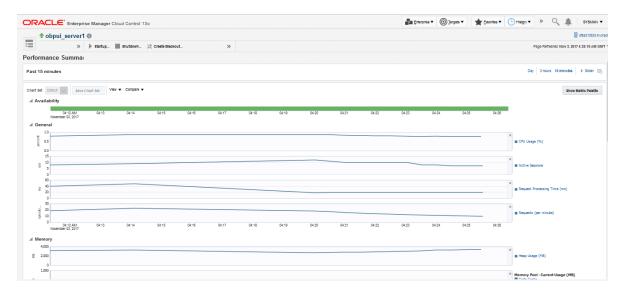
Figure 10–3 WebLogic Domain for UI



The performance metric includes metrics like CPU Utilization, Memory Utilization, Active Sessions and are default metrics provided by EM.

The following figure displays the metrics chart.

Figure 10–4 Metrics Chart

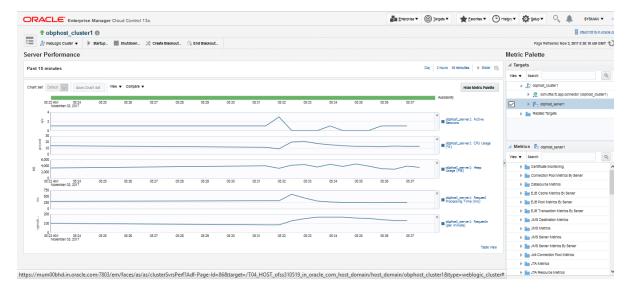


#### 10.1.3 Host

For Host, all the managed servers created under Weblogic cluster can be monitored. EM provides the following information for Host Cluster:

- Active Session about all Managed Servers
- CPU Usage
- Heap Usage
- Request Processing Time

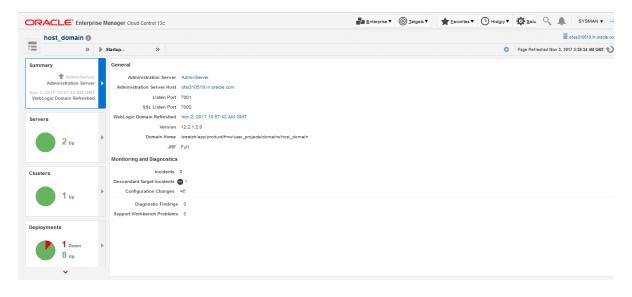
Figure 10-5 Host Cluster in EM



Similar to UI, Host is also deployed on WebLogic domain and has similiar metrics like UI.

The following figure displays the host target in EM.

Figure 10-6 Host Target in EM



The following figure displays the metric charts.

Figure 10-7 Metrics Chart

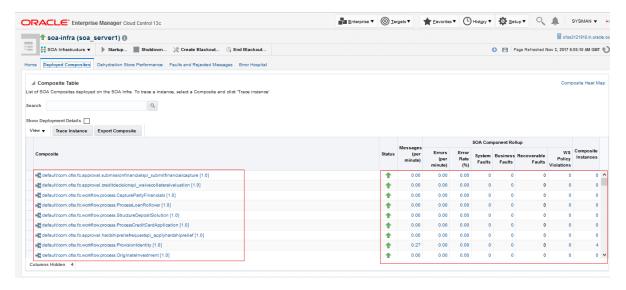


#### 10.1.4 SOA

SOA server is deployed on WebLogic domain where the SOA processes are deployed.

The process list can be seen in the list of deployed applications. The other metrics remain same as for WebLogic domain in EM. The following figure displays the process list.

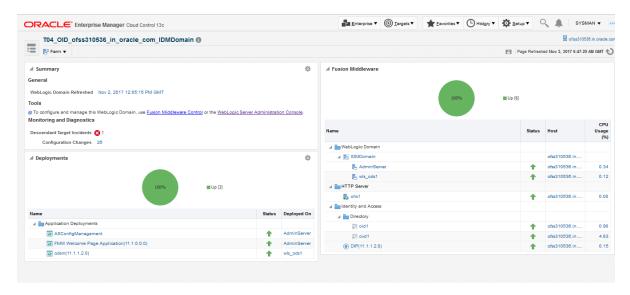
Figure 10–8 Viewing Process List



## 10.1.5 Security Stack (OID and OAM)

OID and OAM are also deployed as WebLogic domain.

Figure 10-9 OID WebLogic Domain



## 10.1.6 Document Generation Outbound Components (Documaker, BIP, IPM)

These are not part of the application, but we monitor these so as to detect the cause of failure in case the document generation fails at any point of time.

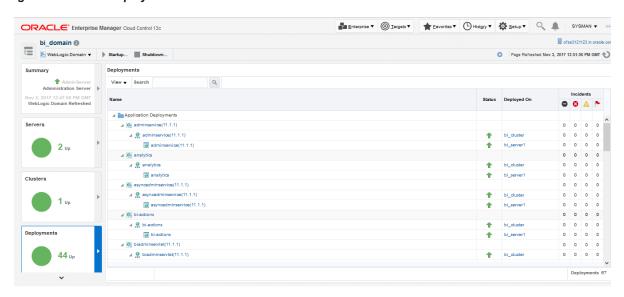
A webservice is invoked for generating the documents from the application with BIP as well as documaker. From EM, we check whether that webservice is up and running or not, which gives the status of these components. The following figure displays the status from EM.

Figure 10–10 Document Generation Status



BIP is also deployed on WebLogic domain.

Figure 10-11 BIP Deployment



## 10.1.7 ATM and POS (Point Of Sales) Channels

ATM and POS work on socket listener mechanism.

So, for them to be up and running the port on which they listen should be up. In EM, to monitor these channels, check if the port is listening.

The following figure displays the status from EM.

Figure 10-12 EM Monitoring



#### 10.1.8 Outbound OFSAA call

The application calls OFSAA for calculation of economic cost. This is done through a webservice.

To monitor this, check if the webservice is up and running.

Figure 10-13 Web Monitoring



## 10.1.9 Monitoring Views

Monitoring views show the batch and application performance statistics along with server performance history. It consists of Batch Monitoring and Application Monitoring tabs, which show detailed view of batch performance and application performance statistics along with the server performance statistics on which they are running.

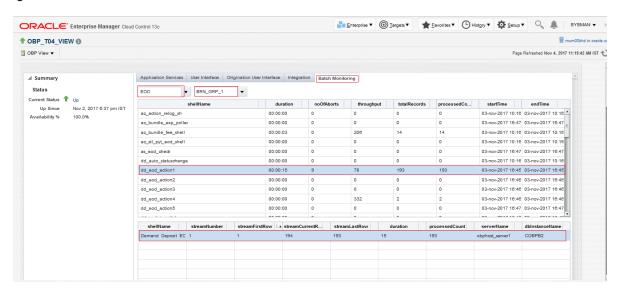
#### 10.1.9.1 Batch Monitoring

Batch Monitoring shows detailed view for host and database server performance charts along with batch performance statistics.

The batch performance statistics are the details of the categories run in the application. The date for which category details are shown is the last run date. The categories include EOD, CutOff, Internal System EOD and BOD.

To get the details of a particular category, select it from the combo box. This will display the list of shells in the category in the table below. From the table, select the desired shell, the shell details provides the stream details of the selected shell.

Figure 10-14 Database Server Info



The streams can run in different servers. To get the details of the performance of the server in which the stream is executed, select the stream. The charts below gives the performance summary of the server in which the stream is executed and the database performance.

The following figure displays the status from EM.

Figure 10-15 Batch Monitoring Status



Figure 10–16 Batch Configuration

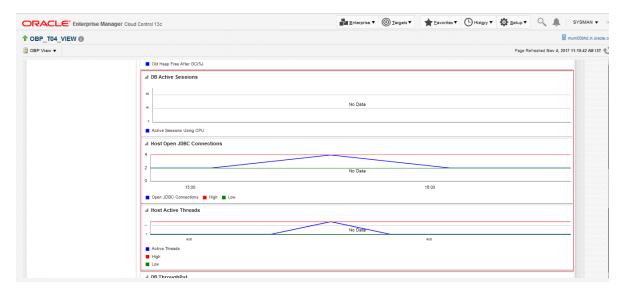
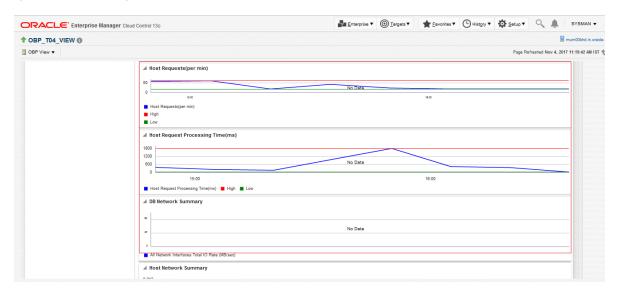


Figure 10-17 WebLogic Service Info



### 10.1.9.2 Application Monitoring

Application Monitoring shows detailed view of UI and host clusters and servers.

There are four separate tabs, namely Application Services, User Interface, Origination User Interface, and Integration.

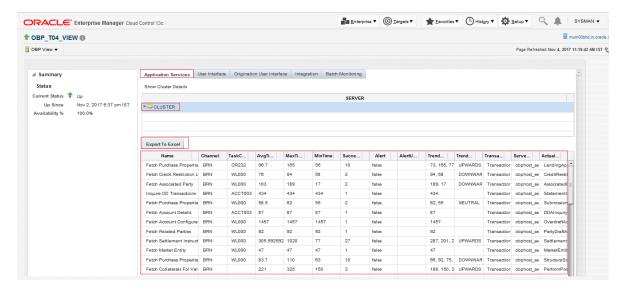
## 10.1.9.2.1 Application Services

This section provides performance metrics for all application services executed on Host Server. Metrics include timing, alert, trending information, and so on.

For cluster details, click the Show Cluster Details link.

Click CLUSTER to view application metrics for the servers present in the HOST cluster. User can export the application metric data by clicking the Export To Excel button.

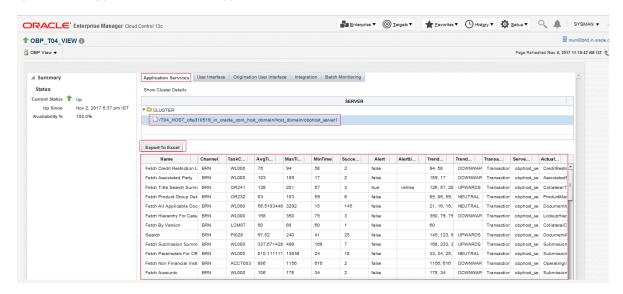
Figure 10–18 Application Metrics of Application Services for all servers in cluster



Expand CLUSTER to get a list of all the servers.

Each server can be further selected to get the details at the server level. On clicking the server, the application metrics are displayed in the table as shown in the following figure.

Figure 10–19 Application Metrics of Application Services for selected server



The following table explains each column of the table present in the given snapshot:

Table 10-2 Details of the Application Metrics table of Application Services

Sr. No.	Column Name	Description
1	Name	Logical name of the application services

Sr. No.	Column Name	Description	
2	Channel	Channel through which the transaction occurred Valid Values: Branch, ATM, and POS.	
3	Task Code	Task code of the application page by which the transaction was triggered.  Application module of which transaction is a part	
4	Average Time	Average execution time of the application service	
5	Max Time	Maximum time of execution of the application service	
6	Min Time	Minimum time of execution of the application service	
7	Success Count	Number of times application service executed successfully	
8	Alert	Alert state of the application service	
9	Alert User	Teller who performed the last alerted transaction	
10	Trend Reference Queue	Execution time of last n transactions (n=5)	
11	Trend	Trending of transaction Valid Values: Upwards, Downwards, Neutral	
12	Transaction Type	Maximum time of execution of the transaction	
13	Server Name	Server name	
14	Actual Service Name	Service name of the transaction	

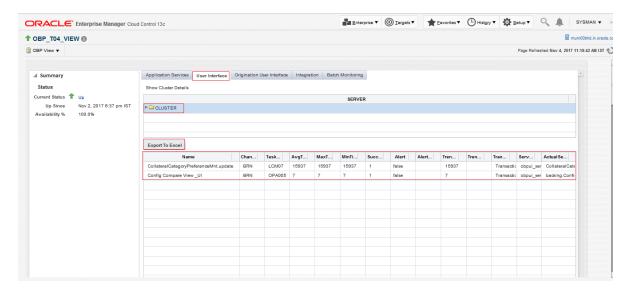
## 10.1.9.2.2 User Interface

This section provides performance metrics for all major UI components executed on UI Server. Metrics include timing, alert, trending information, and so on.

For cluster details, click the Show Cluster Details link.

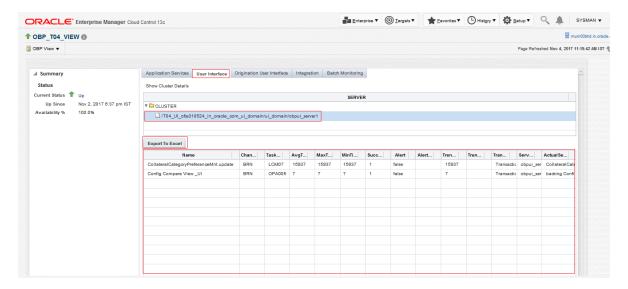
Click CLUSTER to view application metrics for the servers present in the UI cluster. User can export the application metric data by clicking the Export To Excel button.

Figure 10-20 Application Metric for all UI servers in cluster



Expand CLUSTER to get a list of all the servers. Each server can be further selected to get the details at the server level. On clicking the server, the application metrics are displayed in the table as shown in the following figure.

Figure 10–21 Application Metrics of UI components for selected server



The following table explains each column of the table present in the given snapshot:

Table 10-3 Details of the Application Metrics table of UI Components

Sr. No.	Column Name	Description	
1	Name	Logical name of the UI component	
2	Channel	Channel through which the transaction occurred	

Sr. No.	Column Name	Description	
		Valid Values: Branch, ATM, and POS	
3	Task Code	Task code of the application page by which the transaction was triggered.  Application module of which transaction is a part	
4	Average Time	Average execution time of UI component	
5	Max Time	Maximum time of execution of the UI component	
6	Min Time	Minimum time of execution of the UI component	
7	Success Count	Number of times UI component executed successfully	
8	Alert	Alert state of the UI component	
9	Alert User	Teller who performed the last alerted transaction	
10	Trend Reference Queue	Execution time of last n transactions (n=5)	
11	Trend	Trending of transaction Valid Values: Upwards, Downwards, Neutral	
12	Transaction Type	Type of transaction	
13	Server Name	UI Server name	
14	Actual Service Name	Actual name of UI component	

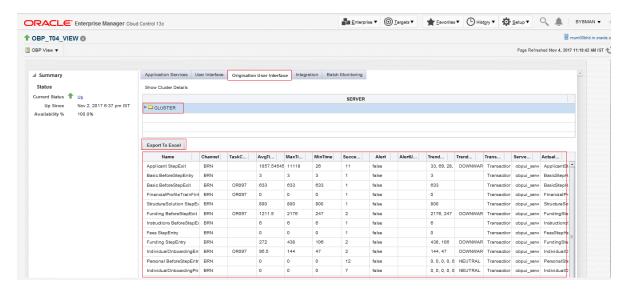
### 10.1.9.2.3 Origination User Interface

This section provides performance metrics for rendering all multistep train taskflows. The metrics capture the time taken for entering and exiting a particular step of the application form. If there are any host calls made to persist data before leaving a step or to fetch data from host server before entering a step, these metrics encapsulate those timings. Metrics include timing, alert, trending information, and so on.

For cluster details, click the Show Cluster Details link.

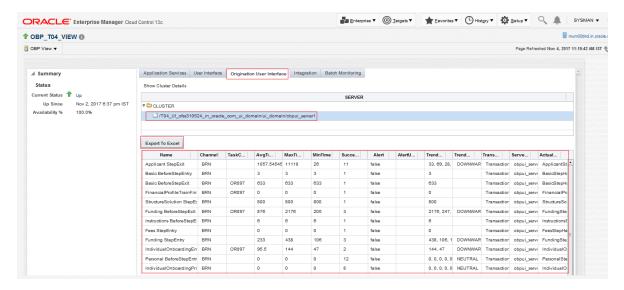
Click CLUSTER to view application metrics for the servers present in the UI cluster. User can export the application metric data by clicking the Export To Excel button.

Figure 10-22 Application Metrics of Origination UI Components for all UI servers in cluster



Expand 'CLUSTER' to get a list of all the servers. Each server can be further selected to get the details at the server level. On clicking the server, the application metrics are displayed in the table as shown in the following figure.

Figure 10-23 Application Metrics of Origination UI components for selected server



The following table explains each column of the table present in the given snapshot:

Table 10–4 Details of the Application Metrics table of Origination UI Components

Sr. No.	Column Name	Description	
1	Name	Logical name of the multistep train taskflow component	

Sr. No.	Column Name	Description		
2	Channel	Channel through which the transaction occurred Valid Values: Branch, ATM, and POS.		
3	Task Code	Task code of the application page by which the transaction was triggered.  Application module of which transaction is a part		
4	Average Time	Average execution time		
5	Max Time	Maximum time of execution of the multistep train taskflow component		
6	Min Time	Minimum time of execution of the multistep train taskflow component		
7	Success Count	Number of times multistep train taskflow component executed successfully		
8	Alert	Alert state of the multistep train taskflow component		
9	Alert User	Teller who performed the last alerted transaction		
10	Trend Reference Queue	Execution time of last n transactions (n=5)		
11	Trend	Trending of transaction Valid Values: Upwards, Downwards, Neutral		
12	Transaction Type	Type of transaction		
13	Server Name	UI Server name		
14	Actual Service Name	Actual name of multistep train taskflow component		

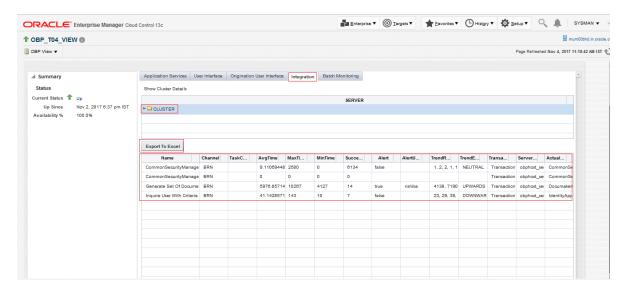
## **10.1.9.2.4 Integration**

This section provides performance metric for all outbound services called from Host Server. Metrics include timing, alert, trending information, and so on.

For cluster details, click the Show Cluster Details link.

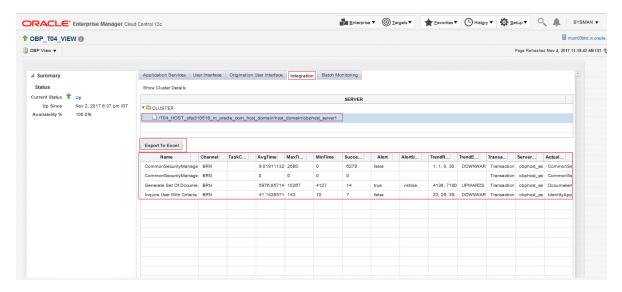
Click CLUSTER to view application metrics for the servers present in the HOST cluster. User can export the application metric data by clicking the Export To Excel button.

Figure 10-24 Application Metrics of all outbound services called from all host servers in cluster



Expand it to get a list of all the servers. Each server can be further selected to get the details at the server level. On clicking the server, the application metrics are displayed in the table as shown in the following figure.

Figure 10-25 Application Metrics of all outbound services called from selected server



The following table explains each column of the table present in the given snapshot:

Table 10–5 Details of the Application Metrics table of all Outbound Services

Sr. No.	Column Name	Description	
1	Name	Logical name of the Outbound services	
2	Channel	Channel through which the transaction occurred Valid Values: Branch, ATM, and POS.	

Sr. No.	Column Name	Description	
3	Task Code	Task code of the application page by which the transaction was triggered.  Application module of which transaction is a part	
4	Average Time	Average execution time	
5	Max Time	Maximum time of execution of the outbound service	
6	Min Time	Minimum time of execution of the outbound service	
7	Success Count	Number of times outbound service executed successfully	
8	Alert	Alert state of the outbound service	
9	Alert User	Teller who performed the last alerted transaction	
10	Trend Reference Queue	Execution time of last n transactions (n=5)	
11	Trend	Trending of transaction Valid Values: Upwards, Downwards, Neutral	
12	Transaction Type	Maximum time of execution of the transaction	
13	Server Name	Server name	
14	Actual Service Name	Service name of the transaction	



# 11 Configuration Export-Import Operations

This chapter gives an insight to the Configuration Export-Import operations.

## 11.1 Objective

Config operations include exporting business configurations, from one environment, to DB or file and importing these configurations in another environment, thus replicating the entire data with the golden copy.

Compare Business Configurations (OPA005) page provides the UI to compare the entities present in two environments on the basis of the data attributes.

Suppose R1 is an environment where the teller has maintained an entity, say currency AUD and in R2 environment the teller wants the exact copy of R1. The Import Export operations allows the user to export a single entity or all entities of a taskcode and can replicate the working environment with the exported version of data very effectively.

The overall Config operations are divided into five parts, each part representing an operation with its specific functionality. The user has the option to invoke any of the operation to get the required work done.

## 11.2 Export

This operation aims at exporting a business configuration of a taskcode to the configured location. It stores the serializable response of the entity. When export operation is invoked, data gets exported to the database or file as per configuration.

This operation can be carried out as a webservice call for the Export operation of the specific taskcode whose page level configuration has not been done.

## 11.3 Import

This operation aims at replicating the entity of target environment with exported data from a source environment. It retrieves the serializable response of the entity from database or file as per configuration and de-serializes the response to replicate the entity in target environment. When import operation is performed, it fetches the response from the source environment database and inserts/updates in the target environment.

## 11.4 Export All

This operation aims at exporting all the entities of a given taskcode. So that the same can be replicated in other environment. It is carried out through a web service call, by invoking the fetchAllAndExport method of ExportImportApplicationService. The request parameters are sessionContext, taskCode.

#### **Export Request**

Export request xml is provided below:

```
- <soapenv:Envelope xmlns:soapenv="http://
schemas.xmlsoap.org/soap/envelope/"
xmlns:exp="http://eximp.service.ops.app.fc.ofss.com/ExportImportAp
plicationService" xmlns:con="http:// context.app.fc.ofss.com"
xmlns:exc="http://exception.infra.fc.ofss.com">
```

```
<soapenv:Header />
- <soapenv:Body>
- <exp:fetchAllAndExportExportImport>
- <exp:sessionContext>
<con:bankCode>48</con:bankCode>
<con:businessUnit>MODELBANK</con:businessUnit>
<con:channel>BRN</con:channel>
<con:marketEntity>MODEL01</con:marketEntity>
<con:postingDateText>20130228000000</con:postingDateText>
<con:targetUnit>MODELBANK</con:targetUnit>
<con:transactionBranch>8542</con:transactionBranch>
<con:userId>OFSSUser</con:userId>
</exp:sessionContext>
<exp:taskCode>PM031</exp:taskCode>
</exp:fetchAllAndExportExportImport>
</soapenv:Body>
</soapenv:Envelope>
```

#### **Export Response**

Once this service is invoked with the above request, it fetches the configVersionNo of the exported data in response which is the version number with which Export All was performed.

```
- <S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">
- <S:Body>
- <ns11:fetchAllAndExportExportImportResponse
xmlns:ns11="http://eximp.service.ops.app.fc.ofss.com/ExportImportA
pplicationService" xmlns:ns10="http://fact.enumeration.fc.ofss.com"
xmlns:ns9="http://enumeration.fc.ofss.com"
xmlns:exceptioninfra="http://exception.infra.fc.ofss.com"
xmlns:datatype="http://datatype.fc.ofss.com"
xmlns:contextapp="http://context.app.fc.ofss.com"
xmlns:dtocoreseedopsapp="http://dto.core.seed.ops.app.fc.ofss.com"
xmlns:dtocommondomainframework="http://dto.common.domain.framework
.fc.ofss.com"
xmlns:errorvalidationinfra="http://error.validation.infra.fc.ofss.
com" xmlns:opsapp="http://ops.app.fc.ofss.com"
xmlns:responseservice="http://response.service.fc.ofss.com">
- <ns11:return>
<responseservice:configVersionId>104</responseservice:configVersio</pre>
nId>
- <responseservice:status>
<responseservice:errorCode>0</responseservice:errorCode>
<responseservice:extendedReply />
<responseservice:internalReferenceNumber>2016075018875027/respons
eservice:internalReferenceNumber>
<responseservice:isOverriden>false</responseservice:isOverriden>
```

```
<responseservice:isServiceChargeApplied>false/responseservice:isS
erviceChargeApplied>
- <responseservice:postingDate>
<datatype:dateString>20130228000000</datatype:dateString>
<datatype:month>2</datatype:month>
<datatype:monthDate>228</datatype:monthDate>
<datatype:monthDateTime>228000000</datatype:monthDateTime>
<datatype:timestamp>2013-02-28T00:00:00+05:30</datatype:timestamp>
<datatype:year>2013</datatype:year>
</responseservice:postingDate>
<responseservice:replyCode>0</responseservice:replyCode>
<responseservice:replyText>Operation completed
successfully.</responseservice:replyText>
<responseservice:spReturnValue>0</responseservice:spReturnValue>
</responseservice:status>
</ns11:return>
</ns11:fetchAllAndExportExportImportResponse>
</S:Body>
</S:Envelope>
```

The user can import the required data based on this version number.

## 11.5 Import All

This operation aims at importing the record for the given taskCode and configVersionNo in the target environment. This method fetches the exported record based on versionNo and taskCode and tries to update if the records exist, else create the new records.

This is carried out by making a web service call to importAll method of ExportImportApplicationService with taskCode, versionNo as input. The request and response xml are as attached.

#### **Import Request**

```
- <soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:exp="http://eximp.service.ops.app.fc.ofss.com/ExportImportAp
plicationService" xmlns:con="http://context.app.fc.ofss.com"
xmlns:exc="http://exception.infra.fc.ofss.com">
<soapenv:Header />
- <soapenv:Body>
- <exp:importAllExportImport>
- <exp:sessionContext>
<con:bankCode>48</con:bankCode>
<con:businessUnit>MODELBANK</con:businessUnit>
<con:channel>BRN</con:channel>
<con:marketEntity>MODEL01</con:marketEntity>
<con:postingDateText>20130228000000</con:postingDateText>
<con:targetUnit>MODELBANK</con:targetUnit>
<con:transactionBranch>8542</con:transactionBranch>
<con:userId>OFSSUser</con:userId>
</exp:sessionContext>
```

```
<exp:taskCode>PM031</exp:taskCode>
<exp:versionNo>104</exp:versionNo>
</exp:importAllExportImport>
</soapenv:Body>
</soapenv:Envelope>
```

### **Import Respose**

```
- <S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">
- <S:Body>
- <ns5:importAllExportImportResponse
xmlns="http://enumeration.fc.ofss.com"
xmlns:ns2="http://fact.enumeration.fc.ofss.com"
xmlns:ns3="http://context.app.fc.ofss.com"
xmlns:ns4="http://exception.infra.fc.ofss.com"
xmlns:ns5="http://eximp.service.ops.app.fc.ofss.com/ExportImportAp
plicationService"
xmlns:ns6="http://dto.common.domain.framework.fc.ofss.com"
xmlns:ns7="http://datatype.fc.ofss.com"
xmlns:ns8="http://ops.app.fc.ofss.com"
xmlns:ns9="http://response.service.fc.ofss.com"
xmlns:ns10="http://error.validation.infra.fc.ofss.com"
xmlns:ns11="http://dto.core.config.app.fc.ofss.com">
- <ns5:return>
<ns9:errorCode>0</ns9:errorCode>
<ns9:extendedReply />
<ns9:internalReferenceNumber>2012132010145535/ns9:internalReferen
ceNumber>
<ns9:isOverriden>false/ns9:isOverriden>
<ns9:isServiceChargeApplied>false</ns9:isServiceChargeApplied>
- <ns9:postingDate>
<ns7:month>4</ns7:month>
<ns7:monthDate>425</ns7:monthDate>
<ns7:monthDateTime>425000000/ns7:monthDateTime>
<ns7:timestamp>2012-04-25T00:00:00+05:30</ns7:timestamp>
<ns7:year>2012</ns7:year>
</ns9:postingDate>
<ns9:replyCode>0</ns9:replyCode>
<ns9:replyText>Operation completed successfully.</ns9:replyText>
<ns9:spReturnValue>0</ns9:spReturnValue>
</ns5:return>
</ns5:importAllExportImportResponse>
</S:Body>
</S:Envelope>
```

## 11.6 Config Compare

This operation is used to compare Domain Objects, with same key, for a given taskCode. It aims at comparing the entities from two databases which are termed as TO and FROM database. The comparison is

such as it contains following information:

Present only in TO database (presently working environment)

Present only in FROM database (configurable DB environment)

Present in both, but data is different

In the whole set of operations, Export and Import can be performed either by screen or by webservice. For performing import using DB datastore, the reference DataSource needs to be configured in the target environment (the reference datasource is initially configured at the time of installation), which points to the data base where export has been performed. For ExportAll and ImportAll there is a common service ExportImportApplicationService which have the operation to perform the duties.

## 11.7 Data Store Configuration

The Data Store for Config operations can be configured to either Database or File. The user has the option to choose any one of the two data store configurations. The exported response will be stored in database or file as per this configuration.

## 11.7.1 DB Data Store

This configuration stores the exported data to database. For using this configuration, following changes have to be made:

In FLX\_FW\_CONFIG\_ALL\_B table, maintain DataSourceType=File
 select \*from flx\_fw\_config\_all\_b where category\_id='DataSourceDestination' and prop\_id='DataSourceType'

#### Note

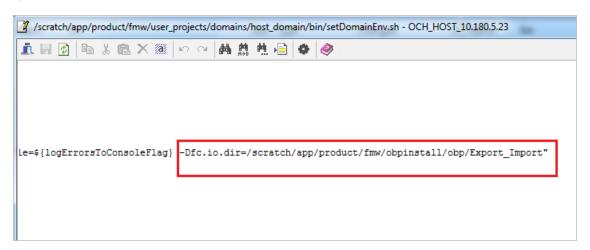
No separate configuration is required for export and import in case of DB Data Store.

### 11.7.2 File Data Store

This configuration stores the exported data to file. For using this configuration, following changes have to be made:

- In FLX\_FW\_CONFIG\_ALL\_B table, maintain DataSourceType=FILE.
   select \* from flx\_fw\_config\_all\_b where category\_id='DataSourceDestination' and prop\_id='DataSourceType'
- 2. Set the location of system property **fc.io.dir** in **setDomainEnv.sh** to a valid directory.

Figure 11-1 File Data Store



### 11.7.2.1 Configuration for Export

The configuration for export requires the following changes:

1. Set **ExportLoggingPath** variable in **FLX\_FW\_CONFIG\_ALL\_B** to the directory where the exported files are needed to be stored. This is relative path with respect to **fc.io.dir/runarea/BusinessUnit**.

select \* from flx\_fw\_config\_all\_b where category\_id='DataSourceDestination' and prop\_id='ExportLoggingPath'.

If **fc.io.dir** is set to /scratch/app/product/fmw/obpinstall/obp/Export\_Import, **ExportLoggingPath** is set to **export** and **business unit** is **DEMO\_BANK**, then the files will be stored at /scratch/app/product/fmw/obpinstall/obp/Export\_Import/runarea/DEMO\_BANK/export.

### 11.7.2.2 Configuration for Import

The configuration for import requires the following changes:

1. Set **ImportLoggingPath** variable in **FLX\_FW\_CONFIG\_ALL\_B** to the directory from where the exported response has to imported.

select \* from flx\_fw\_config\_all\_b where category\_id='DataSourceDestination' and prop\_id='ImportLoggingPath'

/scratch/app/product/fmw/obpinstall/obp/Export\_Import/runarea/DEMO\_BANK/export will be set as ImportLoggingPath in our case.

## 11.8 How to Export Records

Export Operations can be performed using screen or webservice. This operation can be used to export either a single record or multiple records based on the requirement.

In case of DB Data Store, exported data is stored in **flx\_ops\_config\_data\_item** and for File Data Store, exported files are generated at the path specified for export configuration. For more information, see Chapter 11.7 Data Store Configuration.

## 11.8.1 Exporting Single Record

This operation is used to export single record of an entity.

Let us assume the configuration is done for **DATABASE**, so the data gets stored in **flx\_ops\_config\_data\_item** table of the source database. The entity inquiry response gets stored as a serialized byte into the database.

Export operation can be carried out as a webservice call for the export operation of the specific taskcode. A single record of business configuration can be exported using the service

<BusinessConfiguration>ApplicationService, which provides a

'fetch<BusinessConfiguration>AndExport' method.

The request parameters to this service are:

- SessionContext
- <BusinessConfiguration>DTO Representing the key of the record to be exported.

In response of the service call, it returns 'configVersionNo'. This 'configVersionNo' will be used to import this record into the target environment.

Sample request and response are as follows:

### **Export Single Request**

```
- <soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:act="http://action.service.ep.app.fc.ofss.com/ActivityEventA
ctionApplicationService" xmlns:con="http://context.app.fc.ofss.com"
xmlns:exc="http://exception.infra.fc.ofss.com"
xmlns:dto="http://dto.common.domain.framework.fc.ofss.com"
xmlns:dat="http://datatype.fc.ofss.com"
xmlns:act1="http://action.dto.ep.app.fc.ofss.com"
xmlns:rule="http://rule.action.dto.ep.app.fc.ofss.com"
xmlns:sub="http://subscriber.action.dto.ep.app.fc.ofss.com">
<soapenv:Header />
- <soapenv:Body>
- <act:fetchActivityEventActionAndExportActivityEventAction>
- <!-- Optional:
-->
- <act:sessionContext>
<con:bankCode>08</con:bankCode>
<con:businessUnit>OBP BU</con:businessUnit>
<con:channel>BRN</con:channel>
<con:marketEntity>SUN01</con:marketEntity>
<con:postingDateText>20130228000000</con:postingDateText>
<con:targetUnit>OBP BU</con:targetUnit>
<con:transactionBranch>089999</con:transactionBranch>
<con:userId>OFSSUser</con:userId>
</act:sessionContext>
- <!-- Optional:
- <act:activityEventActionDTO>
```

```
- <act1:keyDTO>
           - <!-- Optional:
           -->
           <act1:actionId>A</act1:actionId>
           - <!-- Optional:
           -->
           <act1:activityId>com.ofss.fc.domain.lcm.batch.service.BatchCovenan
           tService.processNotificationForCompliance</act1:activityId>
           - <!-- Optional:
           <act1:eventId>LM STATUS COV</act1:eventId>
           </act1:keyDTO>
           </act:activityEventActionDTO>
           </act:fetchActivityEventActionAndExportActivityEventAction>
           </soapenv:Body>
           </soapenv:Envelope>
Export Single Response
           - <S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">
           - <S:Header>
           <work:WorkContext</pre>
           xmlns:work="http://oracle.com/weblogic/soap/workarea/">r00ABXdWABx
           3ZWJsb2dpYy5hcHAub2JwLXdlYnNlcnZpY2VzAAAA1gAAACN3ZWJsb2dpYy53b3JrY
           XJ1YS5TdHJpbmdXb3JrQ29udGV4dAAJMi4yLjAuMC4wAAA=</work:WorkContext>
           </S:Header>
           - <S:Body>
           <ns14:fetchActivityEventActionAndExportActivityEventActionResponse</pre>
           xmlns:ns14="http://action.service.ep.app.fc.ofss.com/ActivityEvent
           ActionApplicationService"
           xmlns:ns13="http://ep.enumeration.fc.ofss.com"
           xmlns:ns12="http://enumeration.fc.ofss.com"
           xmlns:exceptioninfra="http://exception.infra.fc.ofss.com"
           xmlns:validationdtoapp="http://validation.dto.app.fc.ofss.com"
           xmlns:ruleactiondtoepapp="http://rule.action.dto.ep.app.fc.ofss.co
           m" xmlns:datatype="http://datatype.fc.ofss.com"
           xmlns:contextapp="http://context.app.fc.ofss.com"
           xmlns:dtocommondomainframework="http://dto.common.domain.framework
           .fc.ofss.com"
           xmlns:errorvalidationinfra="http://error.validation.infra.fc.ofss.
           com" xmlns:actiondtoepapp="http://action.dto.ep.app.fc.ofss.com"
           xmlns:responseservice="http://response.service.fc.ofss.com"
           xmlns:userdtosmsapp="http://user.dto.sms.app.fc.ofss.com"
           xmlns:subscriberactiondtoepapp="http://subscriber.action.dto.ep.ap
           p.fc.ofss.com">
           - <ns14:return>
           <responseservice:configVersionId>187</responseservice:configVersio</pre>
           nId>
```

```
- <responseservice:status>
<responseservice:errorCode>0</responseservice:errorCode>
<responseservice:extendedReply />
<responseservice:internalReferenceNumber>2016305031622005/respons
eservice:internalReferenceNumber>
<responseservice:isOverriden>false</responseservice:isOverriden>
<responseservice:isServiceChargeApplied>false</responseservice:isS</pre>
erviceChargeApplied>
- <responseservice:postingDate>
<datatype:dateString>20130228000000</datatype:dateString>
</responseservice:postingDate>
<responseservice:replyCode>0</responseservice:replyCode>
<responseservice:replyText>Operation completed
successfully.</responseservice:replyText>
<responseservice:spReturnValue>0</responseservice:spReturnValue>
</responseservice:status>
- <actiondtoepapp:activityEventActionDTO>
<dtocommondomainframework:auditSequence>1</dtocommondomainframewor</pre>
k:auditSequence>
<dtocommondomainframework:createdBy>ArvindKu</dtocommondomainframe</pre>
work:createdBy>
- <dtocommondomainframework:creationDate>
<datatype:dateString>20130809000000</datatype:dateString>
</dtocommondomainframework:creationDate>
<dtocommondomainframework:generatedPackageId>false</dtocommondomai</pre>
nframework:generatedPackageId>
<dtocommondomainframework:lastUpdatedBy>OFSSUser</dtocommondomainf</pre>
ramework:lastUpdatedBy>
- <dtocommondomainframework:lastUpdatedDate>
<datatype:dateString>20140721162124</datatype:dateString>
</dtocommondomainframework:lastUpdatedDate>
<dtocommondomainframework:version>2</dtocommondomainframework:vers</pre>
ion>
<actiondtoepapp:alertName>Covenant Status
Complied</actiondtoepapp:alertName>
- <actiondtoepapp:alertTemplate>
<dtocommondomainframework:auditSequence>1</dtocommondomainframewor</pre>
k:auditSequence>
<dtocommondomainframework:generatedPackageId>false</dtocommondomai</pre>
```

nframework:generatedPackageId>

```
<dtocommondomainframework:version>1</dtocommondomainframework:vers</pre>
- <actiondtoepapp:keyDTO>
<actiondtoepapp:id>1</actiondtoepapp:id>
</actiondtoepapp:keyDTO>
<actiondtoepapp:importance>CRITICAL</actiondtoepapp:importance>
<actiondtoepapp:language>ENG</actiondtoepapp:language>
<actiondtoepapp:name>Email Template</actiondtoepapp:name>
<actiondtoepapp:urgency>HIGH</actiondtoepapp:urgency>
</actiondtoepapp:alertTemplate>
<actiondtoepapp:alertType>MANDATORY</actiondtoepapp:alertType>
- <actiondtoepapp:decisionAgent>
<dtocommondomainframework:auditSequence>1</dtocommondomainframewor</pre>
k:auditSequence>
<dtocommondomainframework:generatedPackageId>false</dtocommondomai</pre>
nframework:generatedPackageId>
<dtocommondomainframework:version>1</dtocommondomainframework:vers</pre>
ion>
- <ruleactiondtoepapp:keyDTO>
<ruleactiondtoepapp:id>0</ruleactiondtoepapp:id>
</ruleactiondtoepapp:keyDTO>
- <ruleactiondtoepapp:rule>
<dtocommondomainframework:auditSequence>1</dtocommondomainframewor</pre>
k:auditSequence>
<dtocommondomainframework:generatedPackageId>false</dtocommondomai</pre>
nframework:generatedPackageId>
<dtocommondomainframework:version>1</dtocommondomainframework:vers</pre>
<ruleactiondtoepapp:description>Invokes the default
rule</ruleactiondtoepapp:description>
<ruleactiondtoepapp:keyDTO />
<ruleactiondtoepapp:name>defaultRule</ruleactiondtoepapp:name>
<ruleactiondtoepapp:ruleClass>com.ofss.fc.domain.ep.service.action
.rule.DefaultRuleHandler</ruleactiondtoepapp:ruleClass>
<ruleactiondtoepapp:ruleEngine>INTERNAL</ruleactiondtoepapp:ruleEn</pre>
gine>
</ruleactiondtoepapp:rule>
</actiondtoepapp:decisionAgent>
- <actiondtoepapp:expiryDate>
<datatype:dateString>20991231000000</datatype:dateString>
```

```
</actiondtoepapp:expiryDate>
<actiondtoepapp:isConditional>false</actiondtoepapp:isConditional>
<actiondtoepapp:isRetryAllowed>true</actiondtoepapp:isRetryAllowed>
<actiondtoepapp:isTransactional>false</actiondtoepapp:isTransactio
nal>
- <actiondtoepapp:keyDTO>
<actiondtoepapp:actionId>A</actiondtoepapp:actionId>
<actiondtoepapp:activityId>com.ofss.fc.domain.lcm.batch.service.Ba
tchCovenantService.processNotificationForCompliance</actiondtoepap
p:activityId>
<actiondtoepapp:eventId>LM STATUS COV</actiondtoepapp:eventId>
</actiondtoepapp:keyDTO>
<actiondtoepapp:maxRetryCount>2</actiondtoepapp:maxRetryCount>
- <actiondtoepapp:recipientMessageTemplates>
<dtocommondomainframework:auditSequence>1</dtocommondomainframewor</pre>
k:auditSequence>
<dtocommondomainframework:generatedPackageId>false</dtocommondomai</pre>
nframework:generatedPackageId>
<dtocommondomainframework:version>1</dtocommondomainframework:vers</pre>
ion>
<subscriberactiondtoepapp:amount>0</subscriberactiondtoepapp:amoun</pre>
<subscriberactiondtoepapp:bankerType>NA</subscriberactiondtoepapp:</pre>
bankerType>
<subscriberactiondtoepapp:conditional>false</subscriberactiondtoep</pre>
app:conditional>
- <subscriberactiondtoepapp:decisionAgent>
<dtocommondomainframework:auditSequence>1</dtocommondomainframewor</pre>
k:auditSequence>
<dtocommondomainframework:generatedPackageId>false</dtocommondomai</pre>
nframework:generatedPackageId>
<dtocommondomainframework:version>1</dtocommondomainframework:vers</pre>
ion>
- <ruleactiondtoepapp:keyDTO>
<ruleactiondtoepapp:id>0</ruleactiondtoepapp:id>
</ruleactiondtoepapp:keyDTO>
- <ruleactiondtoepapp:rule>
```

```
<dtocommondomainframework:auditSequence>1</dtocommondomainframewor</pre>
k:auditSequence>
<dtocommondomainframework:generatedPackageId>false</dtocommondomai</pre>
nframework:generatedPackageId>
<dtocommondomainframework:version>1</dtocommondomainframework:vers</pre>
ion>
<ruleactiondtoepapp:description>Invokes the default
rule</ruleactiondtoepapp:description>
<ruleactiondtoepapp:keyDTO />
<ruleactiondtoepapp:name>defaultRule</ruleactiondtoepapp:name>
<ruleactiondtoepapp:ruleClass>com.ofss.fc.domain.ep.service.action
.rule.DefaultRuleHandler</ruleactiondtoepapp:ruleClass>
<ruleactiondtoepapp:ruleEngine>INTERNAL</ruleactiondtoepapp:ruleEn</pre>
gine>
</ruleactiondtoepapp:rule>
</subscriberactiondtoepapp:decisionAgent>
- <subscriberactiondtoepapp:keyDTO>
<subscriberactiondtoepapp:actionId>A</subscriberactiondtoepapp:act</pre>
ionId>
<subscriberactiondtoepapp:activityId>com.ofss.fc.domain.lcm.batch.
service.BatchCovenantService.processNotificationForCompliance</sub
scriberactiondtoepapp:activityId>
<subscriberactiondtoepapp:destinationType>EMAIL</subscriberactiond</pre>
toepapp:destinationType>
<subscriberactiondtoepapp:eventId>LM STATUS
COV</subscriberactiondtoepapp:eventId>
<subscriberactiondtoepapp:messageTemplateId>LCM Covenant status is
Complied</subscriberactiondtoepapp:messageTemplateId>
<subscriberactiondtoepapp:subscriberType>PARTY</subscriberactiondt</pre>
oepapp:subscriberType>
<subscriberactiondtoepapp:subscriberValue>CUSTOMER</subscriberacti</pre>
ondtoepapp:subscriberValue>
</subscriberactiondtoepapp:keyDTO>
<subscriberactiondtoepapp:recipientType>INTERNAL</subscriberaction</pre>
dtoepapp:recipientType>
</actiondtoepapp:recipientMessageTemplates>
</actiondtoepapp:activityEventActionDTO>
</ns14:return>
```

```
</ns14:fetchActivityEventActionAndExportActivityEventActionRespons
e>
</S:Body>
</S:Envelope>
```

## 11.8.2 Exporting All Records

This operation is used to export all the entities of a given task code. The exported package can then be replicated into the target environment. All records of a Business configuration entity can be exported using the **FetchAllAndExport** method of **ExportImportApplicationService**.

The request parameters to this service are:

- SessionContext
- TaskCode

A 'configVersionNo' is returned in the response. This 'configVersionNo' will be used as an identifier to trigger an import into the target environment.

Sample request and response are as follows:

### **Export All Request**

```
- <soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:exp="http://eximp.service.ops.app.fc.ofss.com/ExportImportAp
plicationService" xmlns:con="http://context.app.fc.ofss.com"
xmlns:exc="http://exception.infra.fc.ofss.com">
<soapenv:Header />
- <soapenv:Body>
- <exp:fetchAllAndExportExportImport>
- <!-- Optional:
-->
- <exp:sessionContext>
<con:bankCode>08</con:bankCode>
<con:businessUnit>OBP BU</con:businessUnit>
<con:channel>BRN</con:channel>
<con:marketEntity>SUN01</con:marketEntity>
<con:postingDateText>20130228000000</con:postingDateText>
<con:targetUnit>OBP BU</con:targetUnit>
<con:transactionBranch>089999</con:transactionBranch>
<con:userId>OFSSUser</con:userId>
</exp:sessionContext>
<exp:taskCode>AL04</exp:taskCode>
</exp:fetchAllAndExportExportImport>
</soapenv:Body>
</soapenv:Envelope>
```

### **Export All Response**

```
- <S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">
```

- <S:Header>

```
<work:WorkContext</pre>
xmlns:work="http://oracle.com/weblogic/soap/workarea/">r00ABXdWABx
3ZWJsb2dpYy5hcHAub2JwLXdlYnNlcnZpY2VzAAAA1gAAACN3ZWJsb2dpYy53b3JrY
XJ1YS5TdHJpbmdXb3JrQ29udGV4dAAJMi4yLjAuMC4wAAA=</work:WorkContext>
</S:Header>
- <S:Body>
- <ns13:fetchAllAndExportExportImportResponse
xmlns:ns13="http://eximp.service.ops.app.fc.ofss.com/ExportImportA
pplicationService" xmlns:ns12="http://ops.enumeration.fc.ofss.com"
xmlns:ns11="http://fact.enumeration.fc.ofss.com"
xmlns:ns10="http://enumeration.fc.ofss.com"
xmlns:exceptioninfra="http://exception.infra.fc.ofss.com"
xmlns:validationdtoapp="http://validation.dto.app.fc.ofss.com"
xmlns:datatype="http://datatype.fc.ofss.com"
xmlns:contextapp="http://context.app.fc.ofss.com"
xmlns:dtocoreseedopsapp="http://dto.core.seed.ops.app.fc.ofss.com"
xmlns:dtocommondomainframework="http://dto.common.domain.framework
.fc.ofss.com"
xmlns:errorvalidationinfra="http://error.validation.infra.fc.ofss.
com" xmlns:opsapp="http://ops.app.fc.ofss.com"
xmlns:responseservice="http://response.service.fc.ofss.com">
- <ns13:return>
<responseservice:configVersionId>186</responseservice:configVersio</pre>
nId>
- <responseservice:status>
<responseservice:errorCode>0</responseservice:errorCode>
<responseservice:extendedReply />
<responseservice:internalReferenceNumber>2016305031622003</respons</pre>
eservice:internalReferenceNumber>
<responseservice:isOverriden>false</responseservice:isOverriden>
<responseservice:isServiceChargeApplied>false</responseservice:isS</pre>
erviceChargeApplied>
- <responseservice:postingDate>
<datatype:dateString>20130228000000</datatype:dateString>
</responseservice:postingDate>
<responseservice:replyCode>0</responseservice:replyCode>
<responseservice:replyText>Operation completed
successfully.</responseservice:replyText>
<responseservice:spReturnValue>0</responseservice:spReturnValue>
</responseservice:status>
</ns13:return>
</ns13:fetchAllAndExportExportImportResponse>
</S:Body>
</S:Envelope>
```

In case of DB Data Store, exported data is stored in **flx\_ops\_config\_data\_item** and for File Data Store, exported files are generated at the path specified for export configuration. For more information, see Chapter 11.7 Data Store Configuration.

Figure 11-2 Exported Data

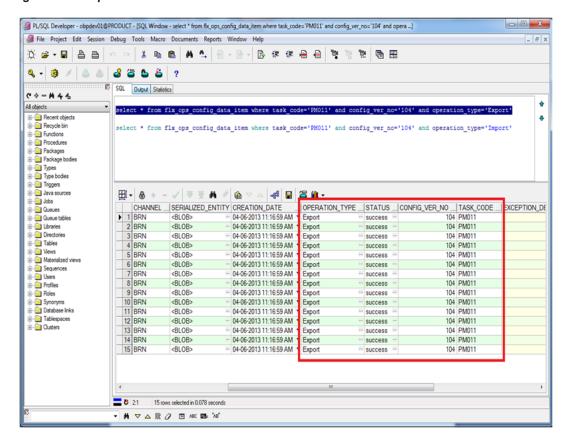
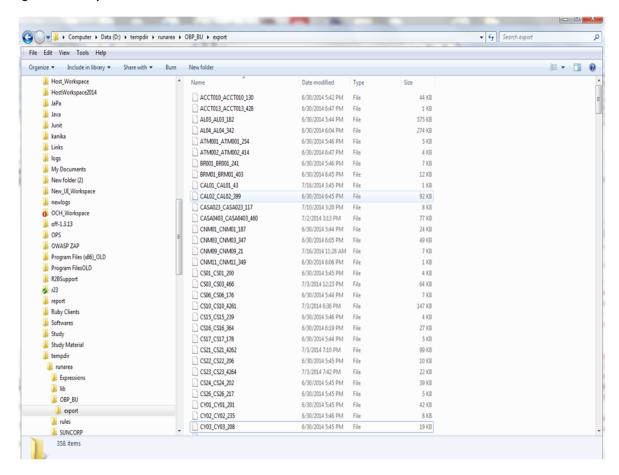


Figure 11-3 Exported Files



## 11.9 How to Import Records

Import Operations can be performed using webservice clients. This operation can be used to import either a single record or multiple records based on the requirement.

## 11.9.1 Importing Single Record

This operation is used to import single record of an configuration.

### 11.9.1.1 Using API Client

A single record of a business configuration entity can be imported using the **ExportImportApplicationService**, which provides an **'importAll'** method.

The request parameters to this service are:

- SessionContext
- TaskCode
- configVersionNo (from Export Single Record response)

The steps to import single record using API client are same as importing all records. These are mentioned in the further section.

Sample request and response are as below:

### Import All Request

```
- <soapenv:Envelope
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:exp="http://eximp.service.ops.app.fc.ofss.com/ExportImportAp
plicationService" xmlns:con="http://context.app.fc.ofss.com"
xmlns:exc="http://exception.infra.fc.ofss.com">
<soapenv:Header />
- <soapenv:Body>
- <exp:importAllExportImport>
- <!-- Optional:
- <exp:sessionContext>
<con:bankCode>08</con:bankCode>
<con:businessUnit>OBP BU</con:businessUnit>
<con:channel>BRN</con:channel>
<con:marketEntity>SUN01</con:marketEntity>
<con:postingDateText>20130228000000</con:postingDateText>
<con:targetUnit>OBP BU</con:targetUnit>
<con:transactionBranch>089999</con:transactionBranch>
<con:userId>OFSSUser</con:userId>
</exp:sessionContext>
<exp:taskCode>AL04</exp:taskCode>
<exp:versionNo>186</exp:versionNo>
</exp:importAllExportImport>
</soapenv:Body>
</soapenv:Envelope>
```

#### Import All Response

```
- <S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">
- <S:Header>
<work:WorkContext</pre>
xmlns:work="http://oracle.com/weblogic/soap/workarea/">r00ABXdWABx
3ZWJsb2dpYy5hcHAub2JwLXdlYnNlcnZpY2VzAAAA1qAAACN3ZWJsb2dpYy53b3JrY
XJ1YS5TdHJpbmdXb3JrQ29udGV4dAAJMi4yLjAuMC4wAAA=</work:WorkContext>
</S:Header>
- <S:Body>
- <ns13:importAllExportImportResponse
xmlns:ns13="http://eximp.service.ops.app.fc.ofss.com/ExportImportA
pplicationService" xmlns:ns12="http://ops.enumeration.fc.ofss.com"
xmlns:ns11="http://fact.enumeration.fc.ofss.com"
xmlns:ns10="http://enumeration.fc.ofss.com"
xmlns:exceptioninfra="http://exception.infra.fc.ofss.com"
xmlns:validationdtoapp="http://validation.dto.app.fc.ofss.com"
xmlns:datatype="http://datatype.fc.ofss.com"
xmlns:contextapp="http://context.app.fc.ofss.com"
xmlns:dtocoreseedopsapp="http://dto.core.seed.ops.app.fc.ofss.com"
xmlns:dtocommondomainframework="http://dto.common.domain.framework
.fc.ofss.com"
```

```
xmlns:errorvalidationinfra="http://error.validation.infra.fc.ofss.
com" xmlns:opsapp="http://ops.app.fc.ofss.com"
xmlns:responseservice="http://response.service.fc.ofss.com">
- <ns13:return>
<responseservice:errorCode>0</responseservice:errorCode>
<responseservice:extendedReply />
<responseservice:internalReferenceNumber>2016305031622004/respons
eservice:internalReferenceNumber>
<responseservice:isOverriden>false</responseservice:isOverriden>
<responseservice:isServiceChargeApplied>false/responseservice:isS
erviceChargeApplied>
<responseservice:replyCode>0</responseservice:replyCode>
<responseservice:spReturnValue>0</responseservice:spReturnValue>
</ns13:return>
</ns13:importAllExportImportResponse>
</S:Body>
</S:Envelope>
```

## 11.9.2 Importing All Records

This operation is used to import the records belonging to the given 'TaskCode' and 'configVersionNo' into the target environment. This method fetches the exported records based on the 'configVersionNo' and 'TaskCode', and upserts the same into the target environment. All records of a Business configuration entity can be imported using the ImportAII method of ExportImportApplicationService.

The request parameters to this service are:

- TaskCode
- ConfigVersionNo

For performing the import operation, the 'Config Data Source' needs to be configured in the target environment, this datasource points to the database of the reference environments.

Sample request and response are as below:

## Import All Request

```
<con:channel>BRN</con:channel>
           <con:marketEntity>SUN01</con:marketEntity>
           <con:postingDateText>20130228000000</con:postingDateText>
           <con:targetUnit>OBP BU</con:targetUnit>
           <con:transactionBranch>089999</con:transactionBranch>
           <con:userId>OFSSUser</con:userId>
           </exp:sessionContext>
           <exp:taskCode>AL04</exp:taskCode>
           <exp:versionNo>186</exp:versionNo>
           </exp:importAllExportImport>
           </soapenv:Body>
           </soapenv:Envelope>
Import All Response
           - <S:Envelope xmlns:S="http://schemas.xmlsoap.org/soap/envelope/">
           - <S:Header>
           <work:WorkContext</pre>
           xmlns:work="http://oracle.com/weblogic/soap/workarea/">r00ABXdWABx
           3ZWJsb2dpYy5hcHAub2JwLXdlYnNlcnZpY2VzAAAA1gAAACN3ZWJsb2dpYy53b3JrY
           XJ1YS5TdHJpbmdXb3JrQ29udGV4dAAJMi4yLjAuMC4wAAA=</work:WorkContext>
           </S:Header>
           - <S:Body>
           - <ns13:importAllExportImportResponse</pre>
           xmlns:ns13="http://eximp.service.ops.app.fc.ofss.com/ExportImportA
           pplicationService" xmlns:ns12="http://ops.enumeration.fc.ofss.com"
           xmlns:ns11="http://fact.enumeration.fc.ofss.com"
           xmlns:ns10="http://enumeration.fc.ofss.com"
           xmlns:exceptioninfra="http://exception.infra.fc.ofss.com"
           xmlns:validationdtoapp="http://validation.dto.app.fc.ofss.com"
           xmlns:datatype="http://datatype.fc.ofss.com"
           xmlns:contextapp="http://context.app.fc.ofss.com"
           xmlns:dtocoreseedopsapp="http://dto.core.seed.ops.app.fc.ofss.com"
           xmlns:dtocommondomainframework="http://dto.common.domain.framework
           .fc.ofss.com"
           xmlns:errorvalidationinfra="http://error.validation.infra.fc.ofss.
           com" xmlns:opsapp="http://ops.app.fc.ofss.com"
           xmlns:responseservice="http://response.service.fc.ofss.com">
           - <ns13:return>
           <responseservice:errorCode>0</responseservice:errorCode>
           <responseservice:extendedReply />
           <responseservice:internalReferenceNumber>2016305031622004</respons</pre>
           eservice:internalReferenceNumber>
           <responseservice:isOverriden>false</responseservice:isOverriden>
           <responseservice:isServiceChargeApplied>false</responseservice:isS</pre>
           erviceChargeApplied>
```

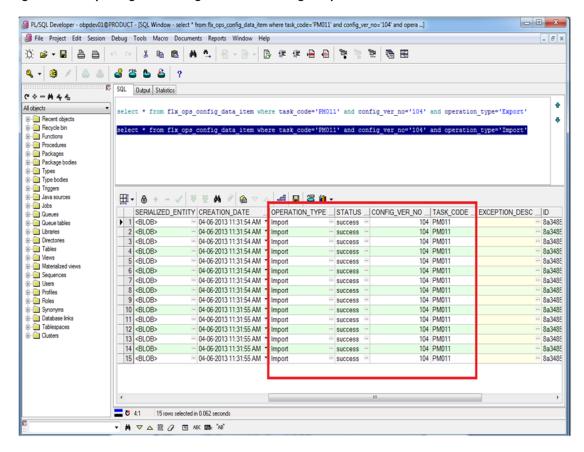
<responseservice:replyCode>0</responseservice:replyCode>

<responseservice:spReturnValue>0</responseservice:spReturnValue>

```
</ns13:return>
</ns13:importAllExportImportResponse>
</S:Body>
</S:Envelope>
```

Database entry for imported response will be stored in **flx\_ops\_config\_data\_item**.

Figure 11-4 Importing Data Using SOAP UI - Storing Response



## 11.10 Configuration Comparison

This section describes the details of configuration comparison.

## 11.10.1 Compare Business Configuration (Fast Path: OPA005)

This page is used to compare two entities on basis of its content.

It provides facility to compare Domain Objects, with same key, for a given task code. It aims at comparing the entities from two database which are termed as **TO** and **FROM** database. The comparison is such as it contains following information:

- Present only in TO database (presently working environment).
- Present only in FROM database (configurable DB environment).

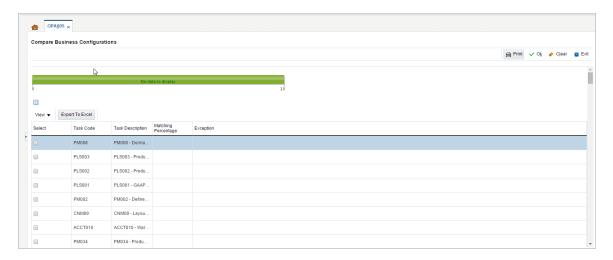
■ Present in both, but data is different.

## 11.10.2 Usage

The comparison results among entities can be generated by performing the following steps:

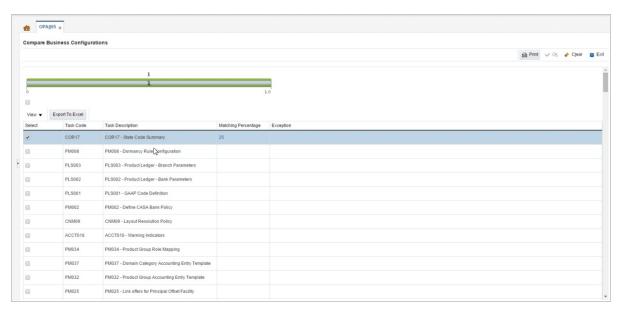
1. Open the OPA005 page, which loads all the entities configured in the table flx\_ops\_task\_defn.

Figure 11–5 Entity Comparison



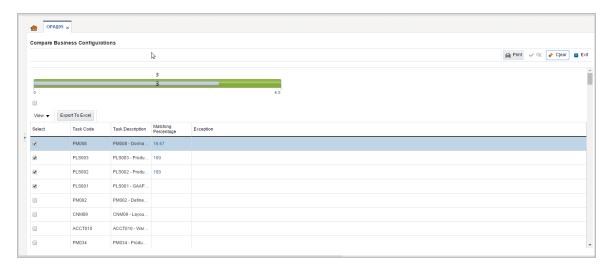
2. Select the option under **Select** column to do the comparison of configuration/configurations which shows the matching % of data in the two environment.

Figure 11-6 Entity Comparison Results



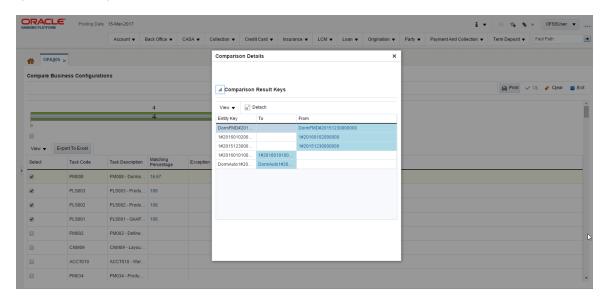
Progress bar denoting that the compare operation has finished.

Figure 11–7 Progress Bar



3. Select the % match to launch a pop up which shows the comparison result with different keys associated to it.

Figure 11-8 Comparison Details



4. Select any of the key to see the difference of its associated attributes in the two environment.

Comparison Details TAS#AU Task Cod ✓ Comparison Results View ▼ Parach

Figure 11-9 Attributes Difference

## 11.11 Application Configuration

This section describes the application configuration details.

## 11.11.1 Cache Configuration

Configuration cache is where we cache configuration information (stored in the configuration tables in database or some files) for every application on each server in the farm.

The entire application configuration to be cached is pre-defined in **Preferences.xml**.

Sample entries in Preferences.xml are as below:

### Preferences.xml

```
<Preferences>
<Nodes>
<Preference name="jdbcpreference"</pre>
PreferencesProvider="com.ofss.fc.infra.config.impl.PropertiesFileC
onfigProvider" parent="" propertyFileName="jdbc.properties"
syncTimeInterval="600000" />
<Preference name="ConfigurationVariable"</pre>
PreferencesProvider="com.ofss.fc.infra.config.impl.DBBasedProperty
Provider" parent="jdbcpreference" propertyFileName="select prop id,
prop value from flx fw config var b" syncTimeInterval="600000" />
<Preference name="ChannelConstants"</pre>
PreferencesProvider="com.ofss.fc.infra.config.impl.JavaConstantsCo
nfigProvider" parent="jdbcpreference"
propertyFileName="com.ofss.fc.common.ChannelConstantsConfiguration"
syncTimeInterval="600000" />
```

```
<Preference name="JSONServiceMap"
overriddenBy="JSONServiceMapOverride"
PreferencesProvider="com.ofss.fc.infra.config.impl.JavaConstantsCo
nfigProvider" parent="jdbcpreference"
propertyFileName="com.ofss.fc.common.JSONServiceConfig"
syncTimeInterval="600000" />

<p
```

Important parameters in preferences.xml are as follows:

- **PreferencesProvider**: DB based provider, File base provider or Java constant base provider.
- **propertyFileName**: Describes the configuration source. Either sql query, file name or fully qualified Java constant class name.
- syncTimeInterval: Refresh time
- name: Acts as configuration key in the cache
- parent: Enables building the dependency hierarchy
- overriddenBy: This parameter specifies the name of preference which will override the current one.

# 12 Batch Shells in OBP

This chapter describes the batch shells used in OBP and their execution sequence.

# **12.1 Batch Shells Description**

The following table lists the batch shells along with their detailed description.

Table 12–1 Batch Shell Descriptions

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
1	0	Reports Health Check	reports_chk_ shell	Reports Health Check	FW	This is dummy shell. It is used to check whether report framework is ready to process reports and to check if there is any issue on framework or not.
2	1	End of Day	ac_action_ relog_sh	Relog actions on holiday	AC	The actions are logged into the base tables (Module Specific). When there change in calendars, this shell rearranges the pickup dates for all the affected future actions, as per the new calendar dates.
3	1	End of Day	ac_bundle_ fee_shell	Bundle Fee Shell	BN	This shell charges the bundle period fees defined while originating CASA.
4	1	End of Day	bundle_ report_shell	Bundle Reports	BN	This shell generates the various bundle offer related reports.
5	1	End of Day	dd_auto_ statuschange	DDA Auto status change shell	DD	The shell marks the accounts whose last activity date is breached and can be either auto closed or identified for manual closure. Similarly based on last activity date, the account can be auto unclaimed or identified for unclaim that could be unclaimed after taking an operational decision.
6	1	End of Day	ins_quote_ exp_eod	Expire Quote EOD Shell	LM	This shell processes all the Insurance quote's quote status to Expired on quote expiry date.
7	1	End of Day	je_susp_bal_ shell	Journal Entry Suspense Balancing EOD Shell	JE	This shell checks if each of the single entry batches are balanced, and if not it passes a suspense entry into the branch suspense GL under the same branch. It checks for the balancing Branch wise (Contingent/Real) or Period Code wise.
8	1	End of Day	pc_blr_remit_	Biller	PC	This shell does the consolidation biller amount settlement in EOD, for example,

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
			shell	Remittance Shell		selected settlement mode of biller like CASA or GL during biller setup.
9	1	End of Day	pc_value_ date_eod_sh	Value Date EOD Shell	PC	This shell moves the funds from unclear to clear balance, where float of instrument is getting over at EOD. This is the 1st shell that runs post cut off. Value Date Clearing shell is run for 0 Day float items. Hence, it becomes mandatory to run it with the current process date even though cut off has been run. This is taken care of by the Value Date Clearing Shell. As the float realization is derived based on branch dates, the date is always set to the working day of the branch.
10	1	End of Day	pi_srv_ord_ sta_eod	Service Order Deactivation EOD Shell	PI	This shell handles de-activation of Service Orders based on Service Order end date.  (US localization specific shell)
11	1	End of Day	py_bank_val_ date_eod	Bank Value Date EOD Shell	PY	This shell will intimate the respective account modules (CASA\Loans\TD) on a given Bank Value Date for any valid transaction posted successfully in Payments module. The respective account module will update the Bank Float Balance bucket for the respective accounts on this date which is taken further for interest calculations. The funds are still not available for the customer.
12	1	End of Day	py_regcc_ sch_gen	Reg CC Schedule Generation EOD Shell	PY	This shell will pick the valid transactions posted in Payments module and generate the schedule of fund availability for the respective account (Reg CC capable CASA accounts only) as per the rules defined in the system for Reg CC. (US localization specific shell)
13	1	End of Day	py_regcc_ sch_rel_eod	Reg CC Schedule Release EOD Shell	PY	This shell will process only the accounts which follow the RegCC contract in the US localization. This shell will make funds available to the customer as per the generated schedule from "Reg CC Schedule Generation EOD Shell".  (US localization specific shell)
14	1	End of Day	dd_inst_ rearrg_sh	DD Instruction Rearrangement For Calender Change	DD	This shell rearranges instruction pickup dates after calendar change for SI and sweep outs.
15	1	End of Day	je_batch_ hist_shell	Journal Entry Batch History EOD Shell	JE	This shell performs the following activities:  1. Moves the Journal Entries (Single and Multi) details into history.

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
						Flushes the Batch codes table (Single and Multi).
						Drops the Sequences related to the above batch codes which are used to generate the Journal Entry Reference numbers.
16	1	End of Day	pl_onl_ledg_ bal_upd	Online Ledger Entries Update	AS	This shell updates the GL balance of all the online transactions in the day. If the GL balance is updated using MDB, then there is contention for huge number of entries and hence batch shell to update the GL balance ap_as_gl_bal_update_on
17	1	End of Day	pc_report_ shell	PC Reports	PC	This shell generates Payments and Clearing Reports.
18	1	End of Day	py_cust_val_ date_eod	Customer Value Date EOD Shell	PY	This shell will intimate the respective account modules (CASA\Loans\TD) on a given Customer Value Date for any valid transaction posted successfully in Payments module. The respective account module will make the funds available for the customer on this date. This will process the transactions in EOD.
19	1	End of Day	eod_preval	EOD pre validation Shell	DD	Reprice Failed Accounts Verify. The shell is to cross check if there are still pending accounts, for which repricing was failed. EOD will not start if there are such pending accounts.
20	1	End of Day	pr_price_ changes_eod	Price change action log shell for account opened today	PR	This shell identifies the accounts (which are opened today) eligible for rate and fee changes and logs action for further processing in pr_reprice_acn_eod shell.
21	1	End of Day	pr_reprice_ acn_eod	Reprice Action shell for account opened today	PR	This shell processes accounts (which are opened today) for interest or fee changes happened in the system.
22	1	End of Day	dd_si_eod	DDA Standing Instruction EOD Shell	DD	This shell executes all Standing Instructions that need to be executed for the day, based on holiday processing parameter.
23	1	End of Day	dd_swp_eod_ default	DDA Sweepout Instruction EOD Shell Default Level	DD	Account may be set up to sweep the balance above a certain amount to other CASA or TD account. This is the primary shell where all accounts with priority 1 are executed. This is executed in EOD based on customers preference.

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
24	1	End of Day	dd_swp_eod_ non_def	DDA Sweepout Instruction EOD Shell Non Default Level	DD	This shell behaves same as DDA Sweepout Instruction EOD Shell Default Level. But priority 2 and above sweep out instructions are executed. This is required to divide the priority 1 and priority 2 above to avoid conflicts among accounts.
25	1	End of Day	dd_swp_ hold_remove	SweepIn Hold Removal shell	DD	This shell removes the sweep hold marked during the day.
26	1	End of Day	In_contri_ eod_shell	Loan Contribution EOD Shell	LN	This shell processes customer's Contribution Instruction set at time of Origination.
27	1	End of Day	ac_stl_pyt_ eod_shell	Account Settlement Payout EOD Shell	AC	Thi shell execute settlement pay out instructions that are maintained on CASA & Loan Accounts
28	1	End of Day	td_remove_ swpin_lien	TD Remove Sweep In Shell	TD	During sweep in process, when CASA is short of funds, funds will be taken from TD as provider account by marking lien to TD account. If CASA is not funded before EOD processing, system will remove the lien from TD account and debit TD account.
29	1	End of Day	In_split_eod_ shell	Split Loan Account Opening EOD Shell	LN	Split Loan Account Opening and Disbursement request execution
30	1	End of Day	td_eod_ action	Term Deposit EOD Shell	TD	This shell logs the following actions:  Lien Expiry - mark lien as inactive during EOD process.  Back dated Interest computation - For Contract Modification OR Backdated rate Change.  Balance Change - Balance change (at time of contact modification) due to Contract  Modification, Part Redemption.

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
						■ Interest Capitalization - Interest capitalization to TD.
						■ TD statement generation - Generates TD statements.
						<ul> <li>Account Closure - Close the TD account due for that day.</li> </ul>
						This shell performs the following actions:
						■ Interest Charging
						■ Interest Compounding
	1	End of Day	l	Loans Action Due EOD Shell		■ Interest Cap
31			In_actn_eod_ shell		LN	■ Fee Cap
						Customer Initiated Rollover
						<ul> <li>Auto Disbursement</li> </ul>
						<ul> <li>Repayment Review (Apply and Generate) also called as periodic reschedule</li> </ul>
32	1	End of Day	td_eod_ report_shell	TD EOD Reports	TD	This shell generates TD related reports in EOD.
33	1	End of Day	In_actn_ post_eod_sh	Loan Post Action Due EOD Shell	LN	When a backdated index change is done and as part of the processing in EOD, it fails due to a proper business reason (funds not there or beyond redraw) as part of the replay process, the backdated rate change is skipped. Subsequently, when a payment happens on the account action for retrying the backdated rate change is logged on the account which gets picked up in Loan Post Action Due EOD Shell. It will get picked up if the action date happens to be a holiday.
34	1	End of Day	dd_prdc_fee_ shell	Demand Deposit Periodic Fee EOD Shell	DD	All periodic fees that applicable to CASA will be applied in EOD. For example, account keeping fees or debit card annual fees. Once SI is complete, the charges that need to be levied are available and this is then executed for all accounts, based on holiday processing parameter.
35	1	End of Day	In_report_ shell	Loan Reports	LN	Loan Related Reports
36	1	End of Day	dd_rev_swp_	Processing of	DD	This shell reverses any extra funds available in CASA account which is fetched

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
			eod	Reverse Sweep		during online sweep-in.
37	1	End of Day	ins_eod_ action	Insurance EOD Shell	LM	This shell is used for insurance expiry alerts. Customer gets the notification about expired insurances.
						Amortization of fees - Guided by holiday processing logic This shell runs actions of non-alternate and non-OD accounts and actions, except interest related, for non-alternate OD and non-OD accounts with alternate account. All transactions on alternate account are done before their EOD actions are performed. Interest related actions on OD accounts are performed in a separate shell as proportionate OD calculations are done after balance freeze (Proportionate OD calculation logic needs to be specified/doc linked). Following actions are performed as per holiday processing parameter:
		End of Day	dd_eod_ action1	Demand Deposit EOD Shell Non Alternate	DD	<ul> <li>Execute any applicable rate changes (batch based) for the account. Holiday treatment: Next Working Day</li> </ul>
						<ul> <li>Based on the cheques under clearing if there are any advance under unclear funds that need update that function is executed. Holiday treatment: Next Working Day</li> </ul>
38	1					<ul> <li>Computation of Minimum Average Balance. Holiday treatment: Next Working Day</li> </ul>
						Balance Change Action: After making adjustments for balances, system executes an interest computation action (Done in Interest Module). These snapshot balances are used to compute interest and also form the basis for the future audits and rebuild of balances when the back dated transactions are done. This is done only for accounts which are not OD.
						<ul> <li>Credit and Debit Interest Settlement - All cases where capitalization of interest needs to be executed, are picked up and processed. Interest adjustment for back dated transactions happen. It is run for non-OD accounts. Holiday treatment: obtained from IRD.</li> </ul>
						<ul> <li>Product based events log for alerts and outbound documentation. Holiday treatment: Next Working Day</li> </ul>

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
						■ Statement generation. Holiday treatment: Next Working Day
						<ul> <li>All status checks and updates are done such as inactivity, unclaimed, dormancy. Holiday treatment: Next Working Day</li> </ul>
						■ Reward Credit action is performed. Holiday treatment: Next Working Day
						<ul> <li>Offset linkage/expiry action is performed for both offset account and alternate account. Holiday treatment: Next Working Day</li> </ul>
39	1	End of Day	dd_eod_ action2	Demand Deposit EOD Shell Alternate	DD	This shell is run for all actions of accounts which are alternates and all actions except interest related actions for accounts which are alternate with OD facility. It will run the same set of actions as the shell above, based on holiday processing parameter.
40	1	End of Day	dd_eod_in_ adjst	Demand Deposit Interest Adjustment shell	DD	This shell does Proportionate OD calculation and Offset balances calculation.
41	1	End of Day	dd_eod_ action3	Demand Deposit EOD Shell Alternate OD	DD	<ul> <li>This shell is run for interest related actions of alternate accounts which are OD. Following actions are performed based on holiday processing parameter:</li> <li>Proportionate OD action: Calculation and stamping of proportionate OD and OL utilization. This action is done on any balance change on accounts which share the same facility.</li> <li>Offset interest benefit: calculation of total offset balance for a beneficiary account. This action will be done on balance change on any of the offset accounts.</li> <li>Intimate interest for computation: After the above two actions are executed, interest will be intimated for computation.</li> <li>Credit and Debit Interest Settlement: All cases where capitalization of interest needs to be executed are picked up and processed. Interest adjustment for back dated transactions happens. This is run for accounts which are OD.</li> </ul>

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
						Statement generation
42	1	End of Day	dd_eod_ action4	Demand Deposit EOD Shell Non Alternate OD	DD	This shell is run for interest related actions for non-alternate accounts which have OD and for non-OD accounts that have alternate. It runs the set of actions as the above shell, based on holiday processing parameter.
43	1	End of Day	lm_market_ reval	Market Revaluation Shell	LM	This shell revaluates the Collaterals as per current market values.
44	1	End of Day	lm_util_reval	Utilization Revaluation	LM	If the utilization of the credit facility is done in a currency which is not the same as its currency, then revaluation process will be triggered as part of the End of the Day process.
45	1	End of Day	lm_batch_p_ eod_shell	LCM EOD Pre Processor	LM	This shell is used to form a group of lcm eod actions for processing in multi streams.
46	1	End of Day	lm_batch_ eod_shell	Limits And Collaterals Batch	LM	Credit Facility Review: Credit Facility can be subjected to review based on the parameters set during the creation of the facility. On the review date, the facility is submitted to the rule engine for processing. The rule ID is maintained as part of the facility category. On successful completion the next review date, facility conduct is updated on the credit facility.  Credit Facility Earmarking Expiry: LCM system provides an option to block/earmark the credit facility for a certain amount. This amount will not contribute towards the available amount of the facility. On the start date, the amount has to be moved into the earmarked amount column which will ensure that the amount will not be utilized. A reinstatement of the earmarked amount is to be done on the earmark expiry date.  Credit Facility Transfer Expiry: LCM system provides option of transfer of the available amount of the facility to the another facility. The facility transfer is bound by a start and end date. On the facility transfer expiry date, the transfer amount needs to be reinstated to the facility. This is handled in the batch. Facility Amount Schedule Processing: System provides an option define the facility amount in schedules. The amount can be an increase/decrease to the existing sanctioned amount. The amount stored is the effective amount. On the start date, the effective amount maintained will become the effective Limit of the facility. On the end date, the amount will be removed and the new limit amount will be calculated.

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
						Credit Facility Availment Expiry Date: The credit facility created is expected to be utilized within a particular date. For example, first drawdown of the loan has to be done before the Availment expiry date. In case it is not done, the facility will be made unavailable.  Facility Expiry Date Processing: The facility being created can have an expiry date. On the expiry date of the facility, system is expected to make the facility unavailable for further utilization.
47	1	End of Day	dd_eod_ action5	Demand Deposit EOD Shell Linkage Expiry	DD	This shell handles offset expiry actions.
48	1	End of Day	In_intrst_ comp_shell	Loan Interest Computation EOD Shell	LN	This shell does Interest Computation (balance change).
49	1	End of Day	In_stmt_log_ shell	Loan Statement logging Shell	LN	Statement Item generation based on frequency maintained at the product level Records from the last statement generation date to current date is copied to Statement Item. Statement Generation is not done in this shell. Data is copied from Loan Financial Statement to Statement Item.
50	1	End of Day	ac_bundle_ exp_poller	Bundle Expiry Poller Shell	BN	This shell maintains Track Bundle expiry.
51	1	End of Day	dd_eod_ offset_int	Demand Deposit Offset Interest EOD Shell	DD	The shell calculates and credits interest, if eligible for offset saving accounts.  Based on priority, if there are offset accounts whose balance is not used to offset loan or overdraft account, then the unused balance gets the credit interest.
52	1	End of Day	np_eod_acion	Asset Classification EOD action	NP	This shell processes all EOD actions of Asset Classification module using action framework.
53	1	End of Day	ch_eod_ report_shell	CASA EOD Reports	СН	This shell generates CASA related batch reports.
54	1	End of Day	np_account_ classify	Account Level Asset Classification	NP	This is the first and mandatory shell for asset classification which processes all the Loan, CASA, and OD accounts which are due for classification as per the current processing date. The process derives the expected classification code using the

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
						rule setup on the product class. The rule is based on arrears information received from the module along with other information like limit expiry, TOD or overline. Based on the classification code details, it will be arrived at whether the classification has to be Manual or Automatic. In case of Manual classification, the expected classification code is stamped and the process continues with the next account. In case of Automatic classification, the expected classification code and actual classification code will be stamped the same. Necessary accounting entries will be passed for Normal to Suspended or Suspended to Normal movements. The new classification code, classification status (Normal or Suspended) and clawback details (only in case of forward movement) will be sent to Loan/CASA/OD module. Customer alerts will be generated as required.
55	1	End of Day	np_party_ classify	Party Level Asset Classification	NP	This shell runs immediately after account shell, if the asset classification applicability level is Party. This process first determines the worst classification of the party by comparing the expected code of all accounts under the party that have been classified today and actual code of the remaining accounts under the party. Based on the classification code details, it will be arrived at whether the classification has to be Manual or Automatic. In case of Manual classification, the worst classification code will be stamped as the expected classification code of the party and the same will be propagated as the expected code of all accounts under the party, and the process continues with the next party. In case of Automatic classification, the worst classification code will be stamped as the expected classification code and actual classification code of the party. The same will be propagated as the expected classification code and actual classification code of all accounts under the party. For each account under the party, necessary accounting entries will be passed for Normal to Suspended or Suspended to Normal movements. The new classification code, classification status (Normal or Suspended) and clawback details (only in case of forward movement) will be sent to Loan/CASA/OD module. Customer alerts will be generated as required.
56	1	End of Day	np_facility_ classify	Facility Level Asset Classification	NP	This shell runs immediately after account shell, if the asset classification applicability level is Facility. This process first determines the worst classification of the facility by comparing the expected code returned from the facility rule, the expected code of all accounts under the facility that have been classified today and actual code of the remaining accounts under the facility. Based on the classification code details, it will be arrived at whether the classification has to be Manual or Automatic. In case of Manual classification, the worst classification code will be stamped as the expected classification code of the facility and the

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
						same is propagated as the expected code of all accounts under the facility, and the process continues with the next facility. In case of Automatic classification, the worst classification code will be stamped as the expected classification code and actual classification code of the facility. The same is propagated as the expected classification code and actual classification code of all accounts under the facility. For each account under the facility, necessary accounting entries will be passed for Normal to Suspended or Suspended to Normal movements. The new classification code, classification status (Normal or Suspended) and clawback details (only in case of forward movement) will be sent to Loan/CASA/OD module. Customer alerts will be generated as required.
57	1	End of Day	eod_report_ shell	EOD Reports	AL	This shell generates reports in EOD.
58	1	End of Day	as_eod_ check	Accounting Verification	AS	This shell ensures that the Accounting events raised for the day are processed and all the balances updated. It also verifies whether the system is balanced (Credits and Debits match) for certain criteria for all the accounting entries raised and also for the period balance update.
59	1	End of Day	eod_epilogue	EOD Epilogue	EO	This shell waits for all the reports to be generated and changes the Process date.
60	2	Beginning of Day	as_untank_ adjustment	Untanking Adjustment Posting	AS	The shell is used to process Untanking Adjustment entries during the batch.
61	2	Beginning of Day	ins_bod_ action	Insurance BOD Shell	LM	This shell is responsible for renewing the premium of CCI policy for next review period. If CCI is loan funded, then next review premium is charged on the nominated loan or OD account.
62	2	Beginning of Day	lz_pi_child_ exmpt_sh	Exemption code BOD shell	PI	The shell is used to automatically update the Identification Type to TFN and Identification value to NO TFN of a party (onboarded as child) when the party turns 17 years.  (Australia localization specific shell)
63	2	Beginning of Day	pc_business_ transfr	Business Transfer Periodic Execution BOD Shell	PC	Business Transfer SI Execution Shell

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
64	2	Beginning of Day	pc_value_ date_shell	Value Date BOD Shell	PC	This shell moves the funds from unclear to clear balance, where float of instrument is getting over at BOD. Value Date Clearing shell in BOD is run for more than 0 day float items. Hence it becomes mandatory to run this with the current process date, even though cut off has been run. This is taken care of by the Value Date Clearing Shell. As the float realization will be derived based on branch dates, the date will be always set to the working day of the branch.
65	2	Beginning of Day	pi_srv_ord_ sta_bod	Service Order Activation BOD Shell	PI	This shell handles activation of Service Orders based on Service Order start date. (US localization specific shell)
66	2	Beginning of Day	py_auto_ credit_bod	Payments Auto Credit Run BOD Shell	PY	This shell processes records for outward collection transactions and intimate the respective modules (CASA/LOANS) on customer value date configured in the Bank Float Definition. This shell is effective only if the Bank Float Definition is configured to not wait for network settlement in case of non-unclear balance method treatment.
67	2	Beginning of Day	py_cust_val_ date_bod	Customer Value Date BOD Shell	PY	This shell will intimate the respective account modules (CASA\Loans\TD) on a given Customer Value Date for any valid transaction successfully posted in Payments module. The respective account module will make the funds available for the customer on this date. This will process the transactions in BOD.
68	2	Beginning of Day	py_regcc_ sch_rel_bod	Reg CC Schedule Release BOD Shell	PY	This shell will intimate the account module (Reg CC capable CASA accounts only) with fund value that has to be made available for the customer on this date as per the schedule generated in Reg CC Schedule Generation EOD Shell for the respective accounts.  (US localization specific shell)
69	2	Beginning of Day	as_untank_ bod_shell	Accounting Untanking Shell	AS	This shell is used to un-tank the accounting entries during batch process. Online Transactions during EOD do not process accounting entries but are tanked. This shell processes accounting of the tanked records.
70	2	Beginning of Day	lm_batch_p_ bod_shell	LCM BOD Pre Processor	LM	This shell is used to form a group of lcm bod actions for processing in multi streams.
71	2	Beginning of Day	pc_activ_ date_shell	Activation Date BOD Shell	PC	This shell takes the data of those transacation which are getting activated for processing for that day. For e.g- transcation like Outward collection, flat extended inward and outward clearing, future dated outgoing payments etc
72	2	Beginning of	lm_batch_	Limits Bod	LM	Same as Limits And Collaterals Batch shell in EOD Category

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
		Day	bod_shell	Batch		
						This shell logs the following actions:
						<ul> <li>Maturity Processing - Maturity proceeds till yesterday will be credited to chosen settlement mode.</li> </ul>
73	2	Beginning of Day	td_bod_ action	Term Deposit BOD Shell	TD	<ul> <li>Future dated Redemption - Process the future dated redemption request due for that day.</li> </ul>
						<ul> <li>Interest Payout - Interest payout to settlement mode.</li> </ul>
						<ul><li>Unclaim Processing - Movement of Unclaim TD to Unclaim GL.</li></ul>
74	2	Beginning of Day	In_post_ trans_bod	Loan Transaction BOD shell	LN	This shell processes all the transactions done after cutoff is run.
75	2	Beginning of Day	td_bod_ report_shell	TD BOD Reports	TD	This shell generates TD related reports in BOD.
76	2	Beginning of Day	In_contri_ bod_shell	Loan Contribution BOD Shell	LN	This shell processes customer's Contribution Instruction set at time of Origination.
						This shell runs in BOD before other CASA shells in BOD. It handles the following actions:
77	2	Beginning of	dd_bod_ action	Demand Deposit BOD	DD	■ Earmark expiry. Holiday treatment: Next Working Day
		Day	action	Shell		OD linkage action. Holiday treatment: Next Working Day
						<ul> <li>Offset account linkage action. Holiday treatment: Next Working Day</li> </ul>
78	2	Beginning of Day	dd_bod_in_ adjst	Demand Deposit BOD Interest Adjustment shell	DD	In case of OD, if facility is shared, the shell proportionates the utilized amount among all the stake holders.
79	2	Beginning of	dd_si_bod	DDA Standing	DD	This shell executes all Standing Instructions that need to be executed for the day -

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
		Day		Instruction BOD Shell		Based on holiday processing parameter
80	2	Beginning of Day	dd_swp_bod_ default	DDA Sweepout Instruction BOD Shell Default Level	DD	Account may be set up to sweep the balance above a certain amount to other CASA or TD account. This is the primary shell where all accounts with priority 1 are executed. This is executed in BOD based on customer's preference.
81	2	Beginning of Day	dd_swp_bod_ non_def	DDA Sweepout Instruction BOD Shell Non Default Level	DD	This shell behaves same as DDA Sweepout Instruction BOD Shell Default Level. But priority 2 and above sweep out instructions are executed. This is required to divide the priority 1 and priority 2 and above to avoid conflicts among accounts.
82	2	Beginning of Day	ac_stl_pyt_ bod_shell	Account Settlement Payout BOD Shell	AC	This shell executes settlement pay out instructions that are maintained on CASA and Loan Accounts.
83	2	Beginning of Day	In_split_bod_ shell	Split Loan Account Opening BOD Shell	LN	Split Loan Account Opening and Disbursement request execution - Guided by holiday processing logic
84	2	Beginning of Day	In_actn_bod_ shell	Loan Action due BOD shell	LN	This shell does the following actions:  Interest Charging Interest Compounding Interest Cap Fee Cap Customer Initiated Rollover Auto Disbursement - Guided by holiday processing logic Repayment Review (Apply and Generate) also called as periodic reschedule - Guided by holiday processing logic

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
						<ul> <li>Backdated PPF - These transactions will get processed as a part of host EOD.</li> </ul>
						<ul> <li>Back dated installment - These transactions will get processed as a part of host EOD.</li> </ul>
85	2	Beginning of Day	In_actn_ post_bod_sh	Loan Post Action due BOD shell	LN	When a backdated index change is done and as part of the processing in EOD, it fails due to a proper business reason (funds not there or beyond redraw) as part of the replay process, the backdated rate change is skipped. Subsequently, when a payment happens on the account, action for retrying the backdated rate change is logged on the account which gets picked up in Loan Post Action Due BOD Shell.
86	2	Beginning of Day	ch_bod_ report_shell	CASA BOD Reports	СН	This shell generates CASA Reports in BOD.
87	2	Beginning of Day	bod_report_ shell	BOD Reports	AL	This shell generates reports.
88	2	Beginning of Day	bod_epilogue	BOD Epilogue	EO	This shell waits for all the reports to be generated.
89	2	Beginning of Day	br_open_ batch	Open Teller and Branch Batch Shell	BR	This batch job is for automation of opening of branch batches and non-cash teller batches for branches in current branch group.
90	3	Cut Off	br_batch_ closure	Teller Branch Batch Closure	BR	This batch job is for automation of closure of non-cash teller batches and branch batches for branches in current branch group.
91	3	Cut Off	co_cutoff_ prologue	Cutoff Prologue	СО	This shell is used to indicate that the cut off has been started by setting the flg_cutoff_run_today in flx_cs_branch_dates_b to 'Y'. (This flag is set back to 'N' at the end of the EOD category.)
92	10	Settlement Notification Processing	or_setl_notif_ rtv	Settlement Notification Retrieval	OR	This shell retrieves Settlement Workspace Notifications.
93	10	Settlement Notification Processing	or_setl_notif_ prc	Settlement Notification Processing	OR	This shell executed the Settlement Workspace Notifications.

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
94	12	FSDF master data hand-off	handoff_ initialise	Analytics Hand-Off Initialisation Shell	DI	This shell initializes the start time of CSA (Common staging area) data handoff time frame.
95	12	FSDF master data hand-off	handoff_shell	Analytics Hand-Off Shell	DI	This shell initiates all ODI scenario execution defined in FLX_DI_ETL_JOB_ DEFINITION table.
96	12	FSDF master data hand-off	epilogue_ shell	Analytics epilogue Shell	DI	This shell checks all running ODI scenario execution status. If any error occurs, the scenario execution is restarted after resolve.
97	13	FSDF EOD data hand-off	handoff_shell	Analytics Hand-Off Shell	DI	This shell initiates all ODI scenario execution defined in FLX_DI_ETL_JOB_ DEFINITION table.
98	13	FSDF EOD data hand-off	epilogue_ shell	Analytics epilogue Shell	DI	This shell checks all running ODI scenario execution status. If any error occurs, the scenario execution is restarted after resolve.
99	14	FSDF Txn data Hand-off	handoff_shell	Analytics Hand-Off Shell	DI	This shell initiates all ODI scenario execution defined in FLX_DI_ETL_JOB_ DEFINITION table.
100	14	FSDF Txn data Hand-off	epilogue_ shell	Analytics epilogue Shell	DI	This shell checks all running ODI scenario execution status. If any error occurs, the scenario execution is restarted after resolve.
101	15	Analytics Batch Data Hand-off	handoff_ initialise	Analytics Hand-Off Initialisation Shell	DI	This shell initializes the start time of CSA (Common staging area) data handoff time frame.
102	15	Analytics Batch Data Hand-off	handoff_shell	Analytics Hand-Off Shell	DI	This shell initiates all ODI scenario execution defined in FLX_DI_ETL_JOB_ DEFINITION table.
103	15	Analytics Batch Data Hand-off	epilogue_ shell	Analytics epilogue Shell	DI	This shell checks all running ODI scenario execution status. If any error occurs, the scenario execution is restarted after resolve.
104	16	Internal System EOD	ac_actn_ ieod_shell	Account Action Internal EOD Shell	LN	This shell processes all Internal EOD actions of Account module using action framework.
105	16	Internal	interest_eod_	Interest Shell	IN	This shell does following activities:

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
						Interest Accrual Process: When interest accrual is done, system raises events for the current working day, even though the cut off has been executed. This is required to enable posting of transaction on the current date and not for the next working day. It looks up at the host date.
		System EOD	action			<ul> <li>Interest Capitalization: Based on holiday processing logic.</li> </ul>
						<ul> <li>Interest Compounding: Based on holiday processing parameter.</li> </ul>
						<ul> <li>Related tax events for any of the above functions, as configured, based on holiday processing parameter.</li> </ul>
106	16	Internal System EOD	lending_acct_ stat	Lending Account Statistics Shell	AC	This shell is responsible for recording data required for reporting purposes of a Loan and LOC account. Delinquency, account status, arrears of an account are populated which is further extracted for reporting purposes.
107	16	Internal System EOD	pi_eod_shell	Party EOD Shell	PI	This shell is used to process the Party Due Diligence Expiry if the Expiry date is a holiday.
						There are certain checks and validations that are done as part of the Accounting in the EOD framework. These checks ensure that the system has balanced accounting entries, correct ledger balances and system account balances. Some of the checks are listed below:
108	16	Internal	as_batch_	Accounting batch	AS	Ensure that all the accounting events raised for the day are processed.
100	10	System EOD	verify	Verification Shell	AO	<ul> <li>Ensure that all the accounting entries generated for the day are updated for the ledger and system account balances.</li> </ul>
						<ul> <li>Ensure that the accounting entries raised for the day are balanced. The balancing has to be branch wise and not group wise.</li> </ul>
						■ Ensure that period balances for ledger and system account are balanced.
109	16	Internal System EOD	pl_ledg_bal_ upd	Deferred Ledger Balance Update	AS	For all the events raised during the batch process, the ledger balances will not be updated near online (no messages will be put into the Balance queue for processing). The ledger balances for such events will be Deferred and the balance will be updated through a procedure in the Internal EOD and as part of BOD (last batch in BOD). This is done to ensure that there is no lock on the ledgers when the balance update happens. (Scenario: when most of the accounts are mapped to the

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
						same product and hence update the same GL.)
110	16	Internal System EOD	pl_sdeadjmt_ eod_shel	SDE Adjustment Shell	AS	This shell is used to adjust the system account balances if there are any change in the account, party and product attributes.
111	16	Internal System EOD	as_verify_ prereval	Accounting batch Pre Revaluatiom Verify Shell	AS	<ul> <li>Some of the checks that are done are listed below:</li> <li>Ensure that all the accounting events raised for the day are processed.</li> <li>Ensure that all the accounting entries generated for the day are updated for the ledger and system account balances.</li> <li>Ensure that the accounting entries raised for the day are balanced. The balancing has to be branch wise and not group wise.</li> <li>Ensure that period balances for ledger and system account are balanced.</li> </ul>
112	16	Internal System EOD	pl_reval_eod_ shell	Revaluation Shell	AS	Ledgers whose balances are maintained in the Foreign Currency will be revalued (if required) based on a specific Reval Rate. This is done when all the batch transactions are completed in the OBP system, since the current/closing balance of the ledgers are used for this purpose.
113	16	Internal System EOD	as_verify_ prefinclsr	Accounting batch Pre Fin Closure Verify Shell	AS	Same as per accounting verification.
114	16	Internal System EOD	pl_fin_period_ shell	Balance FIN Period Creation Shell	AS	It creates the system period FIN whenever applicable.
115	16	Internal System EOD	pl_finclose_ eod_shel	Financial Closure Shell	AS	When the financial cycle changes, the system has to calculate the Profit/Loss for the current financial year and has to post to the Profit/Loss ledgers maintained. This will include the zeroization of the Income/Expense Ledgers and posting the profit or loss to the Profit/Loss Accounts maintained. This operation is done on the system period code FIN. All the accounting entries created for this purpose are posted in the FIN period.
116	16	Internal	as_verify_	Accounting	AS	Same as per accounting verification

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
		System EOD	prerptglns	batch Pre Reporting Lines Verify Shell		
117	16	Internal System EOD	pl_rptglns_ eod_shell	ReportingLines Shell	AS	If the bank requires Central Bank and Head Office Reporting system obtains the rule code maintained for the ledger, derives the Reporting GL and creates balances for the Reporting ledger.
118	16	Internal System EOD	as_verify_ prearchiv	Accounting batch Pre Archive Verify Shell	AS	There are certain checks and validations that are done as part of the Accounting in the EOD framework. These validations are to ensure that the system has balanced accounting entries, correct ledger balances and system account balances. Some of the checks are listed below:  Ensure that all the accounting events raised for the day are processed.  Ensure that all the accounting entries generated for the day are updated for the ledger and system account balances.  Ensure that the accounting entries raised for the day are balanced. The balancing has to be branch wise and not group wise.  Ensure that period balances for ledger and system account are balanced. All the checks are with respect to each account branch and not branch group.
119	16	Internal System EOD	pl_intr_eod_ rep_shel	PL Internal EOD Report Shell	PL	This shell generates Ledger related reports in EOD.
120	16	Internal System EOD	pl_balance_ history	Periodic PL balance history	PL	This shell archives GL Period balances.
121	16	Internal System EOD	pl_period_ bod_shell	Balance Period Creation Shell	AS	If there is a period change, then the system moves the period balances of the last month to the current month. The opening balances are updated and the movements for the current period is set to 0. The period balance update and the working of this shell are tightly coupled.
122	16	Internal System EOD	int_eod_ report_shell	Internal EOD Reports	AL	This shell generates Reports during Internal system EOD.

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
123	16	Internal System EOD	int_eod_ epilogue	Int EOD Epilogue	EO	This shell waits for all the reports to be generated.
124	18	Clearing	pc_rej_ reproc_shell	Scan Reject Reprocess Shell	PC	This shell reprocesses Reject Items.
125	18	Clearing	pc_scn_pas_ plr_shell	Scan Pass Poller Shell	PC	Honored Items Poller
126	18	Clearing	pc_oc_ return_shell	Outgoing Clearing Return Shell	PC	OC Return Shell
127	17	Sales Offer Handoff	pm_sales_ offer_hoff	Sales Offer Handoff Shell	PM	
128	17	Sales Offer Handoff	handoff_shell	Analytics Hand-Off Shell	DI	This shell initiates all ODI scenario execution defined in FLX_DI_ETL_JOB_ DEFINITION table.
129	17	Sales Offer Handoff	epilogue_ shell	Analytics epilogue Shell	DI	This shell checks all running ODI scenario execution status. If any error occurs, the scenario execution is restarted after resolve.
130	19	CMD Hand- off	cmd_ handoff_shell	CMD Hand-Off Shell	DI	This shell initiates ODI task for Datamart population for Credit Monitor Dashboard.
131	19	CMD Hand- off	cmd_ epilogue_ shell	CMD epilogue Shell	DI	This shell monitors and allows for restart of ODI task for Datamart population for Credit Monitor Dashboard.
132	23	Global Float	pc_glb_flt_ ext_shell	Global Float Extension Shell	PC	Global Float Extension
133	24	CCM Scheduler	lm_ titlesearch_ shell	Collateral Title Search Report Fetch Shell	LM	
134	30	Scan Payment Queue	pc_scn_rej_ plr_shell	Scan Reject Poller Shell	PC	Rejected Items Poller

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
		Process				
135	63	Business Transfer	pc_b_colln_ cdt_shell	Business Collection Credit Shell	PC	Business Collection Credit
136	63	Business Transfer	pc_b_pymt_ dbt_shell	Business Payment Debit Shell	PC	Business Payment Debit
137	63	Business Transfer	pc_b_colln_ dbt_shell	Business Collection Debit Shell	PC	Business Collection Debit
138	63	Business Transfer	pc_b_pymt_ cdt_shell	Business Payment Credit Shell	PC	Business Payment Credit
139	69	mdm_Publish	mdm_ publish_shell	mdm Publish	IN	This shell publishes to OCH following status updates taken place during EOD:  Account closures during batch execution  Account opening during batch execution  KYC updates during batch execution
140	100	Health Check	health_chk_ shell	Health Checkup Shell	FW	This is dummy shell. It is used to check whether framework is ready to process batch and to check if there is any issue on framework or not.
141	100	Health Check	excep_ pending_shell	Batch Exceptions Pending Check Shell	FW	This shell will check in exception log for all unprocessed records which marked as deferred. If any record is found, then this shell will be marked as aborted as there are still pending exception record available.
142	101	Metro2 reporting data population	m2_date_ initialise	Metro2 Hand- Off Initialisation Shell	DI	This batch job is used to initiate shell to setup the date duration for metro2 data population.
143	101	Metro2 reporting data	m2_handoff_ shell	Metro2 Hand- Off Shell	DI	This batch job is used to send ODI request to ODI server for metro2 data population.

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
		population				
144	101	Metro2 reporting data population	m2_epilogue_ shell	Metro2 epilogue Shell	DI	This batch job is used to monitor all the scenario execution status initiated during Metro2 Hand-Off Shell.
145	102	Analytics Result Upload	rsIt_handoff_ shell	Analytics Result Upload Shell	DI	This shell initiates OFSAA LLFP result area data upload scenario execution.
146	102	Analytics Result Upload	rslt_epilogue_ shell	Analytics Result Upload Epilogue Shell	DI	This shell checks OFSAA LLFP result area data upload scenario execution status. If any error occurs, the scenario execution is restarted after resolve.
147	103	Debt cancelllation data population	debtcan_ initialise	Debtcan Hand- Off Initialisation Shell	DI	This batch job is used to initiate shell to setup the date duration for cancellation of debt (1099C) data population.
148	103	Debt cancelllation data population	debt_ handoff_shell	Debtcan Hand- Off Shell	DI	This batch job is used to send ODI request to ODI server for for cancellation of debt (1099C) data population.
149	103	Debt cancelllation data population	debt_ epilogue_ shell	Debtcan epilogue Shell	DI	This batch job is used to monitor all the scenario execution status initiated during Debtcan Hand-Off Shell.
150	117	Housekeeping	ac_arrear_ history	Arrear history shell.	AC	This shell moves the details from FLX_AC_ARREAR_DETAILS_B to FLX_AC_ARREAR_DETAILS_H.
151	117	Housekeeping	ac_casa_ housekeeping	CASA housekeeping shell.	AC	This shell updates the account statistics by moving the details to history in last day of the month.
152	117	Housekeeping	ac_stl_alrt_ scdl	Procssing of Frequency based Alerts	DD	This shell executes the recurring alerts.
153	117	Housekeeping	acct_benefit_	Account	AC	This shell calculates amount benefited due to offset account.

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
			shell	Benefit Shell		
154	117	Housekeeping	as_hist_log_ eod_shel	Accounting Transaction History Log Shell	AS	This shell archives accounting events and accounting entries into history table.
155	117	Housekeeping	ba_purge_ shell_proc	Procedure based Purge shell to be run during Housekeeping	DD	This procedure based shell purges data with desired retention policy at configured purge frequency. This shell works on purge configuration (seed data) that stores purge related configuration like when to purge, how much data to retain, at what frequency, any additional where clause if any, whether or not to move data to history table, etc.
156	117	Housekeeping	bd_ unclaimed_ shell	Bank Darft unclaimed shell	PC	The bank draft which has breached unclaimed period, is picked up and marked the instrument status as Unclaimed.
157	117	Housekeeping	da_event_h_ eod_shel	Accounting Event History Shell	AS	This shell archives accounting events and accounting entries into history table.
158	117	Housekeeping	dd_hsk_ actions	Processing of House Keeping shell	DD	This shell logs periodic alerts and maintain counters for CASA account.
159	117	Housekeeping	lm_auto_ closur_shell	Facility Auto Closure Shell	LM	For non revolving facilities, auto closure will be done and all the records are picked up for processing in this shell.
160	117	Housekeeping	lm_exp_ track_shell	Exposure Tracking Shell	LM	The exposures for the bank is tracked across the dimensions party and account. LCM tracks all the exposure of the transaction based on the facts that are created for the account and party. The exposure values are calculated and shown across each fact values. For example, the bank might require to track the exposure under different currency. The account fact is defined as the currency code and each transaction in the system will be tracked against the account currency and the exposures are calculated under each different currency.
161	117	Housekeeping	lm_insider_ exp	Insider Exposure Tracking Shell	LM	This shell calculates the exposure of an insider. This data will be used while creating/amending the facility to check the total exposure of an insider for breach calculation.

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
162	117	Housekeeping	In_adv_alert_ shell	Loan Advance Alert Action BOD Shell	LN	This shell sends alerts based on Lead and Lag Days defined at product levels.
163	117	Housekeeping	move_drv_ table_data	Move driver table data to History table	DD	This shell moves Driver table data into History Table.
164	117	Housekeeping	np_prvsn_ updt_shell	Account Level Provision Update	NP	This shell is used for Account Level Provision Update.
165	117	Housekeeping	or_pr_apr_ exp_shell	Submission Pricing Approval EOD Expiry Shell	OR	This shell is use to mark status of Submission Level Pricing Approval as Expired.
166	117	Housekeeping	or_sub_exp_ shell	Submission EOD Expiry Shell	OR	This shell expires the submission IDs which have breached the defined submission period.
167	117	Housekeeping	pi_bod_shell	Party BOD Shell	PI	This shell is used to process the Party Due Diligence Expiry if it falls on a working day. This shell also updates the future party address getting active on this day. It updates such addresses to be current and marks the previous current address as past.
168	117	Housekeeping	td_stmt_gen_ shell	TD Statement Generation Shell	TD	This shell generates TD statements.
169	117	Housekeeping	In_stmt_gen_ shell	Loan Statement Generation EOD Shell	LN	This shell generates all the loan account statements.
170	117	Housekeeping	In_stm_log_ shell_bod	Loan Statement logging Shell BOD	LN	This batch job is responsible for logging of non-financial statement entries in case of a rate value change on an account.

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
171	117	Housekeeping	dd_stmt_ gen_shell	CASA Statement Generation Shell	DD	This shell generates CASA statements.
172	117	Housekeeping	ac_pop_ domain_ind	Domain index tables populate shell	AC	This shell populates the domain index table, which is used for Oracle text search.
173	120	Alert Generation	ep_ generation_ shell	Alert generation Shell	DI	All pending alert requests is picked and processed. If the status of the alert is generated state, it means processing is pending for the alerts. This shell picks the alerts which are less than current date.
174	125	Adhoc Scheduler Online	as_online_ ledg_upd	Online Ledger Balance Update Shell	AS	This shell handles the Ledger balance posting of online accounting entries.
175	125	Adhoc Scheduler Online	dd_acct_ online	Adhoc action shell for CASA	DD	
176	125	Adhoc Scheduler Online	dd_si_online	DDA No Retry Standing Instruction Online Shell	DD	
177	127	Human Task Action	wf_task_ resume_shell	Human Task Resume Shell	WF	
178	128	Party Export	pi_export_ handoff	Party Export Hand-Off Shell	DI	
179	128	Party Export	pi_export_ epilogue	Party Export Epilogue Shell	DI	
180	247	Reprice	pr_acrl_ batch_shell	Price Accrual Batch Shell	PR	This shell identifies accounts and performs fee accrual.
181	247	Reprice	pr_price_ changes	Price change log online shell	PR	This shell identifies the accounts (which are not opened today) eligible for rate and fee changes and logs action for further processing in pr_reprice_action shell.

SR#	Process Category	Category Description	Shell	Shell Description	Module Code	Description
182	247	Reprice	pr_reprice_ action	Reprice action online Shell	PR	This shell processes accounts (which are not opened today) for interest or fee changes happened in the system.
183	248	Payment outbound message online Shell	py_out_msg_ action	Payment outbound message online Shell	PY	This shell is used to process the outbound messages.
184	250	OP Party Handoff Shell	py_op_party_ handoff	OP Party handoff Shell	PY	This shell is used for OBP Party data handoff to OBPM.
185	251	OP Account Handoff Shell	py_op_acct_ handoff	OP Account handoff Shell	PY	This shell is used for OBP Account data handoff to OBPM.
186	352	Account Reprocess	or_acc_ reprocess_sh	Account Reprocess Shell	OR	This shell is used to retry account opening for deposits in case of account opening failure.

## 12.2 Batch Shells Execution Sequence

The following table presents the execution sequence of the batch shells.

Table 12–2 Shell Execution Sequence

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
1	0	Reports Health Check	Optional	1	reports_chk_ shell	Reports Health Check	FW		
2	1	End of Day	Mandatory	1	ac_action_ relog_sh	Relog actions on holiday	AC		
3	1	End of Day	Mandatory	1	ac_bundle_ fee_shell	Bundle Fee Shell	BN		
4	1	End of Day	Mandatory	1	bundle_ report_shell	Bundle Reports	BN		

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
5	1	End of Day	Mandatory	1	dd_auto_ statuschange	DDA Auto status change shell	DD		
6	1	End of Day	Mandatory	1	ins_quote_ exp_eod	Expire Quote EOD Shell	LM		
7	1	End of Day	Mandatory	1	je_susp_bal_ shell	Journal Entry Suspense Balancing EOD Shell	JE		
8	1	End of Day	Mandatory	1	pc_blr_remit_ shell	Biller Remittance Shell	PC		
9	1	End of Day	Mandatory	1	pc_value_ date_eod_sh	Value Date EOD Shell	PC		
10	1	End of Day	Mandatory	1	pi_srv_ord_ sta_eod	Service Order Deactivation EOD Shell (US localization specific shell)	PI		
11	1	End of Day	Mandatory	1	py_bank_val_ date_eod	Bank Value Date EOD Shell	PY		
12	1	End of Day	Mandatory	1	py_regcc_ sch_gen	Reg CC Schedule Generation EOD Shell (US localization specific shell)	PY		
13	1	End of Day	Mandatory	1	py_regcc_ sch_rel_eod	Reg CC Schedule Release EOD Shell (US localization specific shell)	PY		
14	1	End of Day	Mandatory	2	dd_inst_ rearrg_sh	DD Instruction Rearrangement For Calender Change	DD	ac_action_ relog_sh	Relog actions on holiday
15	1	End of Day	Mandatory	2	je_batch_ hist_shell	Journal Entry Batch History EOD Shell	JE	je_susp_bal_ shell	Journal Entry Suspense Balancing

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
									EOD Shell
16	1	End of Day	Mandatory	2	pl_onl_ledg_ bal_upd	Online Ledger Entries Update	AS	je_susp_bal_ shell	Journal Entry Suspense Balancing EOD Shell
17	1	End of Day	Mandatory	2	pc_report_ shell	PC Reports	PC	pc_value_ date_eod_sh	Value Date EOD Shell
18	1	End of Day	Mandatory	2	py_cust_val_ date_eod	Customer Value Date EOD Shell	PY	py_bank_ val_date_eod	Bank Value Date EOD Shell
19	1	End of Day	Mandatory	3	eod_preval	EOD pre validation Shell	DD	pc_report_ shell	PC Reports
20	1	End of Day	Mandatory	4	pr_price_ changes_eod	Price change action log shell for account opened today	PR	eod_preval	EOD pre validation Shell
21	1	End of Day	Mandatory	5	pr_reprice_ acn_eod	Reprice Action shell for account opened today	PR	pr_price_ changes_eod	Price change action log shell for account opened today
22	1	End of Day	Mandatory	6	dd_si_eod	DDA Standing Instruction EOD Shell	DD	ac_bundle_ fee_shell dd_auto_ statuschange pr_reprice_ acn_eod	Bundle Fee Shell DDA Auto status change shell Reprice Action shell for account opened today
23	1	End of Day	Mandatory	7	dd_swp_eod_ default	DDA Sweepout Instruction EOD Shell Default Level	DD	dd_si_eod	DDA Standing Instruction EOD Shell
24	1	End of Day	Mandatory	8	dd_swp_eod_ non_def	DDA Sweepout Instruction EOD Shell Non Default Level	DD	dd_swp_ eod_default	DDA Sweepout Instruction EOD Shell Default Level
25	1	End of Day	Mandatory	9	dd_swp_ hold_remove	SweepIn Hold Removal shell	DD	dd_swp_ eod_non_def	DDA Sweepout Instruction EOD Shell

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
									Non Default Level
26	1	End of Day	Mandatory	9	In_contri_ eod_shell	Loan Contribution EOD Shell	LN	dd_swp_ eod_non_def	DDA Sweepout Instruction EOD Shell Non Default Level
27	1	End of Day	Mandatory	10	ac_stl_pyt_ eod_shell	Account Settlement Payout EOD Shell	AC	In_contri_ eod_shell	Loan Contribution EOD Shell
28	1	End of Day	Mandatory	10	td_remove_ swpin_lien	TD Remove Sweep In Shell	TD	dd_swp_ hold_remove	SweepIn Hold Removal shell
29	1	End of Day	Mandatory	11	In_split_eod_ shell	Split Loan Account Opening EOD Shell	LN	ac_stl_pyt_ eod_shell	Account Settlement Payout EOD Shell
30	1	End of Day	Mandatory	11	td_eod_ action	Term Deposit EOD Shell	TD	td_remove_ swpin_lien	TD Remove Sweep In Shell
31	1	End of Day	Mandatory	12	In_actn_eod_ shell	Loans Action Due EOD Shell	LN	In_split_eod_ shell	Split Loan Account Opening EOD Shell
32	1	End of Day	Mandatory	12	td_eod_ report_shell	TD EOD Reports	TD	td_eod_ action	Term Deposit EOD Shell
33	1	End of Day	Mandatory	13	In_actn_ post_eod_sh	Loan Post Action Due EOD Shell	LN	In_actn_eod_ shell	Loans Action Due EOD Shell
34	1	End of Day	Mandatory	14	dd_prdc_fee_ shell	Demand Deposit Periodic Fee EOD Shell	DD	In_actn_ post_eod_sh	Loan Post Action Due EOD Shell
35	1	End of Day	Mandatory	14	In_report_ shell	Loan Reports	LN	In_actn_ post_eod_sh	Loan Post Action Due EOD Shell
36	1	End of Day	Mandatory	15	dd_rev_swp_ eod	Processing of Reverse Sweep	DD	dd_prdc_fee_ shell	Demand Deposit Periodic Fee EOD Shell
37	1	End of Day	Mandatory	15	ins_eod_ action	Insurance EOD Shell	LM	In_report_ shell	Loan Reports

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
38	1	End of Day	Mandatory	16	dd_eod_ action1	Demand Deposit EOD Shell Non Alternate	DD	dd_rev_swp_ eod	Processing of Reverse Sweep
39	1	End of Day	Mandatory	17	dd_eod_ action2	Demand Deposit EOD Shell Alternate	DD	dd_eod_ action1	Demand Deposit EOD Shell Non Alternate
40	1	End of Day	Mandatory	18	dd_eod_in_ adjst	Demand Deposit Interest Adjustment shell	DD	dd_eod_ action2	Demand Deposit EOD Shell Alternate
41	1	End of Day	Mandatory	19	dd_eod_ action3	Demand Deposit EOD Shell Alternate OD	DD	dd_eod_in_ adjst	Demand Deposit Interest Adjustment shell
42	1	End of Day	Mandatory	20	dd_eod_ action4	Demand Deposit EOD Shell Non Alternate OD	DD	dd_eod_ action3	Demand Deposit EOD Shell Alternate OD
43	1	End of Day	Mandatory	21	lm_market_ reval	Market Revaluation Shell	LM	dd_eod_ action4	Demand Deposit EOD Shell Non Alternate OD
44	1	End of Day	Mandatory	22	lm_util_reval	Utilization Revaluation	LM	lm_market_ reval	Market Revaluation Shell
45	1	End of Day	Mandatory	23	lm_batch_p_ eod_shell	LCM EOD Pre Processor	LM	lm_util_reval	Utilization Revaluation
46	1	End of Day	Mandatory	24	lm_batch_ eod_shell	Limits And Collaterals Batch	LM	lm_batch_p_ eod_shell	LCM EOD Pre Processor
47	1	End of Day	Mandatory	25	dd_eod_ action5	Demand Deposit EOD Shell Linkage Expiry	DD	lm_batch_ eod_shell	Limits And Collaterals Batch
48	1	End of Day	Mandatory	26	In_intrst_ comp_shell	Loan Interest Computation EOD Shell	LN	dd_eod_ action5	Demand Deposit EOD Shell Linkage Expiry
49	1	End of Day	Mandatory	26	In_stmt_log_	Loan Statement logging	LN	dd_eod_	Demand Deposit

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
					shell	Shell		action5	EOD Shell Linkage Expiry
50	1	End of Day	Mandatory	27	ac_bundle_ exp_poller	Bundle Expiry Poller Shell	BN	In_intrst_ comp_shell	Loan Interest Computation EOD Shell
51	1	End of Day	Mandatory	27	dd_eod_ offset_int	Demand Deposit Offset Interest EOD Shell	DD	In_intrst_ comp_shell	Loan Interest Computation EOD Shell
52	1	End of Day	Mandatory	27	np_eod_acion	Asset Classification EOD action	NP	In_intrst_ comp_shell	Loan Interest Computation EOD Shell
53	1	End of Day	Mandatory	28	ch_eod_ report_shell	CASA EOD Reports	СН	dd_eod_ offset_int	Demand Deposit Offset Interest EOD Shell
54	1	End of Day	Mandatory	28	np_account_ classify	Account Level Asset Classification	NP	np_eod_ acion	Asset Classification EOD action
55	1	End of Day	Mandatory	29	np_party_ classify	Party Level Asset Classification	NP	np_account_ classify	Account Level Asset Classification
56	1	End of Day	Mandatory	30	np_facility_ classify	Facility Level Asset Classification	NP	np_party_ classify	Party Level Asset Classification
57	1	End of Day	Mandatory	31	eod_report_ shell	EOD Reports	AL	bundle_ report_shell ch_eod_ report_shell np_facility_ classify	Bundle Reports CASA EOD Reports Facility Level Asset Classification
58	1	End of Day	Mandatory	32	as_eod_ check	Accounting Verification	AS	eod_report_ shell td_eod_ report_shell	EOD Reports TD EOD Reports CASA EOD Reports

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
								ch_eod_ report_shell	
59	1	End of Day	Mandatory	33	eod_epilogue	EOD Epilogue	EO	as_eod_ check	Accounting Verification
60	2	Beginning of Day	Mandatory	1	as_untank_ adjustment	Untanking Adjustment Posting	AS		
61	2	Beginning of Day	Mandatory	1	ins_bod_ action	Insurance BOD Shell	LM		
62	2	Beginning of Day	Mandatory	1	lz_pi_child_ exmpt_sh	Exemption code BOD shell (Australia localization specific shell)	PI		
63	2	Beginning of Day	Mandatory	1	pc_business_ transfr	Business Transfer Periodic Execution BOD Shell	PC		
64	2	Beginning of Day	Mandatory	1	pc_value_ date_shell	Value Date BOD Shell	PC		
65	2	Beginning of Day	Mandatory	1	pi_srv_ord_ sta_bod	Service Order Activation BOD Shell (US localization specific shell)	PI		
66	2	Beginning of Day	Mandatory	1	py_auto_ credit_bod	Payments Auto Credit Run BOD Shell	PY		
67	2	Beginning of Day	Mandatory	1	py_cust_val_ date_bod	Customer Value Date BOD Shell	PY		
68	2	Beginning of Day	Mandatory	1	py_regcc_ sch_rel_bod	Reg CC Schedule Release BOD Shell (US localization specific shell)	PY		

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
69	2	Beginning of Day	Mandatory	2	as_untank_ bod_shell	Accounting Un-tanking Shell	AS	as_untank_ adjustment	Untanking Adjustment Posting
70	2	Beginning of Day	Mandatory	2	lm_batch_p_ bod_shell	LCM BOD Pre Processor	LM	ins_bod_ action	Insurance BOD Shell
71	2	Beginning of Day	Mandatory	2	pc_activ_ date_shell	Activation Date BOD Shell	PC	pc_value_ date_shell	Value Date BOD Shell
72	2	Beginning of Day	Mandatory	3	lm_batch_ bod_shell	Limits Bod Batch	LM	lm_batch_p_ bod_shell	LCM BOD Pre Processor
73	2	Beginning of Day	Mandatory	3	td_bod_ action	Term Deposit BOD Shell	TD	pc_activ_ date_shell	Activation Date BOD Shell
74	2	Beginning of Day	Mandatory	4	In_post_ trans_bod	Loan Transaction BOD shell	LN	td_bod_ action	Term Deposit BOD Shell
75	2	Beginning of Day	Mandatory	4	td_bod_ report_shell	TD BOD Reports	TD	td_bod_ action	Term Deposit BOD Shell
76	2	Beginning of Day	Mandatory	5	In_contri_ bod_shell	Loan Contribution BOD Shell	LN	In_post_ trans_bod	Loan Transaction BOD shell
77	2	Beginning of Day	Mandatory	6	dd_bod_ action	Demand Deposit BOD Shell	DD	ins_bod_ action lm_batch_ bod_shell ln_contri_ bod_shell	Insurance BOD Shell Limits Bod Batch Loan Contribution BOD Shell
78	2	Beginning of Day	Mandatory	7	dd_bod_in_ adjst	Demand Deposit BOD Interest Adjustment shell	DD	dd_bod_ action	Demand Deposit BOD Shell
79	2	Beginning of Day	Mandatory	8	dd_si_bod	DDA Standing Instruction BOD Shell	DD	dd_bod_in_ adjst	Demand Deposit BOD Interest Adjustment shell
80	2	Beginning of Day	Mandatory	9	dd_swp_bod_	DDA Sweepout	DD	dd_si_bod	DDA Standing

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
					default	Instruction BOD Shell Default Level			Instruction BOD Shell
81	2	Beginning of Day	Mandatory	10	dd_swp_bod_ non_def	DDA Sweepout Instruction BOD Shell Non Default Level	DD	dd_swp_ bod_default	DDA Sweepout Instruction BOD Shell Default Level
82	2	Beginning of Day	Mandatory	11	ac_stl_pyt_ bod_shell	Account Settlement Payout BOD Shell	AC	dd_swp_ bod_non_def	DDA Sweepout Instruction BOD Shell Non Default Level
83	2	Beginning of Day	Mandatory	12	In_split_bod_ shell	Split Loan Account Opening BOD Shell	LN	ac_stl_pyt_ bod_shell	Account Settlement Payout BOD Shell
84	2	Beginning of Day	Mandatory	13	In_actn_bod_ shell	Loan Action due BOD shell	LN	In_split_bod_ shell	Split Loan Account Opening BOD Shell
85	2	Beginning of Day	Mandatory	14	In_actn_ post_bod_sh	Loan Post Action due BOD shell	LN	In_actn_bod_ shell	Loan Action due BOD shell
86	2	Beginning of Day	Mandatory	15	ch_bod_ report_shell	CASA BOD Reports	СН	In_actn_ post_bod_sh	Loan Post Action due BOD shell
87	2	Beginning of Day	Mandatory	16	bod_report_ shell	BOD Reports	AL	ch_bod_ report_shell	CASA BOD Reports
88	2	Beginning of Day	Mandatory	17	bod_epilogue	BOD Epilogue	EO	bod_report_ shell ln_actn_ post_bod_sh	BOD Reports Loan Post Action due BOD shell
89	2	Beginning of Day	Mandatory	18	br_open_ batch	Open Teller and Branch Batch Shell	BR		
90	3	Cut Off	Mandatory	1	br_batch_ closure	Teller Branch Batch Closure	BR		
91	3	Cut Off	Mandatory	2	co_cutoff_ prologue	Cutoff Prologue	СО		

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
92	10	Settlement Notification Processing	Optional	1	or_setl_notif_ rtv	Settlement Notification Retrieval	OR		
93	10	Settlement Notification Processing	Optional	2	or_setl_notif_ prc	Settlement Notification Processing	OR	or_setl_notif_ rtv	Settlement Notification Retrieval
94	12	FSDF master data hand-off	Optional	1	handoff_ initialise	Analytics Hand-Off Initialisation Shell	DI	co_cutoff_ prologue	Cutoff Prologue
95	12	FSDF master data hand-off	Optional	2	handoff_shell	Analytics Hand-Off Shell	DI	handoff_ initialise	Analytics Hand-Off Initialisation Shell
96	12	FSDF master data hand-off	Optional	3	epilogue_ shell	Analytics epilogue Shell	DI	handoff_shell	Analytics Hand-Off Shell
97	13	FSDF EOD data hand-off	Optional	1	handoff_shell	Analytics Hand-Off Shell	DI		
98	13	FSDF EOD data hand-off	Optional	2	epilogue_ shell	Analytics epilogue Shell	DI	handoff_shell	Analytics Hand-Off Shell
99	14	FSDF Txn data Hand-off	Optional	1	handoff_shell	Analytics Hand-Off Shell	DI		
100	14	FSDF Txn data Hand-off	Optional	2	epilogue_ shell	Analytics epilogue Shell	DI	handoff_shell	Analytics Hand-Off Shell
101	15	Analytics Batch Data Hand-off	Optional	1	handoff_ initialise	Analytics Hand-Off Initialisation Shell	DI		
102	15	Analytics Batch Data Hand-off	Optional	2	handoff_shell	Analytics Hand-Off Shell	DI	handoff_ initialise	Analytics Hand-Off Initialisation Shell
103	15	Analytics Batch Data Hand-off	Optional	3	epilogue_ shell	Analytics epilogue Shell	DI	handoff_shell	Analytics Hand-Off Shell
104	16	Internal System EOD	Mandatory	1	ac_actn_ ieod_shell	Account Action Internal EOD Shell	LN		

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
105	16	Internal System EOD	Mandatory	1	interest_eod_ action	Interest Shell	IN		
106	16	Internal System EOD	Mandatory	1	lending_acct_ stat	Lending Account Statistics Shell	AC		
107	16	Internal System EOD	Mandatory	1	pi_eod_shell	Party EOD Shell	PI		
108	16	Internal System EOD	Mandatory	2	as_batch_ verify	Accounting batch Verification Shell	AS	interest_eod_ action	Interest Shell
109	16	Internal System EOD	Mandatory	3	pl_ledg_bal_ upd	Deferred Ledger Balance Update	AS	as_batch_ verify	Accounting batch Verification Shell
110	16	Internal System EOD	Mandatory	4	pl_sdeadjmt_ eod_shel	SDE Adjustment Shell	AS	pl_ledg_bal_ upd	Deferred Ledger Balance Update
111	16	Internal System EOD	Mandatory	5	as_verify_ prereval	Accounting batch Pre Revaluatiom Verify Shell	AS	pl_sdeadjmt_ eod_shel	SDE Adjustment Shell
112	16	Internal System EOD	Mandatory	6	pl_reval_eod_ shell	Revaluation Shell	AS	as_verify_ prereval	Accounting batch Pre Revaluatiom Verify Shell
113	16	Internal System EOD	Mandatory	7	as_verify_ prefinclsr	Accounting batch Pre Fin Closure Verify Shell	AS	pl_reval_ eod_shell	Revaluation Shell
114	16	Internal System EOD	Mandatory	8	pl_fin_period_ shell	Balance FIN Period Creation Shell	AS	as_verify_ prefinclsr	Accounting batch Pre Fin Closure Verify Shell
115	16	Internal System EOD	Mandatory	9	pl_finclose_ eod_shel	Financial Closure Shell	AS	pl_fin_ period_shell	Balance FIN Period Creation Shell
116	16	Internal System EOD	Mandatory	10	as_verify_ prerptglns	Accounting batch Pre Reporting Lines Verify Shell	AS	pl_finclose_ eod_shel	Financial Closure Shell

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
117	16	Internal System EOD	Mandatory	11	pl_rptglns_ eod_shell	ReportingLines Shell	AS	as_verify_ prerptglns	Accounting batch Pre Reporting Lines Verify Shell
118	16	Internal System EOD	Mandatory	12	as_verify_ prearchiv	Accounting batch Pre Archive Verify Shell	AS	pl_rptglns_ eod_shell	ReportingLines Shell
119	16	Internal System EOD	Mandatory	13	pl_intr_eod_ rep_shel	PL Internal EOD Report Shell	PL	as_verify_ prearchiv	Accounting batch Pre Archive Verify Shell
120	16	Internal System EOD	Mandatory	14	pl_balance_ history	Periodic PL balance history	PL	pl_intr_eod_ rep_shel	PL Internal EOD Report Shell
121	16	Internal System EOD	Mandatory	15	pl_period_ bod_shell	Balance Period Creation Shell	AS	pl_balance_ history	Periodic PL balance history
122	16	Internal System EOD	Mandatory	16	int_eod_ report_shell	Internal EOD Reports	AL	pl_period_ bod_shell	Balance Period Creation Shell
123	16	Internal System EOD	Mandatory	17	int_eod_ epilogue	Int EOD Epilogue	EO	int_eod_ report_shell	Internal EOD Reports
124	18	Clearing	Optional	1	pc_rej_ reproc_shell	Scan Reject Reprocess Shell	PC		
125	18	Clearing	Optional	1	pc_scn_pas_ plr_shell	Scan Pass Poller Shell	PC		
126	18	Clearing	Optional	2	pc_oc_ return_shell	Outgoing Clearing Return Shell	PC	pc_rej_ reproc_shell	Scan Reject Reprocess Shell
127	17	Sales Offer Handoff	Optional	1	pm_sales_ offer_hoff	Sales Offer Handoff Shell	PM		
128	17	Sales Offer Handoff	Optional	2	handoff_shell	Analytics Hand-Off Shell	DI	pm_sales_ offer_hoff	Sales Offer Handoff Shell
129	17	Sales Offer Handoff	Optional	3	epilogue_ shell	Analytics epilogue Shell	DI	handoff_shell	Analytics Hand-Off Shell

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
130	19	CMD Hand-off	Optional	1	cmd_ handoff_shell	CMD Hand-Off Shell	DI		
131	19	CMD Hand-off	Optional	2	cmd_ epilogue_ shell	CMD epilogue Shell	DI	cmd_ handoff_shell	CMD Hand-Off Shell
132	23	Global Float	Optional	1	pc_glb_flt_ ext_shell	Global Float Extension Shell	PC		
133	24	CCM Scheduler	Optional	1	lm_ titlesearch_ shell	Collateral Title Search Report Fetch Shell	LM		
134	30	Scan Payment Queue Process	Optional	1	pc_scn_rej_ plr_shell	Scan Reject Poller Shell	PC		
135	63	Business Transfer	Optional	1	pc_b_colln_ cdt_shell	Business Collection Credit Shell	PC		
136	63	Business Transfer	Optional	1	pc_b_pymt_ dbt_shell	Business Payment Debit Shell	PC		
137	63	Business Transfer	Optional	2	pc_b_colln_ dbt_shell	Business Collection Debit Shell	PC	pc_b_colln_ cdt_shell	Business Collection Credit Shell
138	63	Business Transfer	Optional	2	pc_b_pymt_ cdt_shell	Business Payment Credit Shell	PC	pc_b_pymt_ dbt_shell	Business Payment Debit Shell
139	69	mdm_Publish	Optional	1	mdm_ publish_shell	mdm Publish	IN		
140	100	Health Check	Optional	1	health_chk_ shell	Health Checkup Shell	FW		
141	100	Health Check	Optional	1	excep_ pending_shell	Batch Exceptions Pending Check Shell	FW		
142	101	Metro2 reporting data population	Optional	1	m2_date_ initialise	Metro2 Hand-Off Initialisation Shell	DI		

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
143	101	Metro2 reporting data population	Optional	2	m2_handoff_ shell	Metro2 Hand-Off Shell	DI	m2_date_ initialise	Metro2 Hand-Off Initialisation Shell
144	101	Metro2 reporting data population	Optional	3	m2_epilogue_ shell	Metro2 epilogue Shell	DI	m2_handoff_ shell	Metro2 Hand-Off Shell
145	102	Analytics Result Upload	Optional	1	rslt_handoff_ shell	Analytics Result Upload Shell	DI		
146	102	Analytics Result Upload	Optional	2	rslt_epilogue_ shell	Analytics Result Upload Epilogue Shell	DI	rslt_handoff_ shell	Analytics Result Upload Shell
147	103	Debt cancellation data population	Optional	1	debtcan_ initialise	Debtcan Hand-Off Initialisation Shell	DI		
148	103	Debt cancellation data population	Optional	2	debt_ handoff_shell	Debtcan Hand-Off Shell	DI	debtcan_ initialise	Debtcan Hand-Off Initialisation Shell
149	103	Debt cancellation data population	Optional	3	debt_ epilogue_ shelll	Debtcan epilogue Shell	DI	debt_ handoff_shell	Debtcan Hand-Off Shell
150	117	Housekeeping	Mandatory	1	ac_arrear_ history	Arrear history shell.	AC		
151	117	Housekeeping	Mandatory	1	ac_casa_ housekeeping	CASA housekeeping shell.	AC		
152	117	Housekeeping	Mandatory	1	ac_stl_alrt_ scdl	Procssing of Frequency based Alerts	DD		
153	117	Housekeeping	Mandatory	1	acct_benefit_ shell	Account Benefit Shell	AC		
154	117	Housekeeping	Mandatory	1	as_hist_log_ eod_shel	Accounting Transaction History Log Shell	AS		
155	117	Housekeeping	Mandatory	1	ba_purge_ shell_proc	Procedure based Purge shell to be run during Housekeeping	DD		

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
156	117	Housekeeping	Mandatory	1	bd_ unclaimed_ shell	Bank Darft unclaimed shell	PC		
157	117	Housekeeping	Mandatory	1	da_event_h_ eod_shel	Accounting Event History Shell	AS		
158	117	Housekeeping	Mandatory	1	dd_hsk_ actions	Processing of House Keeping shell	DD		
159	117	Housekeeping	Mandatory	1	lm_auto_ closur_shell	Facility Auto Closure Shell	LM		
160	117	Housekeeping	Mandatory	1	lm_exp_ track_shell	Exposure Tracking Shell	LM		
161	117	Housekeeping	Mandatory	1	lm_insider_ exp	Insider Exposure Tracking Shell	LM		
162	117	Housekeeping	Mandatory	1	In_adv_alert_ shell	Loan Advance Alert Action BOD Shell	LN		
163	117	Housekeeping	Mandatory	1	move_drv_ table_data	Move driver table data to History table	DD		
164	117	Housekeeping	Mandatory	1	np_prvsn_ updt_shell	Account Level Provision Update	NP		
165	117	Housekeeping	Mandatory	1	or_pr_apr_ exp_shell	Submission Pricing Approval EOD Expiry Shell	OR		
166	117	Housekeeping	Mandatory	1	or_sub_exp_ shell	Submission EOD Expiry Shell	OR		
167	117	Housekeeping	Mandatory	1	pi_bod_shell	Party BOD Shell	PI		
168	117	Housekeeping	Mandatory	1	td_stmt_gen_ shell	TD Statement Generation Shell	TD		

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
169	117	Housekeeping	Mandatory	2	In_stmt_gen_ shell	Loan Statement Generation EOD Shell	LN	td_stmt_ gen_shell	TD Statement Generation Shell
170	117	Housekeeping	Mandatory	3	In_stm_log_ shell_bod	Loan Statement logging Shell BOD	LN	In_stmt_gen_ shell	Loan Statement Generation EOD Shell
171	117	Housekeeping	Mandatory	4	dd_stmt_ gen_shell	CASA Statement Generation Shell	DD	In_stm_log_ shell_bod	Loan Statement logging Shell BOD
172	117	Housekeeping	Mandatory	5	ac_pop_ domain_ind	Indexing for Transactional Search	AC	dd_stmt_ gen_shell	CASA Statement Generation Shell
173	120	Alert Generation	Optional	1	ep_ generation_ shell	Alert generation Shell	DI		
174	125	Adhoc Scheduler Online	Optional	1	as_online_ ledg_upd	Online Ledger Balance Update Shell	AS		
175	125	Adhoc Scheduler Online	Optional	1	dd_acct_ online	Adhoc action shell for CASA	DD		
176	125	Adhoc Scheduler Online	Optional	1	dd_si_online	DDA No Retry Standing Instruction Online Shell	DD		
177	127	Human Task Action	Optional	1	wf_task_ resume_shell	Human Task Resume Shell	WF		
178	128	Party Export	Optional	1	pi_export_ handoff	Party Export Hand-Off Shell	DI		
179	128	Party Export	Optional	2	pi_export_ epilogue	Party Export Epilogue Shell	DI	pi_export_ handoff	Party Export Hand-Off Shell
180	247	Reprice	Default	1	pr_acrl_ batch_shell	Price Accrual Batch Shell	PR		
181	247	Reprice	Default	1	pr_price_ changes	Price change log online shell	PR		

SR#	Process Category	Category Description	Category Significance	Shell Execution Sequence	Shell	Shell Description	Module Code	Required Shells	Required Shell Description
182	247	Reprice	Default	2	pr_reprice_ action	Reprice action online Shell	PR	pr_price_ changes	Price change log online shell
183	248	Payment outbound message online Shell	Optional	1	py_out_msg_ action	Payment outbound message online Shell	PY		
184	250	OP Party Handoff Shell	Optional	1	py_op_party_ handoff	OP Party handoff Shell	PY		
185	251	OP Account Handoff Shell	Optional	1	py_op_acct_ handoff	OP Account handoff Shell	PY		
186	352	Account Reprocess	Optional	1	or_acc_ reprocess_sh	Account Reprocess Shell	OR		

## 13 Information Lifecycle Management (ILM)

This chapter describes the configuration, installation, and policy setup of Information Lifecycle Management (ILM).

Information Lifecycle Management is a set of techniques and technologies available from Oracle that assist in managing the lifecycle of data to support business needs and minimize storage costs. OBP drives ILM at the Oracle database level using database options and features to manage and move data as it evolves during its lifetime.

## 13.1 Configuration

The following values for the duration of data retention need to be determined. These values are used to drive ILM configuration.

Table 13-1 Values for ILM Configuration

Pattern Name	Partition Range Type	Data Retention in Active Tier	Data Retention in Less Active Tier	Data Retention in Historical Tier	Purge After
Lifecycle_ Pattern_1	MONTH	2 month	N/A	2 year	2 year
Lifecycle_ Pattern_2	MONTH	6 month	Will be provided by business	N/A	Will be provided by business
Lifecycle_ Pattern_3	YEAR	N/A	N/A	N/A	Will be provided by business
Lifecycle_ Pattern_4	YEAR	1 year	Will be provided by business		N/A
Lifecycle_ Pattern_5	YEAR	1 year	N/A	Will be provided by business	
Lifecycle_ Pattern_6	MONTH	1 month			1 month

## 13.2 Installation

This section explains the process of ILM installation.

## 13.2.1 Prepare Scripts

Operator needs to create partition creation script and ADO policy creation script manually based on data provided in ILM Config.xlsx for each ILM qualified table and attached lifecycle pattern.

Parameters required for populating partition creation script are as follows:

- Table Name (OBP Tables Worksheet)
- ILM Column (OBP Tables Worksheet)
- Partition Range Type (Lifecycle Pattern Worksheet)

Parameters required for populating ADO policy creation script are as follows:

- Table Name (OBP Tables Worksheet)
- Lifecycle Definition (OBP Tables Worksheet)
- Data retention in different tier (Lifecycle Pattern Worksheet)
- Purging time (Lifecycle Pattern Worksheet)

The following sections describe the steps to be performed during the OBP database creation.

#### 13.2.2 Create Tablespace

Separate tablespaces need to be created for the following tiers:

- Active tier
- Less Active tier
- Historical tier

The following command is to be used for creation of the above tiers:

CREATE TABLESPACE <tablespace\_name> datafile <datafile\_name> SIZE <allocated\_size> SEGMENT SPACE management auto extent management local autoallocate;

#### For example:

CREATE TABLESPACE less\_active\_data datafile '/oracleE2POC/data01/s2poc/less\_active\_data01.dbf' SIZE 10m SEGMENT SPACE management auto extent management local autoallocate;

## 13.2.3 Create Partition Script

Partitioning script can be generated through partition script creation utility. For ILM qualified tables, the tables should always be partitioned based on range. Partition script can be generated based on Day, Month and Year. The following parameters need to be provided to the utility:

- Table Name
- ILM Column Name
- Schema Name (decided by DBA)
- Partition Interval (Default 1)
- Partition Type (DAY, MONTH and YEAR)
- Directory where partition script will be created (decided by DBA)

This utility can be run as follows:

- 1. Connect to OBP Database.
- 2. Run the following SQL statement:

```
DECLARE
PI TABLE NAME VARCHAR2 (200);
```

```
PARTITION COLUMN NAME VARCHAR2 (200);
SRC SCHEMA NAME VARCHAR2 (200);
PARTITION INTERVAL NUMBER;
PARTITION TYPE VARCHAR2 (200);
DIRECTORY NAME VARCHAR2 (200);
DURATION NUMBER;
DURATION TYPE VARCHAR2 (200);
PI TABLE NAME := <ILM qualified table name>;
PARTITION COLUMN NAME := <ILM column name>;
SRC SCHEMA NAME := <Source schema name>;
PARTITION INTERVAL := <Duration>;
PARTITION TYPE :=< Partition type as DAY, MONTH or YEAR>;
DIRECTORY NAME := <Location where partition script will be
created>;
DURATION := 0;
DURATION TYPE := NULL;
AP OPA ILM CREATE PARTITION (
PI TABLE NAME => PI TABLE NAME,
PARTITION COLUMN NAME => PARTITION COLUMN NAME,
SRC SCHEMA NAME => SRC SCHEMA NAME,
PARTITION INTERVAL => PARTITION INTERVAL,
PARTITION TYPE => PARTITION TYPE,
DIRECTORY NAME => DIRECTORY NAME,
DURATION => DURATION,
DURATION TYPE => DURATION TYPE
);
--rollback;
END
```

Figure 13-1 Partition Script - SQL Statement

```
PL/SQL Block
    DECLARE
      PI_TABLE_NAME VARCHAR2(200);
      PARTITION COLUMN NAME VARCHAR2 (200);
      SRC_SCHEMA_NAME VARCHAR2(200);
      PARTITION_INTERVAL NUMBER;
      PARTITION_TYPE VARCHAR2 (200);
      DIRECTORY_NAME VARCHAR2 (200);
      DURATION NUMBER;
      DURATION_TYPE VARCHAR2 (200);
    BEGIN
      PI_TABLE_NAME := 'FLX_DA_ACCT_EVENT_H_DEMO';
      PARTITION COLUMN NAME := 'POSTING DATE';
      SRC_SCHEMA_NAME := 'OBPIUTT10_ILM';
      PARTITION_INTERVAL := 1;
      PARTITION_TYPE := 'MONTH';
      DIRECTORY_NAME := '/scratch/app/ILM_PARTITION_DIR/';
      DURATION := 0;
      DURATION_TYPE := NULL;
      AP_OPA_ILM_CREATE_PARTITION(
        PI_TABLE_NAME => PI_TABLE_NAME,
        PARTITION COLUMN NAME => PARTITION COLUMN NAME,
        SRC SCHEMA NAME => SRC SCHEMA NAME,
        PARTITION_INTERVAL => PARTITION_INTERVAL,
        PARTITION_TYPE => PARTITION_TYPE,
        DIRECTORY_NAME => DIRECTORY_NAME,
        DURATION => DURATION,
        DURATION_TYPE => DURATION_TYPE
      );
     --rollback;
    END;
```

3. After execution, the utility table creation script appears as shown in the below figure.

Figure 13-2 Utility Table Creation Script

```
CREATE TABLE TORPLUTTIO_LIM", "FLX_DA_ACCT_EVENT_H_DEMO"

("TRA_EVENT_SCALUE", MARKER
"TRA_EVENT_SCALUE", MARKER
"TRA_EVEN_SCALUE", MARKER
"TRA_EVEN_SCALUE", MARKER
"PRODUCT_CODE" VARCHAR
(10),
"PROTUCT_CODE" VARCHAR
(10),
"PROTUCT_CODE SCALUE
"PROTUCT_CODE VARCHAR
(10),
"PROTUCT_CODE SCALUE
"
```

## 13.2.4 Run Partition Script

The steps to run the partition script are as follows:

- 1. Download the newly created partition script from specified directory.
- 2. Verify created partition script before running.
- 3. Execute the script on OBP database as follows:
  - Connect to OBP Database.
  - b. Run partition creation script:
    - @ <Tablename>par.sql

For example:

```
@ /scratch/app/ILM PARTITION DIR/FLX DA ACCT EVENT H DEMOpar.sql
```

## 13.2.5 Create and Register ADO Policies based on Lifecycle Pattern

Automatic Data Optimization (ADO) is used to create policies and automate actions based on those policies, for implementing the ILM strategy. The data is moved across storage tiers. The following script needs to be executed to create the ADO policies:

- 1. Connect to OBP Database.
- 2. Run ADO policy creation script:
  - @ <Tablename>ado.sql

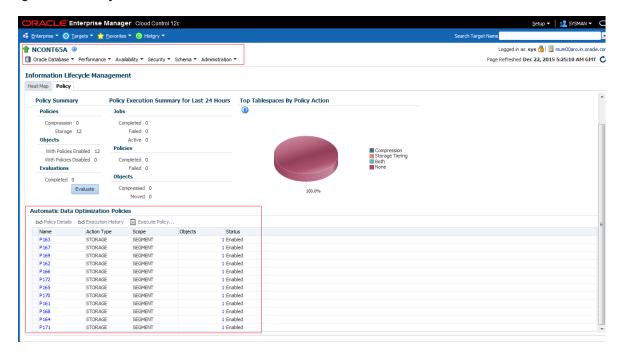
#### For example:

@ /scratch/app/ILM\_ADO\_DIR/FLX\_DA\_ACCT\_EVENT\_H\_DEMOado.sql

## 13.2.6 Verify Registered ADO Policies

The created ADO policies can be verified through Oracle Enterprise Manager.

Figure 13-3 Verify ADO Policies



## 13.3 Policy Execution

ADO policies are required to be scheduled to execute automatically by configuring the database maintenance period. This can be determined during the implementation phase.

These ADO policies can be additionally executed manually with the following command:

```
declare
v_executionid number;
begin
dbms_ilm.execute_ilm (ilm_scope=>dbms_ilm.scope_schema,
execution_mode=>dbms_ilm.ilm_execution_offline,
task_id=>v_executionid);
end;
//
```

# 14 Transparent Data Encryption (TDE)

This chapter describes the configuration, installation, and policy setup of Transparent Data Encryption (TDE).

Transparent Data Encryption is a technology used to encrypt database files. This feature enables you to protect sensitive data in database columns stored in operating system files by encrypting it. Then, to prevent unauthorized decryption, it stores encryption keys in a security module external to the database.

## **14.1 Configuration**

The following is the classification of information related to OBP. This information is used to drives TDE configuration.

Table 14–1 TDE Configuration

Classification	Details	Access and Distribution	Action
Public	This information is not sensitive, and there is no value with it remaining confidential to Bank.	No restrictions	No Encryption
Confidential Internal	It is important that this information remains confidential to Bank.	May be accessed by and distributed to all support person. Distribution to third parties must be authorized by the information owner and requires that an appropriate confidential disclosure agreement be in place.	No Encryption
Confidential Restricted	It is very important that this information remains confidential to Bank and that access within bank is restricted on a need-to-know basis.	Internal access/distribution must be on a business need-to-know basis. Not authorized for information unless the information is encrypted using Oracle-approved encryption.	Need to set encryption rule during TDE
Confidential Highly Restricted	It is essential that this information remains confidential to Bank and that access within bank is restricted on a need-to-know basis.	Internal access/distribution must be very limited and is on a stringent business need-to-know basis. Not authorized for information unless the information is encrypted using Oracle-approved encryption.	Need to set encryption rule during TDE

All tables in OBP are classified based on above classification and columns of those tables are marked based on sensitivity.

## 14.2 Installation

This section explains the installation process.

## 14.2.1 Prepare Scripts to Encrypt Sensitive Data

Database administrator needs to create alter script to encrypt sensitive data. The utility tool (obpencryption.sh) is used to create this alter script for TDE. To run the tool, the following prerequisites are required.

#### **Prerequisites**

- Create a folder "obpencryption" where user wants to run the tool.
- Upload Sensitive\_Data\_List.xlsx, obp-encryption-script-gen.jar, obpencryption.sh, DB\_ RESOURCEBUNDLE.properties. These files are available in maskingencryption.zip. The maskingencryption.zip is part of host.zip available in installer.
- Update database details in DB\_RESOURCEBUNDLE.properties file before running the script.
- Update value "encryptLocation" variable with obp encryption path in obpencryption.sh at line 6.

For example: encryptLocation="/scratch/app/product/obpencryption"

#### **Run Encryption Tool**

 Create update scripts for all the tables containing sensitive data. Run obpencryption.sh with TDE and ENCRYPT.

For example: /obpencryption.sh TDE ENCRYPT

#### 14.2.2 Create TDE Keystore

Perform these steps to create keystore which is required for encryption and decryption. Perform the following steps.

■ Create keystore location with mkdir -p <location>.

For example: mkdir -p /scratch/app/admin/TDE/encryption keystore/

Log in to database with sysdba.

For example: sqlplus / as sysdba

- Run the following sql instruction:
  - ADMINISTER KEY MANAGEMENT CREATE KEYSTORE '{Keystore loaction}' IDENTIFIED BY {Password}

For example: SQL>ADMINISTER KEY MANAGEMENT CREATE KEYSTORE
'/scratch/app/admin/TDE/encryption\_keystore/' IDENTIFIED BY
myPassword

 ADMINISTER KEY MANAGEMENT SET KEYSTORE OPEN IDENTIFIED BY welcome1 CONTAINER=ALL;

For example: SQL>ADMINISTER KEY MANAGEMENT SET KEYSTORE OPEN IDENTIFIED BY welcome1 CONTAINER=ALL;

 ADMINISTER KEY MANAGEMENT CREATE KEY using tag 'KEY5' IDENTIFIED BY welcome1 WITH BACKUP CONTAINER =all; For example: SQL>ADMINISTER KEY MANAGEMENT CREATE KEY using tag 'KEY5' IDENTIFIED BY welcome1 WITH BACKUP CONTAINER =all;

 ADMINISTER KEY MANAGEMENT SET KEY using tag 'KEY5' IDENTIFIED BY welcome1 WITH BACKUP CONTAINER=ALL

For example: SQL>ADMINISTER KEY MANAGEMENT SET KEY using tag 'KEY5' IDENTIFIED BY welcome1 WITH BACKUP CONTAINER=ALL;

Check the encryption keys generated.

```
For example: SQL> SELECT con id, key id FROM v$encryption keys;
```

Check the wallet status.

```
For example: SQL> SELECT * FROM v$encryption_wallet;
```

### 14.2.3 Edit sqlnet.ora file

Perform this step to enter the TDE wallet location.

- Take a backup of sqlnet.ora file before update for TDE.
- Add entries of sqlnet.ora file as follows:

```
ENCRYPTION_WALLET_LOCATION =
(SOURCE =(METHOD = FILE)(METHOD_DATA =
(DIRECTORY = {Keystore location})
For example:ENCRYPTION_WALLET_LOCATION =
(SOURCE = (METHOD = FILE) (METHOD_DATA =
(DIRECTORY = /scratch/app/admin/TDE/encryption keystore/)
```

## 14.2.4 Run Created Alter Script

- Get TDE\_Encryption.sql script from obpencryption/generatedScript/tde.
- Log in to database.
- Run TDE\_Encryption.sql.



# 15 Masking Customer Private Data

This chapter describes the configuration, installation, and policy setup to mask customer private data categories as sensitive or Personally Identifiable Information (PII).

## **15.1 Configuration**

The following is the classification of information related to OBP. This information is used to drive TDE configuration.

Table 15-1 TDE Configuration

Classification	Details	Access and Distribution	Action
Public	This information is not sensitive, and there is no value with it remaining confidential to Bank.	No restrictions	No Encryption
Confidential Internal	It is important that this information remains confidential to Bank.	May be accessed by and distributed to all support persons. Distribution to third parties must be authorized by the information owner and requires that an appropriate confidential disclosure agreement is in place.	No Encryption
Confidential Restricted	It is very important that this information remains confidential to Bank and that access within bank is restricted on a need-to-know basis.	Internal access/distribution must be on a business need-to-know basis. Not authorized for information unless the information is encrypted using Oracle-approved encryption.	Need to set encryption rule during masking Tables containing this type of data will be accessed through view for RO user. Synonym needs to be created for the tables and views containing this type of data for RO and ERO user.
Confidential Highly Restricted	It is essential that this information remain confidential to Bank and that access within bank is restricted on a need-to-know basis.	Internal access/distribution must be very limited and is on a stringent business need-to-know basis. Not authorized for information unless the information is encrypted using Oracle-approved encryption.	Need to set encryption rule during masking.  Tables containing this type of data will be accessed through view for RO user.  Synonym needs to be created for the tables and views containing this type of data for RO and ERO user.

All tables in OBP are classified based on above classification and columns of these tables are marked based on sensitivity.

#### 15.2 Installation

This section explains the installation process.

#### 15.2.1 Prepare Scripts to Encrypt Sensitive Data

Database administrator needs to create the following script for masking sensitive data.

- View creation script of the tables containing sensitive data and mask them for RO (Read only) user.
- Synonym creation script of created view of the containing sensitive data for RO (Read only) user.
- Synonym creation script of tables containing sensitive data for ERO (E Read only) user.

The utility tool (obpencryption.sh) is used to create above script. To run the tool, the following prerequisites are required.

#### **Prerequisites**

- Create a folder "obpencryption" where user wants to run the tool.
- Upload Sensitive\_Data\_List.xlsx, obp-encryption-script-gen.jar, obpencryption.sh, DB\_ RESOURCEBUNDLE.properties. These files are available in maskingencryption.zip. The maskingencryption.zip is part of host.zip available in installer.
- Update database details in DB\_RESOURCEBUNDLE.properties file before running the script.
- Update value "encryptLocation" variable with obp encryption path in obpencryption.sh at line 6.

For example: encryptLocation="/scratch/app/product/obpencryption"

#### Run Encryption Tool for View Creation script and mask data

 Create view creation scripts for all the tables containing sensitive data after mask. Run obpencryption.sh with MASK and VIEWCREATE as parameter.

For example: /obpencryption.sh MASK VIEWCREATE

#### Run Encryption Tool for Synonym Creation script for RO user

 Create synonym creation scripts for all the created containing sensitive data. Run obpencryption.sh with MASK and SYNONYMRO as parameter.

For example: /obpencryption.sh MASK SYNONYMRO

#### Run Encryption Tool for Synonym Creation script for ERO user

 Create synonym creation scripts for all the tables containing sensitive data. Run obpencryption.sh with MASK and SYNONYMEERO as parameter.

For example: /obpencryption.sh MASK SYNONYMERO

#### 15.2.2 Create Schema for RO and ERO User

To create schema for RO and ERO user, execute the following steps.

- Create Read-Only (RO) and E Read-Only (ERO) user for accessing masked data from view and table.
- Grant for proper access.

## 15.2.3 Execute Created Scripts through Encryption Tool

Run all created scripts through the encryption tool for the following task.

- Mask sensitive data for RO user.
- Create view for tables contain sensitive data.
- Create synonym to access the view.
- Create synonym to access the table for ERO user.

To do the above tasks, perform the following steps.

- Get all view creation scripts from obpencryption /generatedScript/masking/viewforRO location and run after logging in to database.
- Get synonym creation script (MaskingSynonymForRO.sql) for RO user from obpencryption/generatedScript/masking/synonymForRO and run after logging in to database.
- Get synonym creation script (MaskingSynonymForERO.sql) for ERO user from obpencryption/generatedScript/masking/ synonymForERO and run after logging in to database.



# 16 Configure ODI for Inbound Document Upload

This chapter provides the steps to configure ODI for Inbound Document Upload.

For document upload ODI execution, complete the following configurations:

- 1. Configuring the Input directory:
  - a. For example, if input directory is /scratch/odi/InboundDocument/Upload/lendingZone/
  - b. Update the configuration in the table using the following SQL:

```
update FLX_FW_ODI_SUB_INTERFACE_TYPE set IN_FILE_
PATH=/scratch/odi/InboundDocument/Upload/lendingZone/ ' where SUB_INTERFACE_ID='9551';
```

- c. Note that the SUB\_INTERFACE\_ID='9551' should not be changed.
- 2. Configure the Schema directory:
  - a. Provide the directory where all the schemas are present.

Framework configuration:

```
update FLX_FW_ODI_SUB_INTERFACE_TYPE set SCHEMA_FILE_PATH = '/scratch/odi/InboundDocument/Upload/schema/' where SUB_INTERFACE_ID ='7002';
```

- b. Copy all the schema for ODI mediapack zip from directory schema to the new directory which is configured for framework.
- c. Provide schema file for Document Upload.

```
update FLX_FW_ODI_SUB_INTERFACE_TYPE set schema_file_path='D:\work\odi\inDocUpload\InboundDocument\Upload\schema\scan_images_request.0.1.XSD' where SUB_INTERFACE_ID='9551';
```

3. Configure Temporary directory:

```
update FLX_FW_ODI_SUB_INTERFACE_TYPE set temp_file_path= '/scratch/odi/InboundDocument/Upload /lendingZonetmp/' where SUB_INTERFACE_ID='9551';
```

4. Configure Archive directory:

```
update FLX_FW_ODI_SUB_INTERFACE_TYPE set archive_file_
path=/scratch/odi/InboundDocument/Upload/archieve/' where SUB_INTERFACE_ID='9551';
```

- 5. Create users in connector: Create two credential maps:
  - oracle.obp.credmap: This has two keys.
    - IPM\_SERVICE: It has the username and password of IPM. It is used to upload the
      documents to IPM.
    - OBP\_USER: It is required to make web service call to OBP.

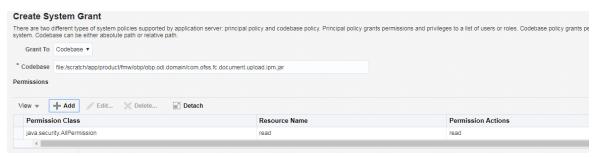
- oracle.odi.credmap
  - SUPERVISOR: It has supervisor username and password.
  - odi\_domain: It has domain username and password.

#### Figure 16-1 Credentials



6. Provide permission to the java project for fetching the user credentials. Provide read permission to Java binary com.ofss.fc.document.upload.ipm.jar from EM.

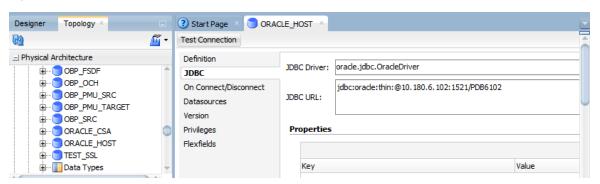
#### Figure 16-2 Example of premissions



- 7. Configuring IPM URL:
  - a. update FLX\_FW\_ODI\_SUB\_INTERFACE\_TYPE set GEFU\_IN\_FILE\_PATH='http://\${IPM-HOSTNAME}:\${IPM-PORT}/imaging/ws' where SUB\_INTERFACE\_ID='9551';
  - b. Replace \${IPM-HOSTNAME} with IPM Hostname or IP address.
  - c. Replace \${IPM-PORT} with IPM Server port number.
- 8. Configure config/properties/OutboundWebserviceConfig.properties to provide OBP Host web service configuration.
  - a. Replace \${OBP-HOST-IP} with OBP Host IP address or hostname.
  - b. Replace \${OBP-HOST-PORT} with OBP Host managed server port.

9. Provide FJ Connection Details in ODI Topology data server ORACLE\_HOST.

Figure 16–3 Connection details





## 17 Additional Recommendations

This chapter provides specific recommendations to be considered for implementation:

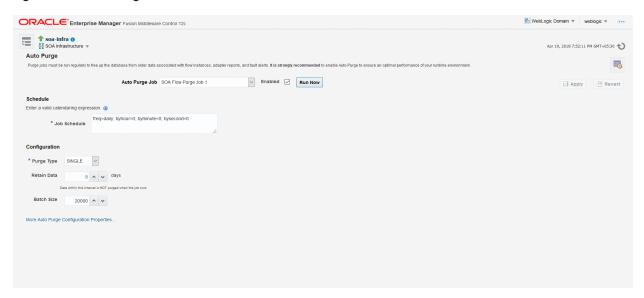
#### 17.1 SOA Related

This section mentions certain recommendations for setting up the properties on SOA server.

## 17.1.1 Enable Auto Purge Job

- Oracle SOA Suite team strongly recommends periodic purging of composite instances. Purge instances as soon as they are available for purge.
- SOA suite 12c comes up with default purge job enabled with retention period of 7 days.
- It is recommended to keep this default job enabled in the production.

#### Figure 17-1 Auto Purge

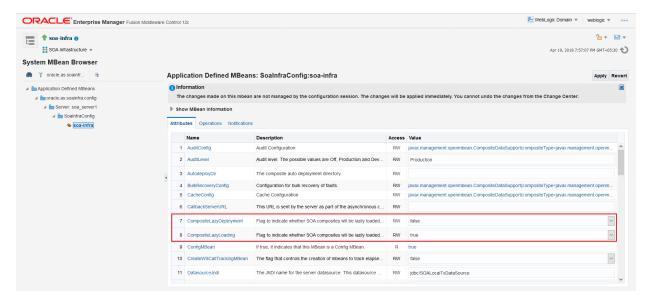


## 17.1.2 Enable Lazy Loading

- 12c supports lazy loading of composites on deployment as well as server startup.
- CompositeLazyDeployment: Loads the composites lazily on deployment.
  - More useful for non-production environments where there is frequent deployment of all the composites.
- CompositeLazyLoading: Loads the composites lazily on server start up.
- It is recommended to keep the default settings unchanged, that is CompositeLazyDeployment as false and CompositeLazyLoading as true in production environment.

- This will reduce the SOA server startup time.
- To confirm the settings, in SOA EM console, go to soa-infra > SOA Administration > Common Properties. Click More SOA Infra Advanced Configuration Properties link.

Figure 17-2 Lazy Loading Settings



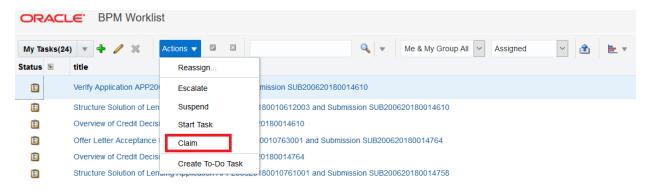
## 17.2 BPM Worklist Related

This section mentions certain recommendations on usage of BPM worklist.

## 17.2.1 Disable Claim Action from Task Details Page

- Always claim the task using worklist action menu.
- Claim option is disabled by default inside task details page.
- It can be enabled (configurable), if needed (but not recommended).
- Disabling this option helps to avoid loading of task details page twice, that is before claiming the task and after claiming the task.

Figure 17-3 Claim Action



## 17.2.2 Always Open Human Task Details in External Window

- BPM worklist supports two options to display the task details.
  - Same Window: Human task details are opened in the same browser window just below the worklist grid.
  - External Window: Human task details are opened in the new browser window (as a child popup).
- It is strongly recommended to make use of **External Window** option.
  - Human task details can be seen in full-screen mode.
  - · Avoids unnecessary loading the task details page if user is browsing through the list of human tasks in worklist grid.
- This option can be enabled from worklist administration page.

Figure 17-4 Enable External Window option

